



Metro[®]



**Metro Pilot Business Interruption Fund
(BIF)
Quarterly Status Report
January 1, 2018 – March 31, 2018**



Prepared by

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Attachment A	Application to Grant Turnaround Analysis
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1.1 Purpose

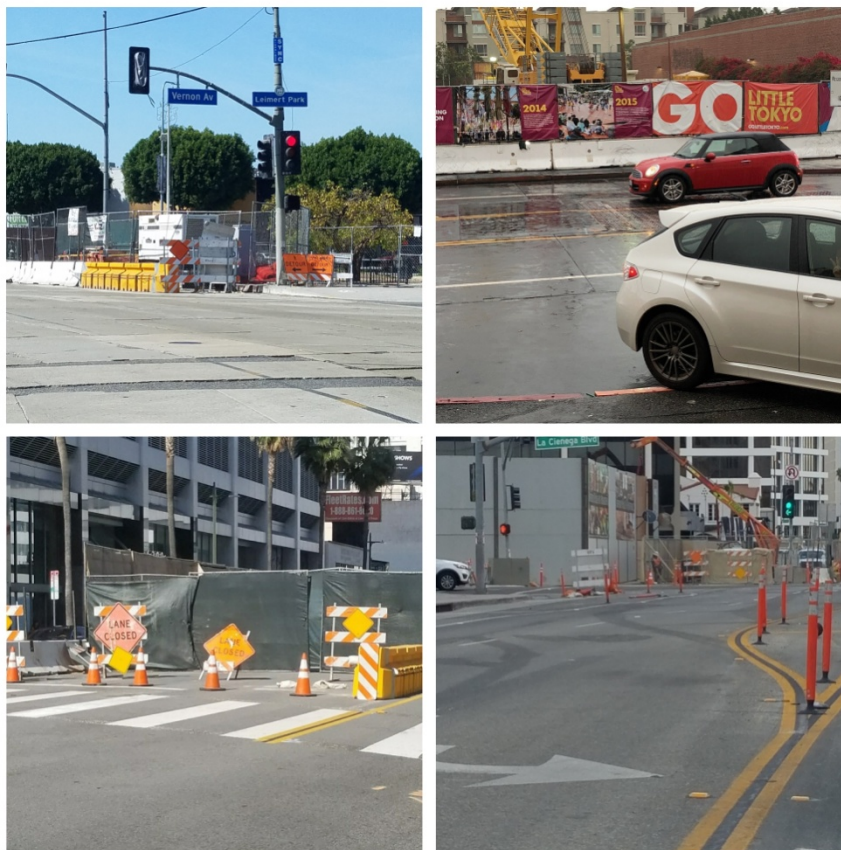
This Report summarizes how the Metro Pilot Business Interruption Fund (BIF) has worked to provide financial assistance to small “mom and pop” businesses that demonstrate business revenue losses due to direct impact from Metro rail construction. Small “mom and pop” businesses located along three rail corridors are eligible for BIF grant funding.

1. Crenshaw/LAX Transit Project
2. Regional Connector, Little Tokyo Area and 2nd & Broadway Segment*
3. Purple Line Extension, Section 1 and Section 2

The period of this report is from January 1, 2018 - March 31, 2018. The activities summarized include number of applications submitted, community outreach and communications, grantee statistics, financial data and payments. Metrics on client satisfaction and general program observations are also reported. Further, included is a business profile on a BIF grantee.

*Applications for 2nd/Broadway are no longer being accepted. Project area eligibility for the 2nd/Broadway segment of the Regional Connector ended June 30, 2017. Information shown in this report is reflective of its historical performance.

Figures reported are indicative of applications that have been approved.



Construction activity in all four BIF areas: (clockwise from top left) Crenshaw/LAX, Little Tokyo Area of the Regional Connector, Purple Line Extension, Section 1, Purple Line Extension, Section 2

2.1 Total Grant Amount Approved

The following is the total grant amount approved as of this reporting period, by month.

Table 1. Total Grant Amount Approved (January 1, 2015 – March 31, 2018)

2015		
Month	# of Grants	Amount
January 2015	-	-
February 2015	-	-
March 2015	4	\$66,310.00
April 2015	8	\$111,239.29
May 2015	12	\$75,583.64
June 2015	11	\$435,549.37
July 2015	15	\$270,194.99
August 2015	5	\$57,058.59
September 2015	8	\$88,327.88
October 2015	12	\$216,078.91
November 2015	7	\$226,330.86
December 2015	18	\$306,916.06
Total	100	\$1,853,589.59

2016		
Month	# of Grants	Amount
January 2016	8	\$173,381.22
February 2016	18	\$345,369.86
March 2016	16	\$327,536.49
April 2016	19	\$301,407.06
May 2016	14	\$255,352.60
June 2016	26	\$376,694.69
July 2016	12	\$286,475.08
August 2016	22	\$508,838.56
September 2016	34	\$776,702.83
October 2016	19	\$348,799.69
November 2016	11	\$277,745.61
December 2016	23	\$446,573.97
Total	222	\$4,424,877.66

2017		
Month	# of Grants	Amount
January 2017	27	\$843,727.17
February 2017	18	\$444,990.97
March 2017	29	\$696,594.41
April 2017	15	\$280,753.38
May 2017	19	\$487,050.65
June 2017	10	\$332,114.38
July 2017	19	\$578,981.12
August 2017	30	\$602,913.53
September 2017	25	\$680,033.23
October 2017	13	\$267,708.03
November 2017	19	\$460,851.28
December 2017	18	\$522,374.39
Total	242	\$6,198,092.54

2018		
Month	# of Grants	Amount
January 2018	22	\$610,285.99
February 2018	25	\$428,845.44
March 2018	27	\$513,989.41
April 2018		
May 2018		
June 2018		
July 2018		
August 2018		
September 2018		
October 2018		
November 2018		
December 2018		
Total	74	\$1,553,120.84

Grant Amount by Year		
Month	# of Grants	Amount
2015	100	\$1,853,589.59
2016	222	\$4,424,877.66
2017	242	\$6,198,092.54
2018	74	\$1,553,120.84
Total	638	\$14,029,680.63

3.1 Measures of Effectiveness

The measures of effectiveness for the BIF Program include:

- Number of businesses referred to support services post grant award – Goal 75%
- Number of completed applications processed within 9 business days – Goal 100%
- Client satisfaction rating (via survey of Grantees) – Goal 100%
- Number of businesses remaining in business post grant award/support for: 6 months and 12 months – Goal 100%

* These are businesses that have not closed or businesses that have not moved off the corridor.

As of this reporting period:

Measure of Effectiveness		Goal	Actual
1	Number of businesses referred to support services post grant award	75%	100%
2	Number of completed applications processed within 9 business days	100%	96%
3	Client satisfaction rating (via survey): <= 30 days after grant award	100%	87%
4	*Number of businesses remaining in business post grant award/support for: 6 months (228/247)	100%	92%
	*Number of businesses remaining in business post grant award/support for: 12 months (long term, 178/205)	100%	86%

*Based on 247 businesses post grant award

*Based on 205 businesses post grant award

4.1 Job Retention

Job Retention by Corridor			
Rail Corridor	Full Time	Part Time	Total
Crenshaw/LAX	302	196	498
Purple Line Extension, Sec. 1	165	101	266
Purple Line Extension, Sec. 2	27	16	43
Little Tokyo Area R/C	153	69	222
2nd and Broadway R/C	61	33	94
Total	708	415	1123

*Based on businesses that are still in operation as of this reporting period.

5.1 Summary Statistics at a Glance

- **Quarterly: January 1, 2018 – March 31, 2018**
 - › Number of Applications Received: 72
 - › Number of Applications Approved: 74
 - › Number of Applications Not Eligible: 2
 - › Number of Applications Denied: 0
 - › Value of Grants Approved: \$1,553,120.84
- **Program-to-Date: March 1, 2015 – March 31, 2018**
 - › Total Number of Applications Received: 855
 - › Total Number of Applications Approved: 638
 - › Number of Applications Not Eligible: 85
 - › Number of Applications Denied: 2
 - › *Total % of Grants Approved: 82.8%
 - › Total Value of Grants Approved: \$14,029,680.63
- 87.79% of grantees received the total amount of the grant award
- 10.98% of grant awards were disbursed for delinquent rent payments
- Less than 1% of grant awards were disbursed for delinquent utility payments
- Less than 1% of grant awards were disbursed for delinquent business insurance payments
- Less than 1% of grant awards were disbursed for delinquent miscellaneous payments such as past due business tax certificates, license fees, other miscellaneous categories
- Less than 1% of grant funds were disbursed for delinquent payroll expenses

**Out of the total of 269 businesses approved as of this reporting period;

- 65 businesses were in operation 2-5 years
- 61 businesses were in operation 6-10 years
- 74 businesses were in operation 11-20 years
- 69 businesses were in operation 21+ years

*BIF Applications Percent Approved = Applications Approved / (Applications Submitted to Date - Applications Deemed Not Eligible - Applications Denied)

6.1 Applications

The following is the total number of applications received for the BIF Program via online submission:

Table 1. Total Number of Applications Submitted by Month and Rail Corridor

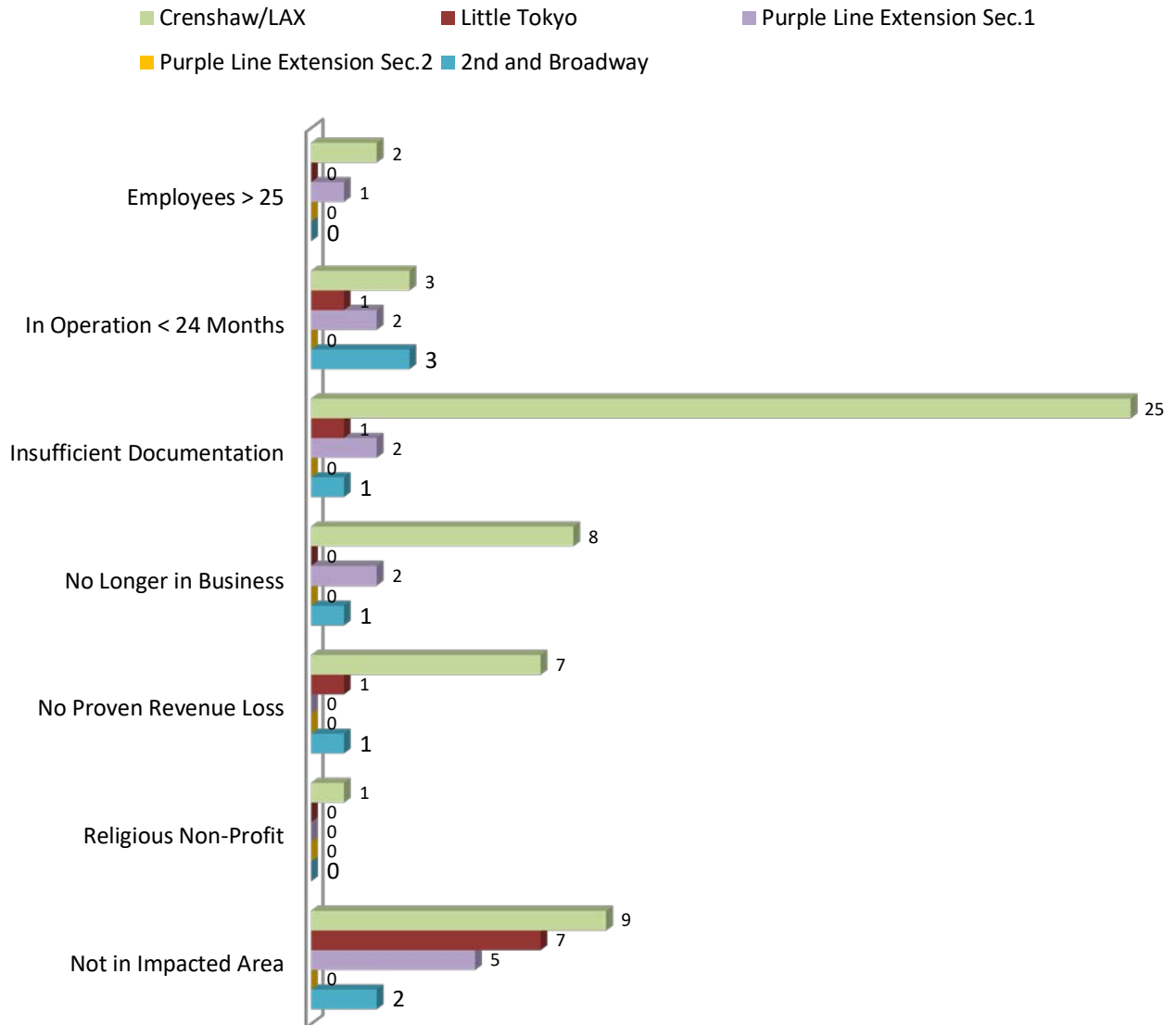
(Online submission is defined as completing all questions on the application form and pressing “submit”)

# of Applications Received						
	Crenshaw/LAX	Purple Line Ext. Section 1	Purple Line Ext. Section 2	Little Tokyo	2nd/Broadway	Total
2015	199	12	0	10	2	223
2016	131	73	0	64	24	292
2017	125	90	9	26	18	268
January 2018	15	4	2	0	0	21
February 2018	15	10	6	0	0	31
March 2018	12	5	3	0	0	20
Total	497	194	20	100	44	855

Total Number of Applications Received - 855**Total Number of Applications Approved as Grants - 638****Total Number of Not Eligible Applications - 85****Total Number of Applications Denied - 2****Total Number of Incomplete Applications (Pending Financial Documents) – 130****Figure 1. Total Number of Non-Eligible Applications**

(Non-Eligible is defined as not meeting the basic eligibility criteria upon submission of application)

Non-Eligible Applications Received



7.1 Quarterly and Program to Date Community Outreach and Communication Activities

During this reporting period, a total of **30** outreach activities occurred. PCR participated in: **11** outreach events in **Crenshaw/LAX (CLAX)**, **0** outreach events in the **Little Tokyo Area of the Regional Connector (LTRC)**, **9** outreach events in **Purple Line Extension, Section 1 (PLE1)**, **10** outreach events in **Purple Line Extension, Section 2 (PLE2)**, and **0** outreach events in the **2nd & Broadway Segment of the Regional Connector (2BRC)**. Outreach activities were not conducted in the **LTRC** due to the decrease of construction activities. Grants now being awarded in this area are given to repeat grantees that are familiar with the process as those small business owners who are eligible for the BIF have already applied. No outreach activities occurred for **2BRC** as the project area eligibility ended June 30, 2017. On the **CLAX** corridor, outreach activities continued in the “at grade” segment which includes the Park Mesa Heights area (48th – 60th Street) and the cut and cover segment which includes the Hyde Park area (61st – 67th Street). Heavy machinery median construction activity is ongoing. The Metro **CLAX** Community Construction team continues to schedule Community Construction meetings monthly with updates on the entire **CLAX** corridor. The BIF team participates in these meetings. Construction activity along the **CLAX** corridor is projected to increase in the next six months as final work begins on the underground stations on the northern end of the alignment which will include full intersection closures on Crenshaw at Vernon, Martin Luther King, Jr. and Exposition. According to the Metro **CLAX** construction team, the **CLAX** project is 75% complete at this reporting period. The **PLE1** corridor outreach continues to be very active. **PLE1** remains under heavy construction from Western through La Cienega with multiple detours, k-rail and intermittent weekend closures occurring. Additional outreach and canvassing activities are occurring in these areas to ensure that every small business owner affected by these construction activities is aware of the Metro BIF and encouraged to apply. The area west of La Cienega extending to Robertson on Wilshire starts the **PLE2** (referred to as West La Cienega in this report) and overlaps construction work with the Metro contractor for **PLE1**. While the weekend street closure on La Cienega West is over, additional construction impacts will occur in late Spring when construction activity returns in the middle of the street with k-rail. PCR continues extensive outreach to the small businesses located in this area to ensure every eligible business owner has an opportunity to apply to the BIF program. Advanced Utility Relocation (AUR) work continues in the vicinity of the Wilshire/Rodeo and Century City stations on **PLE2**. Outreach activity near these stations has begun and is ongoing as the construction becomes more impactful. Additional activity includes demolition of a few buildings near both of these stations. AUR work on **PLE2** is expected to last through mid 2018.

The following is a summary of Outreach Efforts and Communication Activities for this reporting period:

**Table 1. Quarterly Outreach Efforts and Communication Activities
(January 1, 2018 – March 31, 2018)**

	Crenshaw/ LAX	Purple Line Ext., Section 1	Purple Line Ext., Section 2	Little Tokyo Area	2nd & Broadway
Community Meetings	5	2	2	0	0
*Direct Canvassing	6	6	7	0	0
Partnerships/Eat, Shop, Play	0	0	0	0	0
Metro Sponsored Information Workshops	0	1	1	0	0
PCR Sponsored Application Workshops	0	0	0	0	0
Media Photo Op Event	0	0	0	0	0
Total	11	9	10	0	0

*Direct Canvassing Represents Number of Days

**Table 2. Program to Date Outreach Efforts and Communication Activities
(March 1, 2015 – March 31, 2018)**

	Crenshaw/ LAX	Purple Line Ext., Section 1	Purple Line Ext., Section 2	Little Tokyo Area	2nd & Broadway
Community Meetings	62	16	7	22	0
Direct Canvassing	64	59	21	13	35
Partnerships/Eat, Shop, Play	7	0	0	2	1
Metro Sponsored Information Workshops	11	13	1	7	2
PCR Sponsored Application Workshops	5	3	0	1	4
Media Photo Op Event	1	0	0	1	0
Total	150	91	29	46	42

Community Meetings/Presentations: During this reporting period, we have participated in **9** community meetings and presentations which include various Chamber meetings, business expos staffing tables, business organization meetings, construction update meetings, mall and strip mall tenant meetings. Participation in these community meetings mostly occurred in the **CLAX** corridor during this reporting period due to continued heavy construction impacts along the entire **CLAX** corridor.

Direct Canvassing Efforts: During this reporting period, Lead **CLAX** Business Advisor Charles Boyd, Lead **PLE1** Business Advisor Brian Lazo, and Lead **PLE2** Business Advisor, Darrell Smith conducted ongoing outreach efforts weekly. These efforts include door-to-door and one-on-one meetings with small business owners speaking with them about applying to the BIF, distributing BIF information flyers, tri-folds, upcoming BIF Workshop flyers and business cards. On **PLE2**, direct canvassing efforts were busy with the increased construction activity. Further west on Wilshire where the AUR work is being done, Darrell Smith has spent a significant amount of time meeting and networking with small business owners in gaining their trust and support for the Metro BIF ahead of heavier construction activities including building demolition near the Wilshire/Rodeo station and a hard closure of Constellation between Century City East and Avenue of the Stars near the Wilshire/Century City station. Additionally, all Business Advisors take photos of direct construction activity occurring. Due to the decrease of construction impacts in the **LTRC** corridor, Lead **LTRC** Business Advisor and Assistant BIF Program Manager, Bryan Miyamoto did not conduct direct canvassing activities but did visit that corridor at least once a week to meet with repeat grantees and for general observation. PCR's canvassing efforts have proven to be most effective. The Business Advisors' direct engagement with business owners helps to foster a good, trusting relationship and always results in an immediate increase in applications submitted as well as increased awareness through word of mouth among small business owners. On-going canvassing efforts and outreach generally occur on Fridays with the BIF Lead Business Advisors spending time on their respective corridors visiting applicants, taking photos of construction impacts and general outreach activities. Additional outreach activities occur in advance of a BIF Information or Application Workshop and/or if heavy construction or street closures warrant more one-on-one contact with small business owners.

Outreach Partnerships with the BSC and Eat, Shop, Play: PCR continues to work closely with the BSC on the **CLAX** corridor to encourage small business owners to get any assistance they need to help with their general business operations, marketing efforts, financial document preparation as well as help to apply to the BIF. Referrals between the BIF program and the BSC continue to be consistent and on-going. The Metro BIF team has lent its support through strong relationships and contacts with the Baldwin Hills Crenshaw Mall population in helping the BSC integrate the Mall tenants. PCR's partnership with Metro's Eat, Shop, Play program on all three corridors has proven to be a valuable tool for referring small business owners for help and assistance in marketing their business during construction activities as well as networking with small business owners at Eat, Shop, Play sponsored events. Metro's Eat, Shop, Play provides multiple ways for small business owners to participate. On the **CLAX** corridor, Eat, Shop, Play is a mostly social media platform that allows for small business owners and customers to participate remotely. On the **PLE1** and **PLE2** corridors, Eat, Shop, Play includes community activities and a Lunch and Learn format for small business owners. PCR continues to support and participate in Metro's Eat, Shop, Play initiatives. Metro's Eat, Shop, Play program representatives continue to make direct referrals to the Metro

BIF of those small business owners affected by construction impact.

Metro Sponsored BIF Information Workshops: Each calendar quarter, Metro has historically sponsored a series of BIF Information Workshops in each of the three corridors. These workshops have proven to be very effective in presenting BIF program details to potential applicants with an opportunity for Q & A. During this reporting period, **1** Metro BIF Information Workshop was held on the **PLE1** corridor and **1** Metro BIF Information Workshop was held on the **PLE2** corridor in advance of and during particularly heavy construction impacts. As mentioned in previous Metro BIF Quarterly Status Reports, PCR's strategy is to target specific area small business populations that are currently experiencing or about to experience these construction impacts including street closures to ensure they are aware of the BIF program, determine eligibility and encourage eligible small businesses to apply.

The following Metro BIF Information Workshops are currently being considered for the second quarter of 2018.

- 1-** Crenshaw/LAX Corridor (Baldwin Crenshaw Mall area in advance of street intersection closures)
- 1-** Purple Line Extension, Section 1 (Wilshire/La Cienega area for high rise building tenants)
- 1-** Purple Line Extension, Section 2 (Century City Mall in advance of adjacent street closure)
- 0-** Regional Connector, Little Tokyo Area

PCR Sponsored BIF Application Workshops: PCR sponsored Application Workshops provide the opportunity to work one-on-one with small business owners to complete their Metro BIF application and address any questions or concerns on the spot. Previous Application Workshops were well attended and provided an intimate working space to submit applications directly to the BIF team. During this reporting period, PCR sponsored **no** BIF Application Workshops, however, with construction impacts increasing on the **PLE2** corridor, application workshops are being considered for next quarter.

Media Photo Op: No media photo ops occurred during this reporting period. Media Photo Ops was a great way to feature Metro BIF grantees and offer good PR for the BIF program, especially in the early months of the BIF program. When small business owners "saw" other small business owners receiving BIF grant awards from PCR, Metro and political officials, it validated the BIF grant program and encouraged other business owners to apply. However, in lieu of media photo ops, Metro hosts the BIF page on its website which includes grantee success stories as well as posting grantee success stories on "The Source."

Metro BIF Newsletter: In addition to "The Source," Metro has established a BIF newsletter which is e-blasted quarterly to Metro's various social media networks, constituents and customers. The newsletter includes updated information on program dollar and grant amounts, measures of effectiveness as well as a grantee success story. This newsletter provides high visibility and awareness for the BIF program. PCR also provides BIF information updates and grantee success stories periodically in its company bi-monthly e-newsletter.

Business meetings/appointments: BIF Business Advisors schedule all of their meetings/appointments for the small business owners' convenience. Almost all business owners prefer BIF Business Advisors to meet with them one-on-one at their place of business as it, often times, is difficult for the business owner to leave and it presents a level of privacy and confidentiality. All BIF Business Advisors are flexible and generally meet with small business owners at their place of business for convenience and comfort. However, additional meeting places in the field quite often occur. This has resulted in effectively expediting submission of applications to the BIF and collecting documents for financial analysis and subsequent grant recommendations. Appointments are also available with **CLAX** Lead Business Advisor, Charles Boyd at the BSC hosted by the Los Angeles Urban League. For both Lead Business Advisors Brian Lazo **PLE1** and Darrell Smith **PLE2**, appointments are available at PCR which is located on Wilshire one block west of Vermont. For **LTRC** Lead Business Advisor and Assistant BIF Program Manager, Bryan Miyamoto, appointments can be scheduled at the Metro Community Office located at 1st Street and Central Street near the Japanese Village Plaza. Part-time Business Advisor Andre Hardy, **CLAX**, is also available for appointments at PCR.

*See Attachment B for a listing of meetings, events, presentations and workshops from January 1, 2018 – March 31, 2018 (this reporting period).

8.1 Financial Activities

The following is a monthly summary of grant funding by rail project:

*See attachment C - BIF Grant Matrix for grantee details.

8.1.1 Crenshaw/LAX Corridor

Table 1. Total Grant Amount by Month – Crenshaw/LAX

Crenshaw/LAX		
	Grants	Amount
2015	92	\$1,612,941.10
2016	85	\$1,830,347.08
2017	125	\$2,940,913.44
January 2018	16	\$412,003.14
February 2018	18	\$306,060.16
March 2018	17	\$279,731.26
Total	353	\$7,381,996.18



Traffic congestion due to construction activities on Crenshaw Blvd. at Exposition Blvd.

CRENSHAW/LAX Transit Project

Metro Business Interruption Fund uses the following sections as impact areas:

Exposition/Crenshaw - Exposition to 39th Street

Martin Luther King Jr. - 39th Street to Homeland

Leimert Park - Homeland to 48th Street

Hyde Park - 48th Street to 60th Street

Fairview Heights - 60th to N. Prairie Avenue

Downtown Inglewood - N. Prairie Avenue to N. Cedar Avenue

Westchester/Veterans - N. Cedar Avenue to W. Arbor Vitae Street

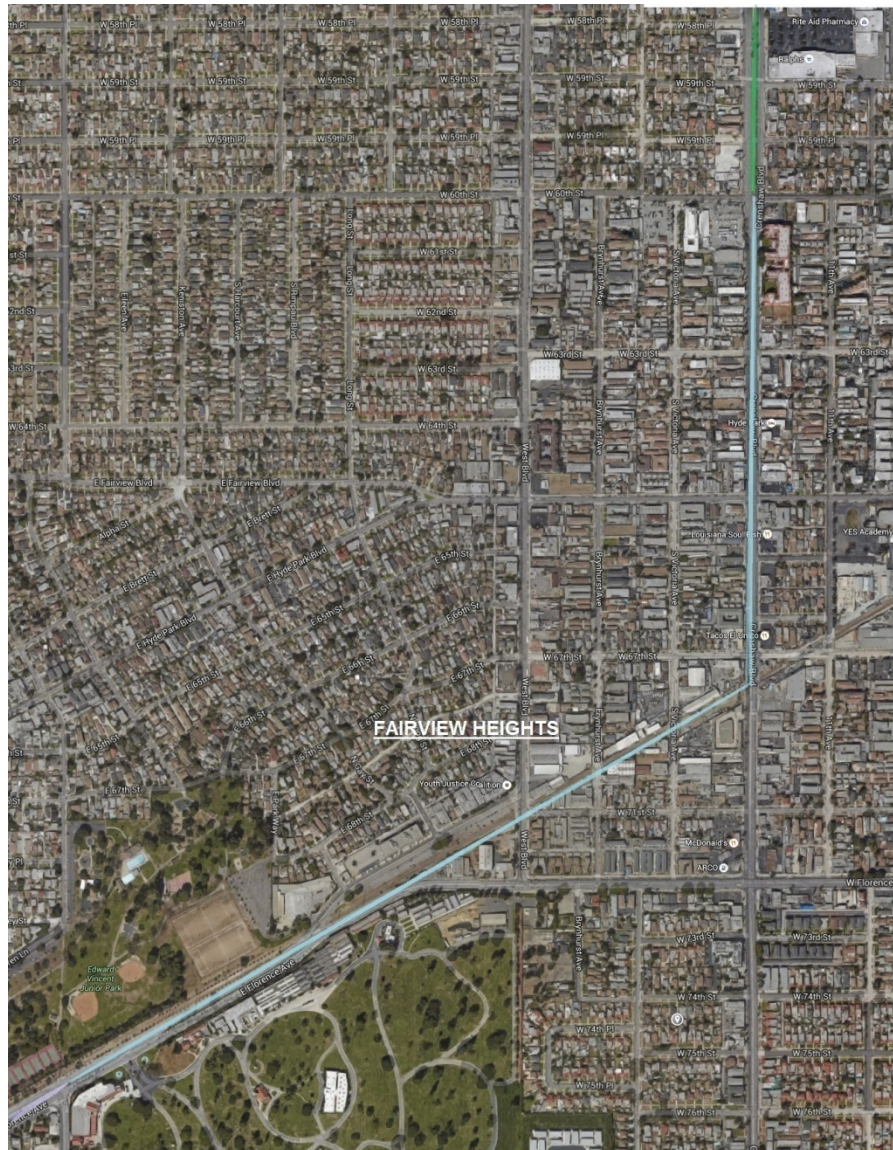
Aviation/Century - W. Arbor Vitae Street to W. Century Boulevard



**NUMBER
OF
GRANTS****TOTAL GRANT
AMOUNT****SECTION****29****\$643,834.55****CRENSHAW/
EXPOSITION****12****\$138,813.12****CRENSHAW
SQUARE****36****\$789,276.02****MARTIN
LUTHER KING,
JR.****145****\$3,124,596.32****BALDWIN
CRENSHAW
MALL****44****\$991,666.79****LEIMERT PARK****11****\$110,617.53****LEIMERT PARK
BUSINESSES**



NUMBER OF GRANTS	TOTAL GRANT AMOUNT	SECTION
62	\$1,176,589.61	HYDE PARK



**NUMBER
OF
GRANTS**

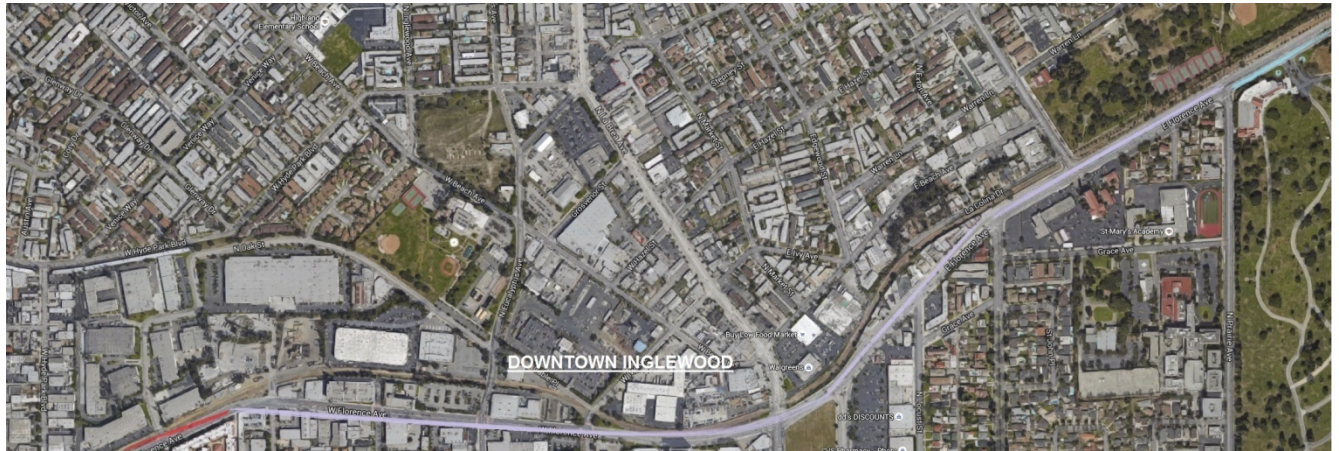
**TOTAL GRANT
AMOUNT**

SECTION

9

\$268,255.73

**FAIRVIEW
HEIGHTS**

**NUMBER
OF
GRANTS****TOTAL GRANT
AMOUNT****SECTION****0****\$0.00****DOWNTOWN
INGLEWOOD**

*No Grants Approved as of March 31, 2018



**NUMBER
OF
GRANTS**

**TOTAL GRANT
AMOUNT**

SECTION

5

\$138,346.51

**WESTCHESTER/
VETERANS**

0

\$0.00

**AVIATION/
CENTURY**

8.1.2 Little Tokyo Area of the Regional Connector

Table 2. Total Grant Amount by Month – Little Tokyo Area R/C

Little Tokyo Regional Connector		
	Grants	Amount
2015	5	\$173,428.39
2016	57	\$913,424.79
2017	24	\$621,580.82
January 2018	0	\$0.00
February 2018	0	\$0.00
March 2018	1	\$34,953.82
Total	87	\$1,743,387.82

Little Tokyo Area of the Regional Connector

Metro Business Interruption Fund uses the following sections as impact areas:

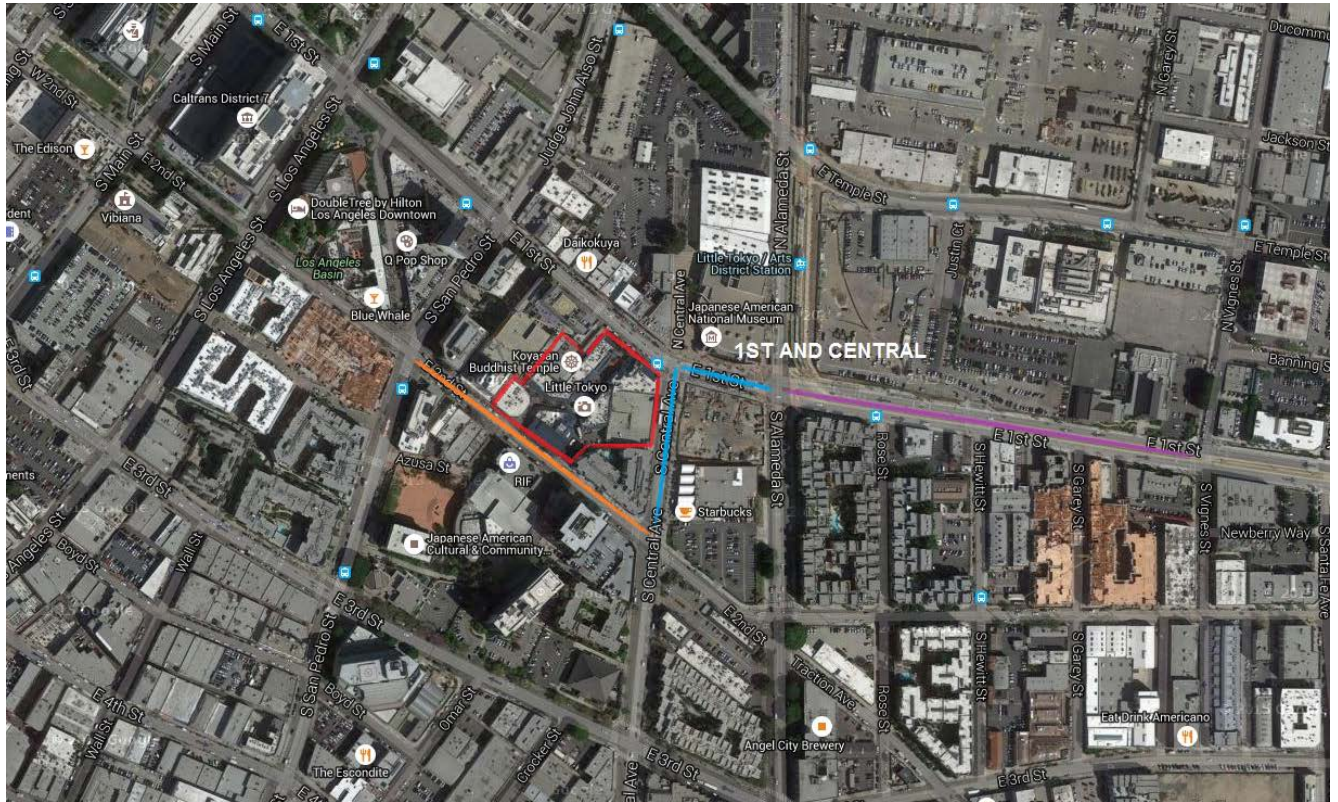
East of Alameda (1st Street)

1st and Central (1st Street between Central and Alameda, Central between 1st and 2nd)

2nd Street (West of Central Ave.)

Japanese Village Plaza Mall





**NUMBER
OF
GRANTS**

**TOTAL GRANT
AMOUNT**

SECTION

22

\$447,934.50

**EAST OF
ALAMEDA**

8

\$253,706.98

**1ST AND
CENTRAL**

20

\$295,975.37

2ND STREET

37

\$745,770.97

**JAPANESE
VILLAGE PLAZA**

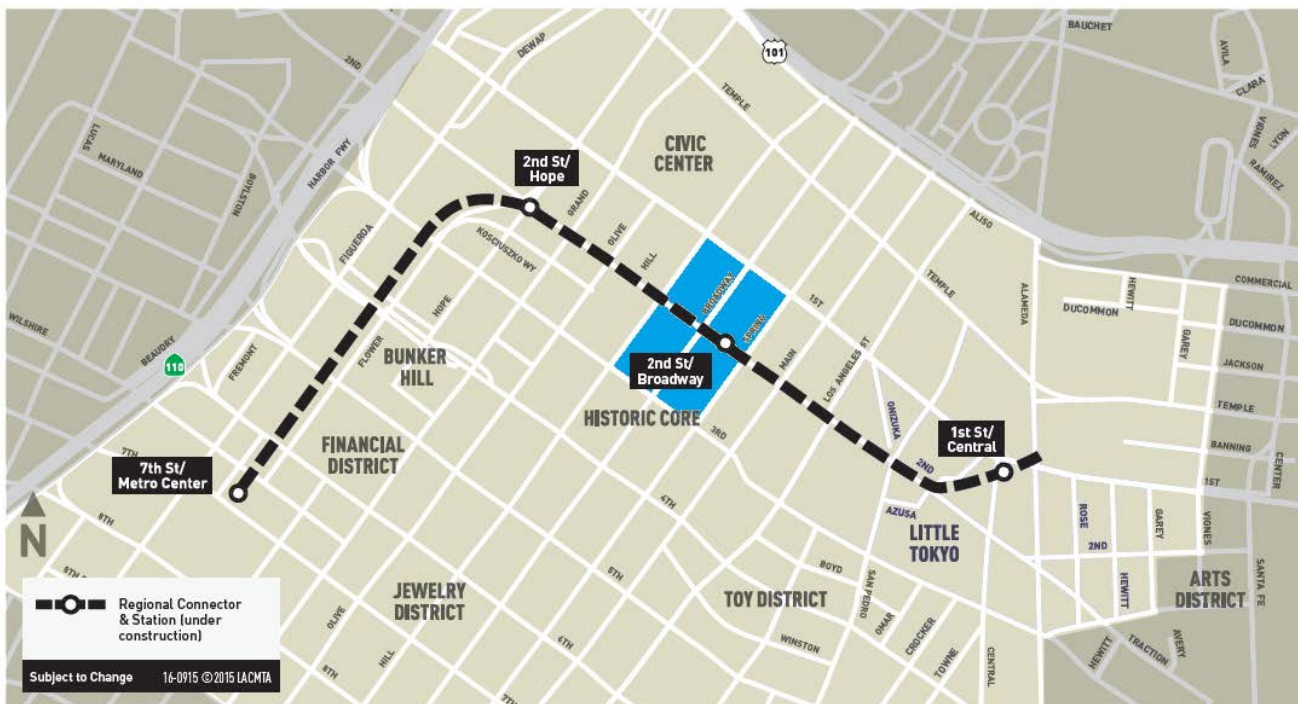
8.1.3 2nd & Broadway Segment of the Regional Connector**Table 3. Total Grant Amount by Month – 2nd & Broadway R/C**

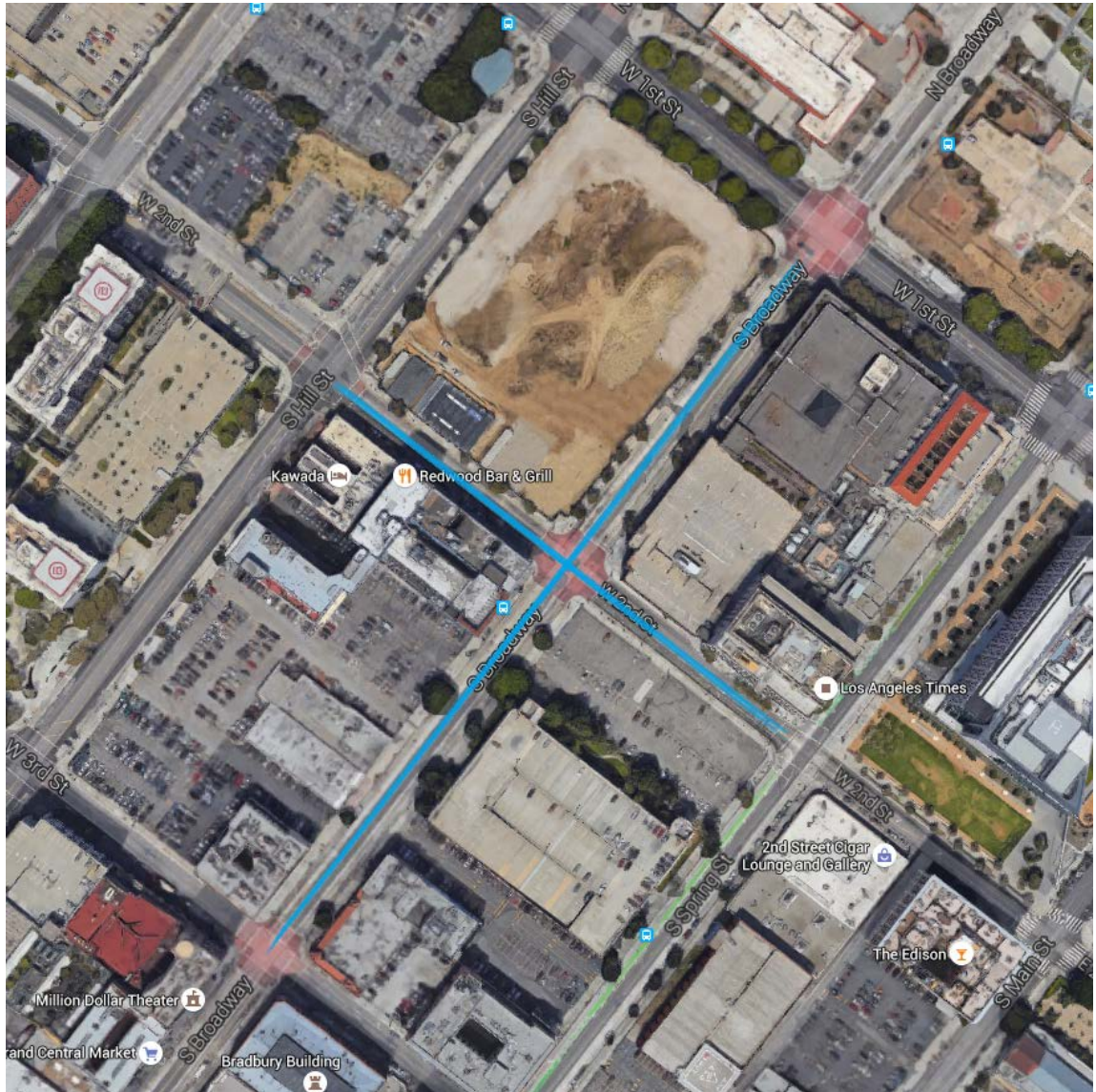
2nd and Broadway Regional Connector		
	Grants	Amount
2015	0	\$0.00
2016	17	\$444,681.98
2017	19	\$505,482.05
January 2018	0	\$0.00
February 2018	0	\$0.00
March 2018	0	\$0.00
Total	36	\$950,164.03

2nd & Broadway Segment of the Regional Connector

Metro Business Interruption Fund uses the following sections as impact areas:

2nd & Broadway





**NUMBER
OF
GRANTS**

**TOTAL GRANT
AMOUNT**

SECTION

36

\$950,164.03

**2nd &
BROADWAY**

8.1.4 Purple Line Extension, Section 1**Table 4. Total Grant Amount by Month – Purple Line Extension, Section 1**

Purple Line Extension, Section I		
	Grants	Amount
2015	3	\$67,220.10
2016	63	\$1,236,423.81
2017	73	\$2,080,116.23
January 2018	4	\$137,455.87
February 2018	5	\$65,857.25
March 2018	6	\$118,272.40
Total	154	\$3,705,345.66

Purple Line Extension, Section 1

Metro Business Interruption Fund uses the following sections as impact areas:

Wilshire/Western – Western to Rossmore
 Wilshire/La Brea – Rossmore to Hauser
 Wilshire/Fairfax – Hauser to Crescent Heights
 Wilshire/La Cienega – Crescent Heights to La Cienega





**NUMBER
OF
GRANTS**

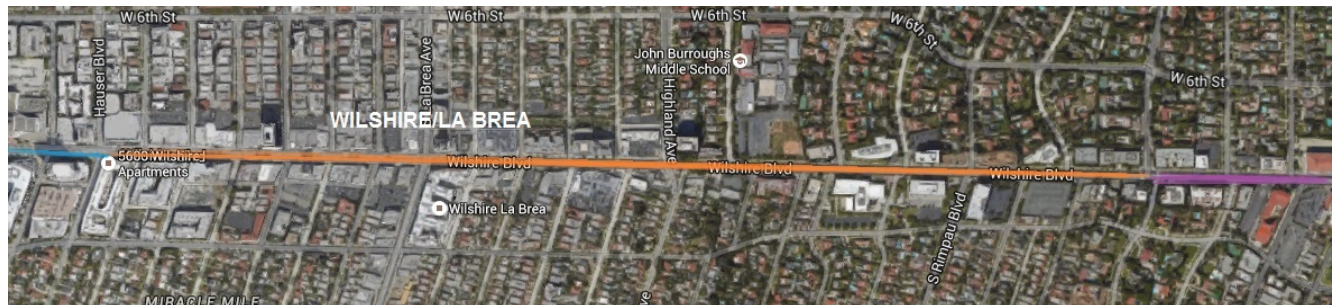
**TOTAL GRANT
AMOUNT**

SECTION

15

\$404,844.08

**WILSHIRE/
WESTERN**



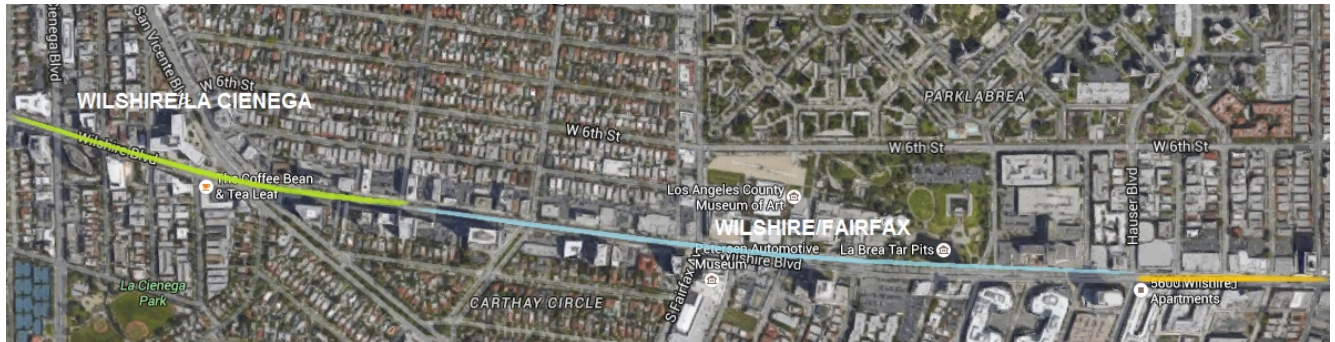
**TOTAL GRANT
AMOUNT**

SECTION

105

\$2,270,691.92

**WILSHIRE/
LA BREA**



**NUMBER
OF
GRANTS**

**TOTAL GRANT
AMOUNT**

SECTION

13

\$487,144.26

**WILSHIRE/
FAIRFAX**

21

\$542,665.40

**WILSHIRE/
LA CIENEGA**

8.1.4 Purple Line Extension, Section**Table 4. Total Grant Amount by Month – Purple Line Extension, Section 2**

Purple Line Extension, Section II		
	Grants	Amount
2015	0	\$0.00
2016	0	\$0.00
2017	1	\$50,000.00
January 2018	2	\$60,826.98
February 2018	2	\$56,928.03
March 2018	3	\$81,031.93
Total	8	\$248,786.94

Purple Line Extension, Section 2

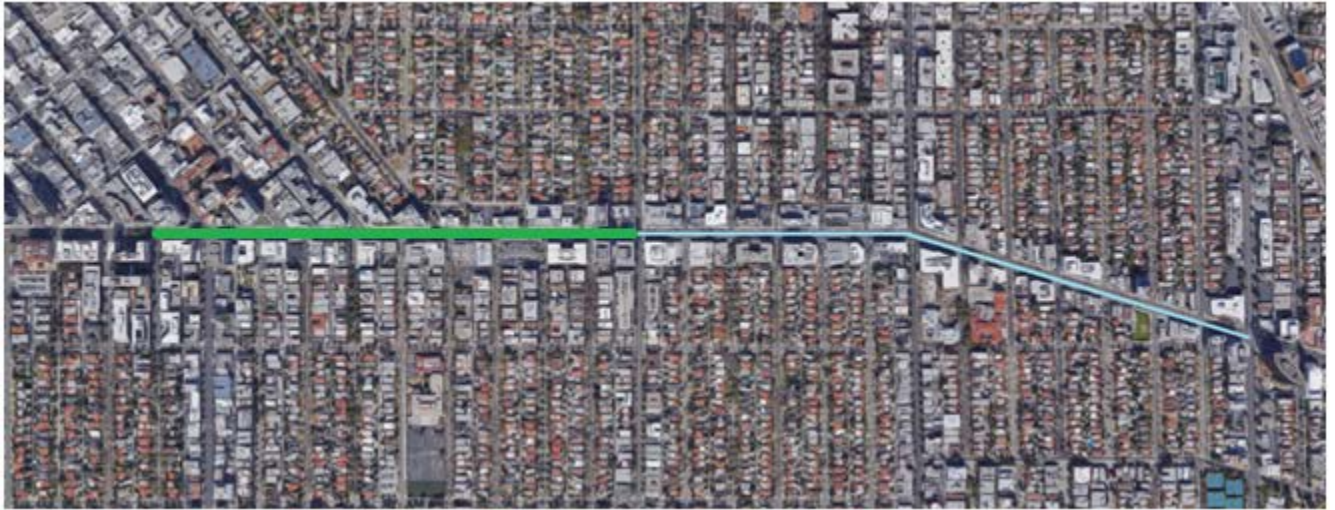
Metro Business Interruption Fund uses the following sections as impact areas:

East Beverly Hills – La Cienega to Doheny

Wilshire/Rodeo – Doheny to Century Park East

Century City/Constellation – Century Park East to Century Park West





**NUMBER
OF
GRANTS**

**TOTAL GRANT
AMOUNT**

SECTION

8

\$248,786.94

**LA CIENEGA
WEST**

0

\$0.00

**WILSHIRE/
RODEO**



**NUMBER
OF
GRANTS**

**TOTAL GRANT
AMOUNT**

SECTION

0

\$0.00

CENTURY CITY MALL

0

\$0.00

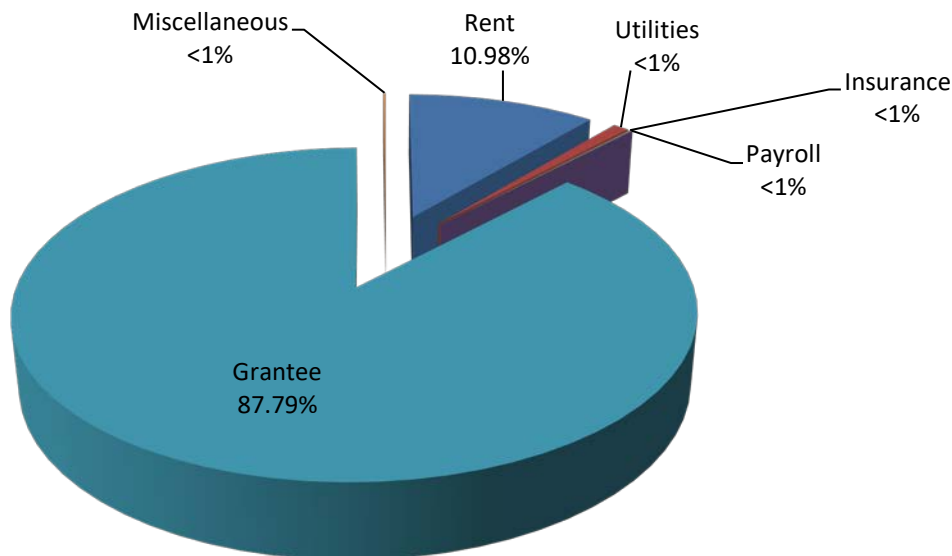
**CENTURY CITY/
CONSTELLATION**

*No Grants Approved as of March 31, 2018

9.1 Grantee Statistics

The following charts (Figures 1-7) illustrate grant disbursement categories.

Figure 1: Grant Disbursement Payments by Type



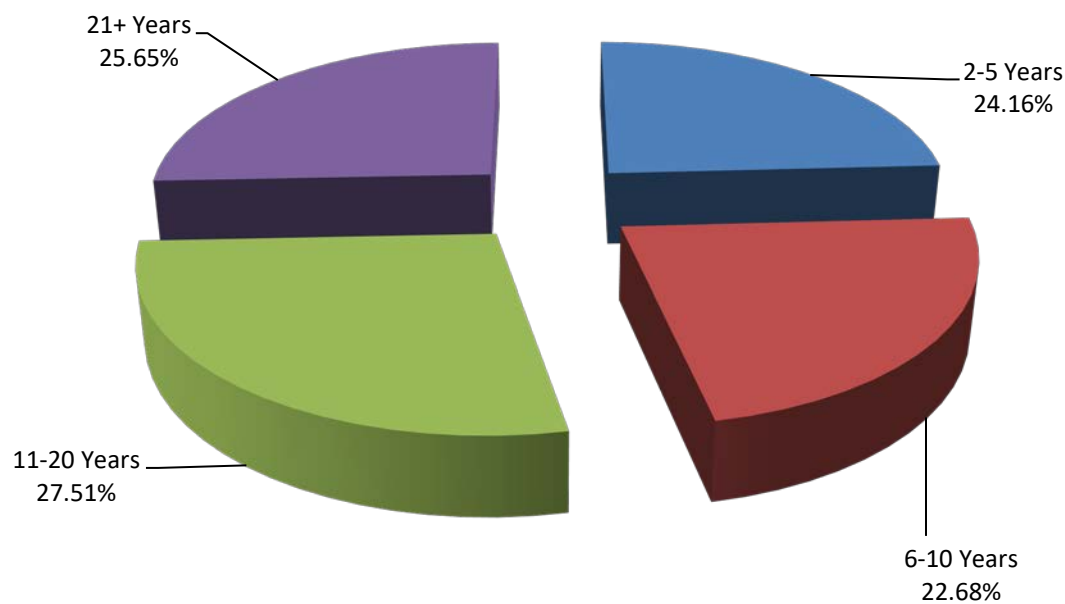
Grant Disbursement by Type	
Rent	\$ 1,541,019.54
Utilities	\$ 130,119.56
Insurance	\$ 9,695.60
Payroll	\$ 12,721.88
Grantee	\$ 12,316,420.02
Miscellaneous	\$ 19,704.03
Total	\$ 14,029,680.63

* As per Administrative Guidelines, grant payments are first applied to cover past due amounts of the following fixed operating expenses before award is payable to the grantee:

- Rent/Mortgage
- Utilities
- Insurance
- Payroll
- Other types of business related expenses

* Miscellaneous includes payments for the following business related expenses:

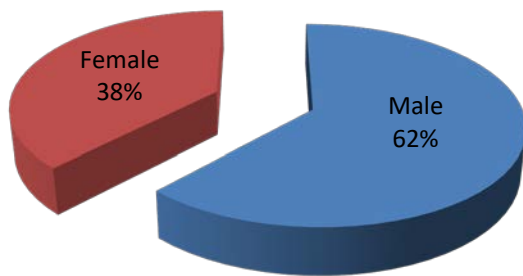
- Business Tax Certificate
- License Fees

Figure 2: Grant Disbursement by Years in Business

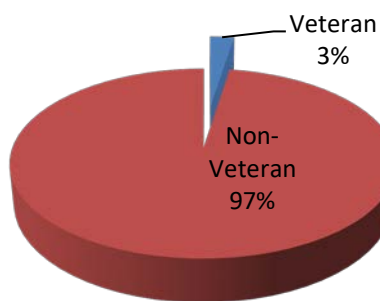
Business Age by Years of Operation (Individual Business Count)	
2-5 Years	65
6-10 Years	61
11-20 Years	74
21+ Years	69
Total	269



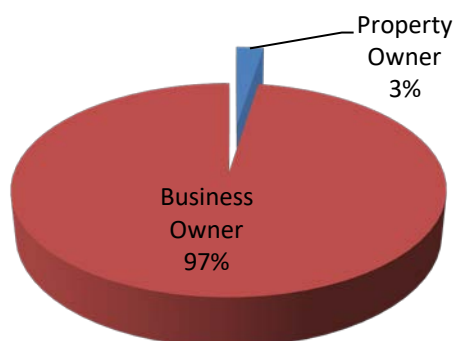
Construction activity on Wilshire Blvd. and Camden Dr., K-Rail in the middle of the street.

Figure 3: Grant Disbursement by Gender

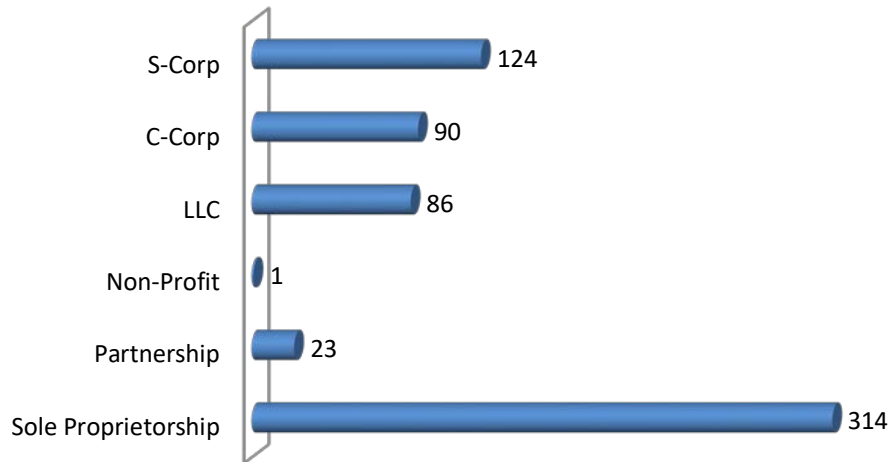
Grant Award by Gender	
Male	396
Female	242

Figure 4: Grant Disbursement by Veteran Status

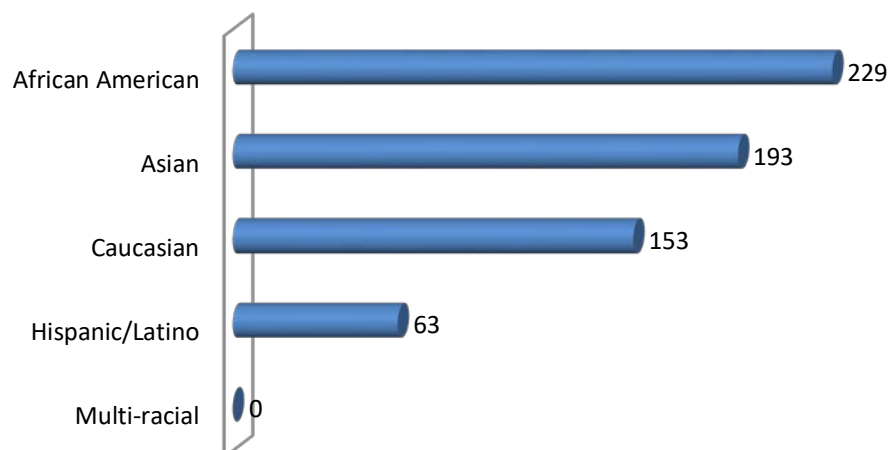
Grant Award by Veteran Status	
Veteran	16
Non-Veteran	622

Figure 5: Property Owner vs. Business Owner

Property Owner vs. Business Owner	
Property Owner	16
Business Owner	622

Figure 6: Grant Disbursement by Business Type

Grant Disbursement by Business Type	
S-Corp	124
C-Corp	90
LLC	86
Non-Profit	1
Partnership	23
Sole Proprietorship	314

Figure 7: Grant Disbursement by Ethnicity

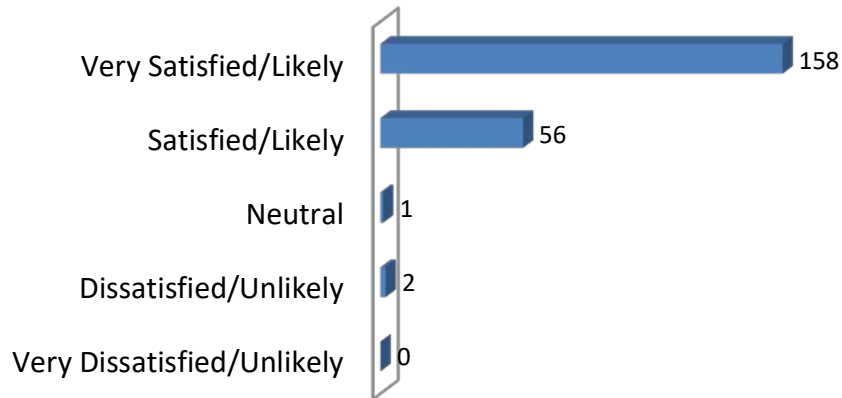
Grant Disbursement by Ethnicity	
African American	229
Asian	193
Caucasian	153
Hispanic/Latino	63
Multi-racial	0

10.1 Client Satisfaction Survey Report – Program to Date

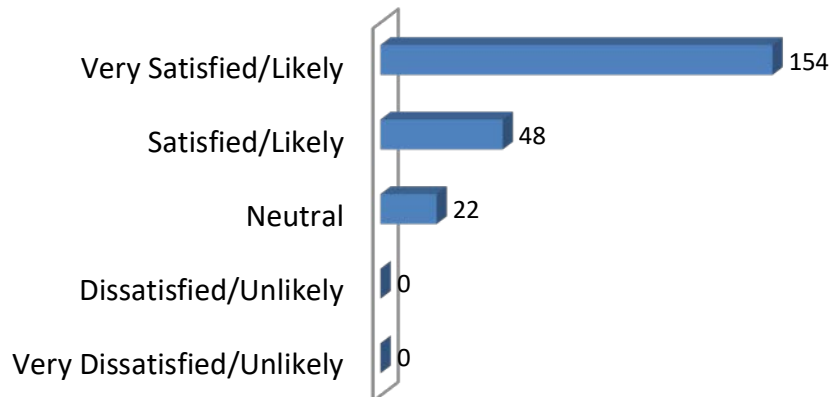
The intent of the client satisfaction survey is to assess the initial client experience and contact with the BIF Program process. This survey was distributed to BIF applicants after the first visit with their assigned Business Advisor.

*See Attachment D1 for actual survey administered.

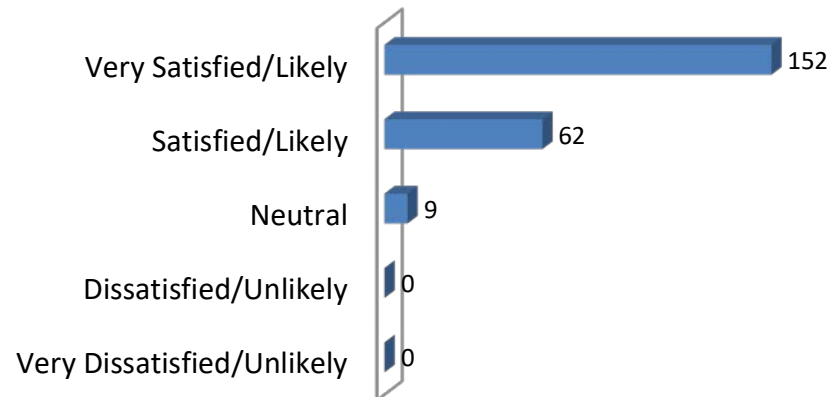
Question 1: How would you rate your overall satisfaction with us?



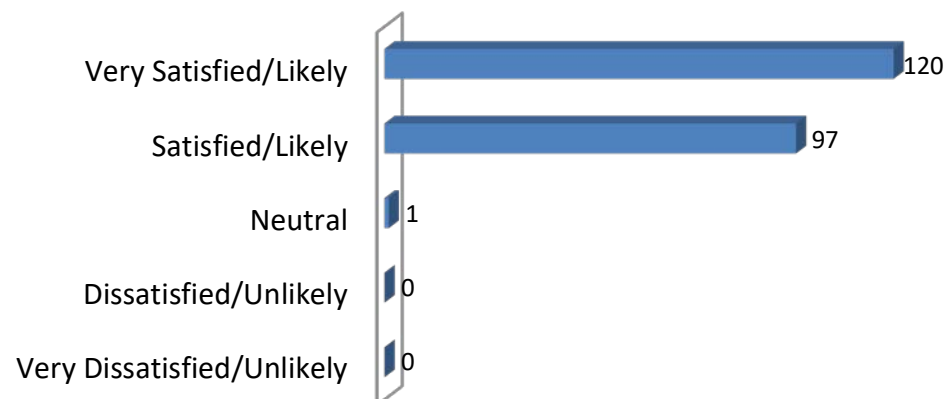
Question 2a: Please rate us on the following experiences: Customer Service

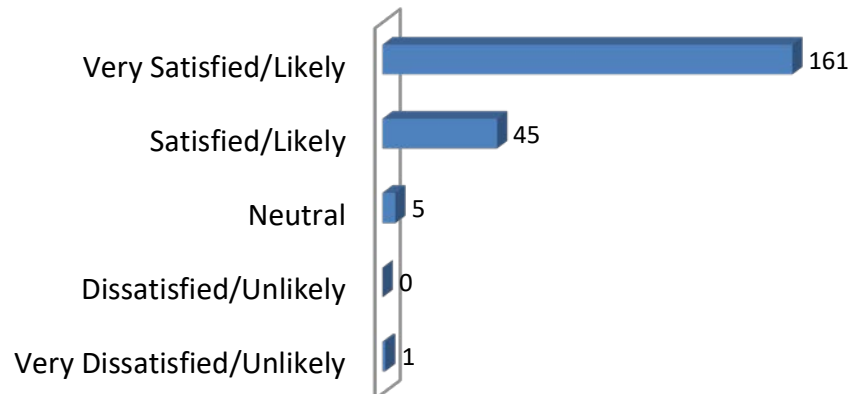
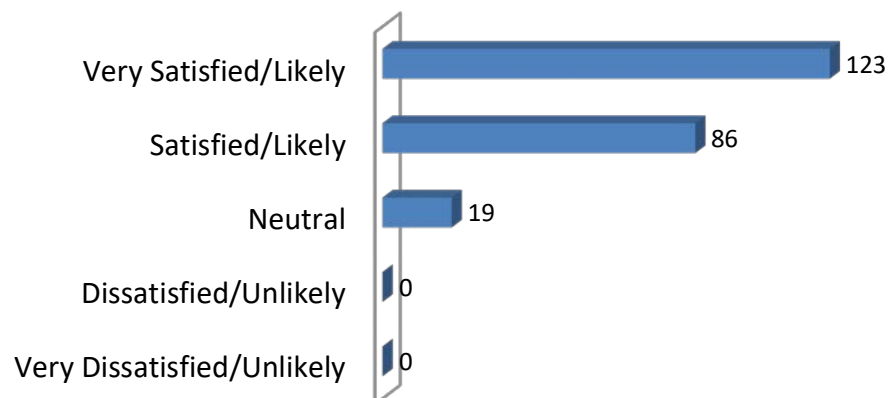


Question 2b: Please rate us on the following experiences: Professionalism



Question 2c: Please rate us on the following experiences: Quality of Services



**Question 3: How likely would you recommend
us to a friend/business owner?****Question 4: If needed, will you use our services
in the future?****Comments (Client Satisfaction Survey)**

The following are a few of the comments from those applicants who answered the question: Do you have any suggestions for improving our services?

No comments were made during this reporting period.

10.2 Client Process Evaluation Form – Program to Date

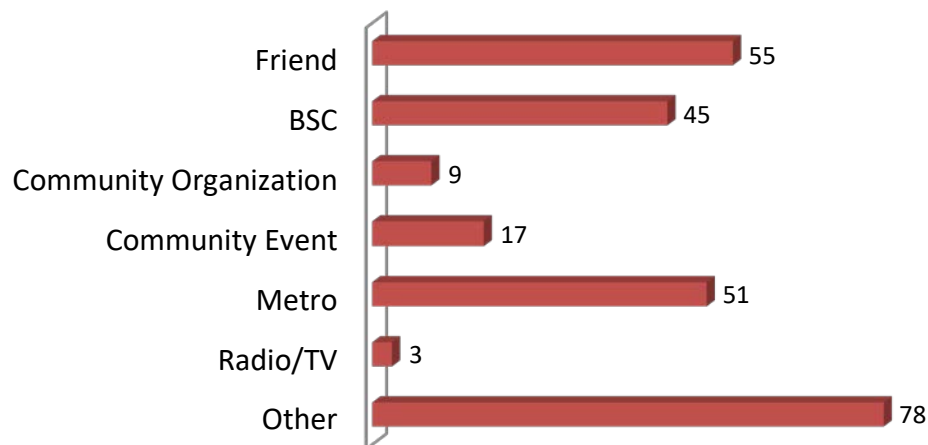
The intent of the Client Process Evaluation Form is to assess the performance of the assigned Business Advisor and to evaluate the application and complete program processes of the BIF. This survey was distributed to BIF grantees at the end of the BIF grant process.

*See Attachment D2 for actual survey administered.

Question 1: Do you presently own or manage a business?



Question 2: How did you hear about the BIF?



**"Other" Category includes the following:

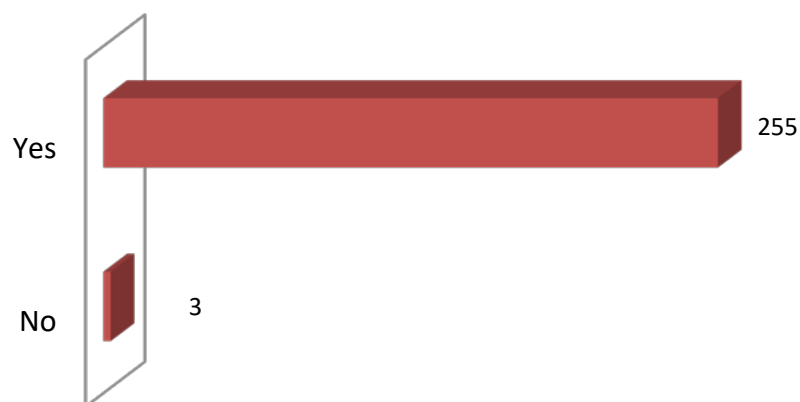
- PCR Outreach (49)
- Landlord (13)
- Fellow Business Owner (4)
- Internet (1)
- Workshop (4)
- Community Leader (1)
- Did Not Specify (6)

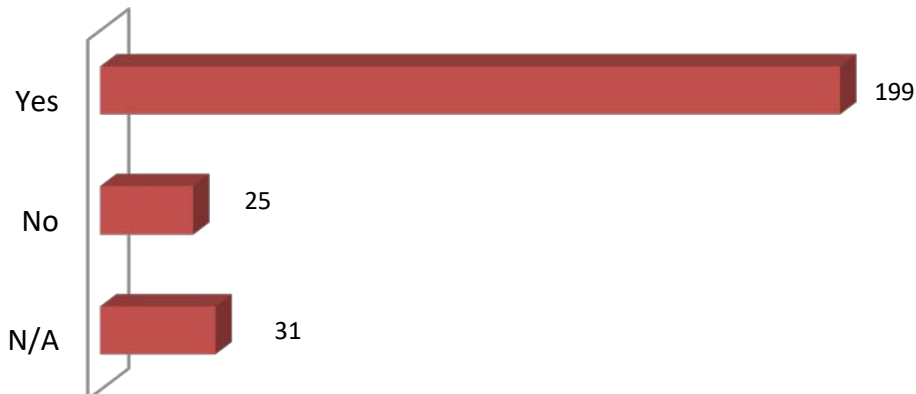
Question 3: Was the BIF application form easy to complete and submit?**Question 4: Did you receive an appointment with a BIF Business Advisor in a timely manner?****Question 5: Was your initial contact with the BIF informative and friendly?**

Question 6: Are you satisfied with the assistance you received?

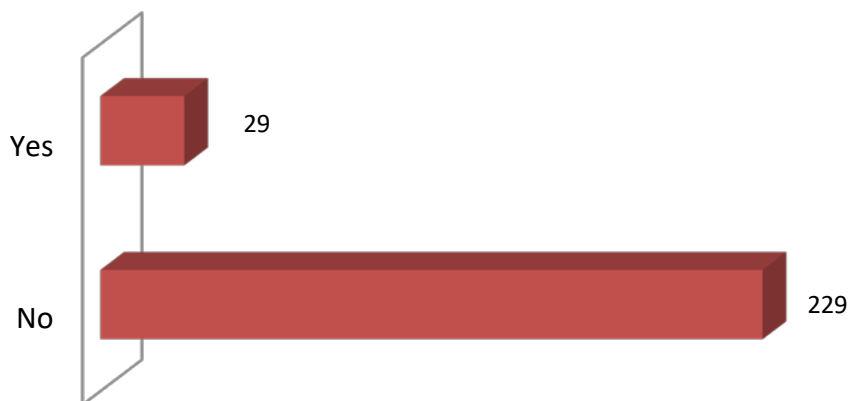


Question 7: Are you getting the assistance you need at this time?



Question 8: Did you receive specific recommendations and/or referral services?

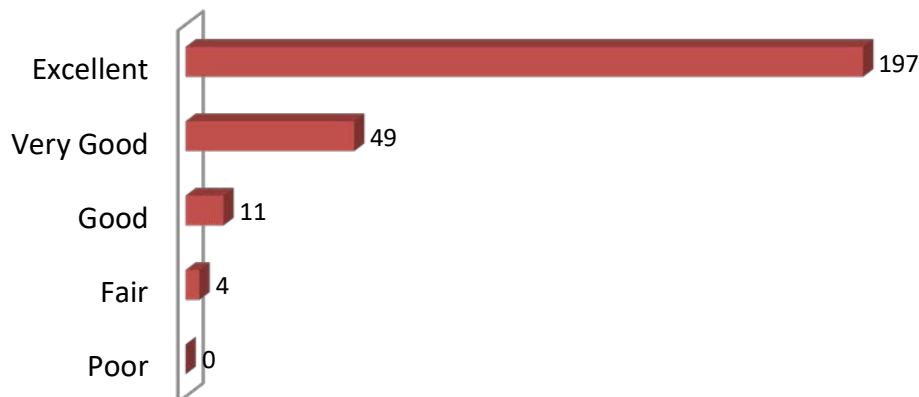
*In this instance, the "No and N/A" category was indicative of applicants who did not need recommendations or referral services.

Question 9: Were there advising areas where we were not able to assist you?

*The "Yes" responses indicated above reflect requested advising areas outside of financial assistance. These were referred to the appropriate resource.

Question 10: Was the overall BIF application process smooth?

Question 11: How would you rate the business advising services you received at the BIF?



The following are a few comments from those applicants who answered the question: Any additional comments?

"Everyone with Metro & PCR were very helpful with the process."

"The services and application process was detailed and with the assistance of the BIF staff, I was able to successfully complete the process."

"Great Job."

"The Business Advisor was very professional and helpful."

Conclusion: The overall results of both surveys indicate that BIF applicants are very satisfied with the client experience at PCR as well as the BIF application process and general program procedures.

Survey Highlights

- 98% of applicants surveyed said the Metro BIF application was easy to complete and submit.
- 99% of the applicants surveyed said they received an appointment with their BIF Business Advisor in a timely manner.
- 99% of the applicants surveyed said their BIF Business Advisor was informative and friendly.
- 99% of the applicants surveyed said they are getting the assistance they need at this time.
- 98% of the applicants surveyed said that the overall BIF process was smooth.

At this time, PCR has not identified any major issues or problematic areas in the analysis of the survey responses.

*Note: Not all applicants choose to complete a survey or answer every question. The survey results charted here are based on responses PCR has been able to capture from applicants. Additionally, the total number of surveys does not equal total number of grants due to business owners receiving multiple grants.

11.1 Frequently Asked Questions (as of this reporting period)

a. How long is the Metro Business Interruption Fund (BIF) available?

The Metro BIF is a pilot program that is contracted through Pacific Coast Regional Corporation (PCR) as the fund administrator for eligible small business owners located on three rail corridors- The Crenshaw/LAX line, the Little Tokyo area and 2nd and Broadway area of the Regional Connector and the Purple Line Extension Sections 1 and 2. The Metro BIF will be available to business owners for each of these project areas until construction is completed on each individual project.

b. Why aren't business expenses taken into account in the Metro BIF grant analysis?

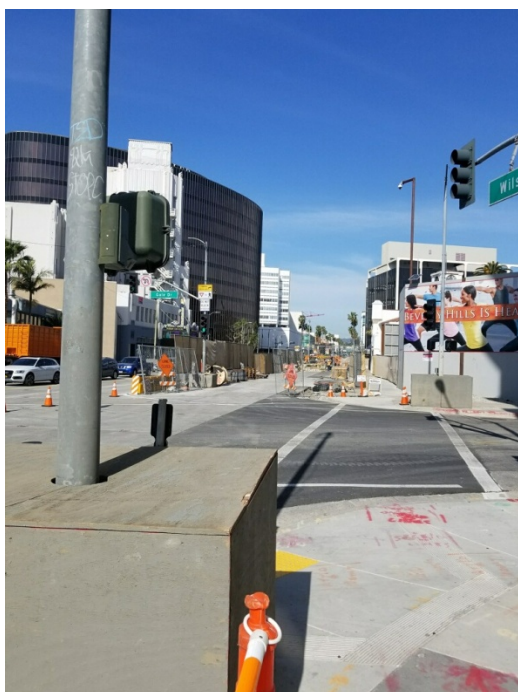
Business expenses vary drastically from business to business based on the size and type of business. The most reliable and constant metric to determine business revenue loss is top line revenue or total sales of the business before expenses which should be consistent and verifiable with total revenue reported to the Internal Revenue Service (IRS) and other reporting agencies. The BIF program is based on total revenue sales that were impacted by Metro construction not revenue after expenses.

c. Why do BIF grantees have to wait 90 days between grants?

To allow for the fair rotation of grant applicants and for construction activities to occur, 90 days between grant requests was set as an operational procedure to ensure a smooth turnaround process for grantees as well as office administration.

d. If Metro construction leaves and then comes back, are impacted small business owners eligible again?

Yes. Metro construction activities that occur and are deemed eligible during the life of the three project rail corridors will be considered impact for application to the Metro BIF. There is no limit on the number of times construction impact can occur. However, BIF program limits such as maximum \$50,000 per impact year, 90 days between grant requests, up to four grant requests per year still remain in effect.



Construction activity on Wilshire Blvd. and Gale Drive.

12.1 Observations (as of this reporting period)

The following are issues we have observed in the execution of the BIF Program:

- a. The Crenshaw/LAX (CLAX) rail line is 75% complete according to the Metro Construction Relations team. Street scaping and final construction activities on the rail stations are being done. Spring and summer of 2018 will be extremely busy with these completions including extended hard closures of Crenshaw Blvd. at the intersections of the three underground stations- Exposition Blvd., King Blvd. and Vernon Ave. starting in June – October 2018. PCR and Metro will be holding additional BIF workshops in advance and during these intersection closures. The CLAX opening date is currently on schedule for end of October 2019.
- b. Purple Line Extension Section 1 (PLE1) continues with heavy construction impacts from the Wilshire/Western station through the Wilshire/La Cienega station.
- c. Purple Line Extension Section 2 (PLE2) is gearing up for major construction impacts beginning in late spring of 2018 with a lot of questions from small business owners about potential noise, dust, detours and street closures. Demolition of the Ace Gallery, possible creation of a cul-de-sac at Canon and Wilshire (Rodeo/ Wilshire station), and a 15- month closure of Constellation between Avenue of the Stars and Century Park East (Century City station) are all planned in the next upcoming months of 2018.
- d. Continuous outreach by PCR in the La Cienega West section of the Purple Line Extension Section 2 has been very successful. Most of the eligible small business owners affected by the street closure of Wilshire Blvd. between La Cienega and Robertson during the 4th quarter of 2017 and January 2018 have applied to the Metro BIF. Establishing relationships prior to the construction impact and ongoing contact with those business owners contributed to the positive results. PCR outreach has begun to small businesses located near the Century City station. Outreach in Beverly Hills at the Wilshire/Rodeo station will begin in the next few months.
- e. The Little Tokyo area of the Regional Connector remains in steady state, meaning there are very little additional construction impacts with most of the activity behind the K-rail or within the staging/storage yards. However, small business owners on 1st Street continue to be impacted by this activity.



1st and Central Station in the Little Tokyo Area of the Regional Connector.

13.1 Quarterly Testimonial

- **Business Name:** LA Golden Bicycle Shop
- **Address:** 4001 Wilshire Blvd. Los Angeles, CA 90010
- **Phone Number:** (213) 739-9911 - Office (323) 794-5612 - Cell
- **Date of Creation:** 2013
- **Business Designation:** Sole Proprietor
- **Website Address:** www.lagoldenbike.com
- **Main Areas of Activity:** bicycle repair and sales
- **Grant Amount:** \$19,012.00
- **Unique Qualities:** bilingual family owned specialized business
- **Metro Rail Corridor:** Purple Line Section 1

Business Narrative

LA Golden Bicycle Shop is owned by Juan Perez De Paz. The business is located at 4001 Wilshire Blvd. Suite C in Los Angeles (cross streets are Wilshire Blvd and Wilton). LA Golden Bicycle Shop is your one stop shop for all your bicycle needs. The business generates revenues from the sale of new and used bikes, repairing bikes and offering tune up services for your bike.

The business is operated and managed full time by Juan along with his brother and nephew, both of whom are experienced bike mechanics, and presently has no other employees at this time. LA Golden Bicycle Shop has been operating at this location for the past 5 years and has been open for business during the Metro construction in 2017 and 2018.

Each year, LA Golden Bicycle Shop participates in the annual Los Angeles bicycle ride event, Ciclavia, by offering bicycle repairs and tune ups to cyclists to get ready for the event and renting bicycles on that day to those who need a bike to participate in Ciclavia.

The business is comprised of one floor with displays of new and used bikes for sale. There is also a variety of bike products from tires, seats etc. along the walls nicely arranged for customers to shop. Based on Google reviews by the public, LA Golden Bicycle has a 4 out of 5 star rating showing the majority of the customers are satisfied with the bike products sold and the customer service received. LA Golden Bicycle Shop prides itself on excellent customer service.

According to Juan, construction activities and k-railing in front of the business has resulted in a significant decline to revenues and has deterred customers from coming to his place of business for their bicycle needs. To help offset revenue losses, Juan is offering special sales and promotions in gearing up for the busy spring and summer months of bicycle riding in Los Angeles.



ATTACHMENT A

PROGRAM TO DATE APPLICATION TO GRANT TURNAROUND ANALYSIS

Attachment A: Application to Grant Turnaround Analysis

	Business Name	Business Owner	Date of Complete File	Grant Approval Date	Days to Turnaround	Notes
1	Lili Wigs	Jerry Song	3/12/2015	3/19/2015	6	
2	1st Choice Driving and Traffic School	Gibert Carrillo	3/16/2015	3/19/2015	4	
3	Design Studio 27	Marilyn Brown	3/6/2015	3/19/2015	10	
4	Parisian Wigs, Inc.	Cynthia Park	3/12/2015	3/19/2015	6	
5	One of a Kind Hats	Sonja Robinson	3/23/2015	4/9/2015	14	No GAC on 03/26 and 04/02
6	Crenshaw Industrial Medical Clinic	Dr. Paul Guidry	3/31/2015	4/9/2015	8	
7	James Brumfield Design	Dawn Brumfield	4/3/2015	4/9/2015	5	
8	Metropolitan Optical	Jose Diaz	4/9/2015	4/16/2015	6	
9	Crenshaw Car Wash	Nuriel Zeituni	4/3/2015	4/16/2015	10	Waited for 4506-T to verify
10	Gina of Beverly Hills Salon	Regina Wilson	4/3/2015	4/16/2015	10	Waited for manual sales ledger
11	More than Hair Salon	Tracie Smith	4/23/2015	4/30/2015	6	
12	John Nibo	John Nibo	4/21/2015	4/30/2015	8	
13	Jendayi, Inc.	Monnae Michael	5/1/2015	5/7/2015	5	
14	Tak's Coffee Shop	Florentino Bravo	4/29/2015	5/7/2015	7	
15	Call The Tax Doctor.com	Kevin Hayes	4/29/2015	5/7/2015	7	
16	Tax Ease Plus Accounting	Taylor Mayfield	5/1/2015	5/14/2015	10	
17	Lili Wigs	Jerry Song	5/14/2015	5/21/2015	6	
18	Crenshaw Discount Store	Hyung Park	5/14/2015	5/28/2015	11	Waited for signed 4506-T
19	Total Body Nutrition	Sonia Robinson	5/19/2015	5/28/2015	8	
20	Parisian Wigs, Inc.	Cynthia Park	5/18/2015	5/28/2015	9	
21	Rustyro, Inc.	Ronald Graves	5/22/2015	5/28/2015	5	
22	Maurice Guillmeno	Maurice Guillmeno	5/21/2015	5/28/2015	6	
23	Southern Girl Desserts, LLC	Catarah Coleman	5/21/2015	5/28/2015	6	
24	Elegant Chic Purse	Chinyere Jackson	5/18/2015	5/28/2015	9	
25	Crenshaw Gold for Cash	Gennady Tikhonov	6/10/2015	6/11/2015	2	Rewrite from 05/07/15
26	Cynthia Park - Property Owner	Cynthia Park	6/2/2015	6/11/2015	8	
27	Lula Washington Dance Theater	Erwin Washington	5/27/2015	6/11/2015	12	First non-profit analysis
28	Cool Muffler Electric Auto Repair	Ingrid Gudiel	6/12/2015	6/18/2015	5	
29	Sense Fashion	Eunice Pae	6/15/2015	6/18/2015	4	
30	Black Sheep Insurance	Erica Sykes	6/12/2015	6/18/2015	5	
31	A Sharp Edge Beauty & Barber Salon	Jacquelyn Hunt	6/8/2015	6/18/2015	9	
32	Ebony Wigs Beauty Supply	Ki Han	6/16/2015	6/25/2015	8	
33	Nationwide Insurance	Lucious Wilder	6/15/2015	6/25/2015	9	
34	Proby's Tax Service	Elaine Proby	6/16/2015	6/25/2015	8	
35	Dave's Tattoos	David Velazquez	6/16/2015	6/25/2015	8	
36	Lucious Wilder Insurance	Lucious Wilder	6/29/2015	7/9/2015	9	
37	Kim's Restaurant	Kwok Der	6/30/2015	7/9/2015	8	
38	Magic 99C	Seifollah Safiel	7/13/2015	7/16/2015	4	

Attachment A: Application to Grant Turnaround Analysis

39	Mr2 Hair and Nails	Rudolph Walsh	7/15/2015	7/16/2015	2	
40	Ms. Gwyns Hair	Gwynardia Price	7/8/2015	7/16/2015	7	
41	HD Sportswear	Herman Tinson	7/10/2015	7/16/2015	5	
42	A Kut Above Hair Design	Mae Shaw	7/8/2015	7/16/2015	7	
43	Crenshaw Gold for Cash	Gennady Tikhonov	7/16/2015	7/23/2015	6	
44	Delicious Southern Cuisine	Vidal Cortes	7/15/2015	7/23/2015	7	
45	CoffeeWalk/YogurTalk	Tae Hong Chung	7/20/2015	7/23/2015	4	
46	Pro Image Sports	Eduardo Varela	7/28/2015	7/30/2015	3	
47	Tax Ease Plus Accounting	Taylor Mayfield	7/23/2015	7/30/2015	6	
48	Phaze II Hair Salon	Karen Butler	7/28/2015	7/30/2015	3	
49	Jendayi, Inc.	Monnae Michael	7/23/2015	7/30/2015	6	
50	Right Choice Caribbean Market	Victoria Fortson	7/27/2015	7/30/2015	4	
51	Love's Furniture	Chong-Yong Yun	8/4/2015	8/6/2015	3	
52	Wanda Williams	Wanda Williams	7/29/2015	8/6/2015	7	
53	Total Body Nutrition	Sonia Robinson	8/11/2015	8/13/2015	3	
54	Excel Fashions	Beatrice Eyo	8/10/2015	8/13/2015	4	
55	Fatty Boys Car Stereo	Steve Kim	8/24/2015	8/27/2015	4	
56	Heaven Sent	Olive Barnett	8/26/2015	9/3/2015	7	
57	Castillo Tire Shop	Jose Castillo	9/2/2015	9/3/2015	2	
58	Elegant Chic Purse	Chinyere Jackson	8/26/2015	9/3/2015	7	
59	The New Millennium Beauty & Barber Shop	Desentrie Allen	9/1/2015	9/3/2015	3	
60	Daddy Dave's with Big Momma's Cooking	David Williams	9/1/2015	9/3/2015	3	
61	Men's Land	Hussan Azzam	9/3/2015	9/10/2015	6	
62	A/M Financial Services	Jerry Anderson	9/2/2015	9/10/2015	7	
63	African Family Fashion	Ibrahim Fall	9/14/2015	9/17/2015	4	
64	Brimberry Barber & Beauty Salon	Earnestine Brimberry	9/22/2015	10/1/2015	8	
65	Levon's Jewelry	Levon Nazlikian	9/24/2015	10/1/2015	6	
66	USA Fragrances	Munawer Falzahboy	9/29/2015	10/1/2015	3	
67	Healthcare Medical Services & Enterprises	Emmanuel Eyo	9/29/2015	10/8/2015	8	
68	Phenomenal Hands	Clauzelle Fredeling	10/5/2015	10/15/2015	9	
69	Heaven Sent	Olive Barnett	10/13/2015	10/22/2015	8	
70	I Love Lulu LLC	Tallulah Marcelin	10/19/2015	10/22/2015	4	
71	Origen Mexican Restaurant	Javier and Azalea Martinez	10/19/2015	10/22/2015	4	
72	Healthcare Medical Services & Enterprises	Emmanuel Eyo	10/28/2015	10/29/2015	2	
73	Excel Fashions	Beatrice Eyo	10/28/2015	10/29/2015	2	
74	Zam Zam Perfume	Shaib Uddin	10/21/2015	10/29/2015	7	
75	Color Me Beautiful	Chantal Ossyi-Doh	10/28/2015	10/29/2015	2	
76	The New Millennium Beauty & Barber Shop	Desentrie Allen	10/22/2015	11/5/2015	11	Commercial Property Owner
77	View Park Automotive	Frank Espinoza	11/3/2015	11/5/2015	3	
78	Belmart Wireless	Gil Johnson	10/28/2015	11/5/2015	7	

Attachment A: Application to Grant Turnaround Analysis

79	Magic 99C	Seifollah Safiel	10/30/2015	11/5/2015	5	
80	Quizno's	Andre Bonyadian	11/16/2015	11/19/2015	4	
81	Comet Cleaners	Fred Nik	11/13/2015	11/19/2015	5	
82	Fresh Prints LA	Coy Guy	11/13/2015	11/19/2015	5	
83	The Crepe Kitchen	Yafit Barades	11/24/2015	12/3/2015	8	
84	Cool Muffler Electric Auo Repair	Ingrid de Gudiel	12/2/2015	12/3/2015	2	
85	Chado Tea Room	Tek Mehreteab	12/1/2015	12/3/2015	3	
86	Jendayi, Inc.	Monnae Michael	12/1/2015	12/3/2015	3	
87	Phaze II Hair Salon	Karen Butler	11/30/2015	12/3/2015	4	
88	Ms. Gwyns Hair	Gwynardia Price	11/30/2015	12/3/2015	4	
89	A Kut Above Hair Design	Mae Shaw	11/24/2015	12/3/2015	8	
90	Tax Ease Plus Accounting	Taylor Mayfield	11/24/2015	12/3/2015	8	
91	Lucy's Hair Care	Lucy King	11/24/2015	12/3/2015	8	
92	Pink Memory	Stephanie Zhang	12/1/2015	12/10/2015	8	
93	Dave's Tattoo	David Velazquez	12/2/2015	12/10/2015	7	
94	Wanda Williams - Hair Stylist	Wanda Williams	12/7/2015	12/10/2015	4	
95	Crenshaw Avalon Properties	Paul Guidry	12/10/2015	12/17/2015	6	
96	Fatty Boys Car Stereo	Steve J. Kim	12/10/2015	12/17/2015	6	
97	We Help Families Get Paid	Julian Johnson	12/8/2015	12/17/2015	8	
98	KC Stylist	Glenn Koach	12/8/2015	12/17/2015	8	
99	Kato's Sewing Machine Company	Alvin Kato	12/16/2015	12/17/2015	2	
100	NT Auto Repair	Noboru Kakuma	12/11/2015	12/17/2015	5	
101	Dental Playground	Dr. Peter Bae	1/4/2016	1/7/2016	4	
102	Sal's Auto Body & Paint Inc.	Salvador Hurtado	12/29/2015	1/7/2016	8	
103	USA Fragrances	Munawer Falzahboy	1/4/2016	1/7/2016	4	
104	Glamour 'Us	Samir Kher	1/12/2016	1/14/2016	3	
105	Crenshaw Car Wash	Nuriel Zeituni	1/21/2016	1/28/2016	6	
106	Castillo Tire Shop	Jose Castillo	1/22/2016	1/28/2016	5	
107	HD Sportswear	Herman Tinson	1/27/2016	1/28/2016	2	
108	The Shop Hair Lounge	Tiffany Prophette	1/22/2016	1/28/2016	5	
109	Full Out LLC	Marco Bennachio	1/29/2016	2/4/2016	5	
110	Beauty Images	Barbara Spicer	1/28/2016	2/4/2016	6	
111	Aurora Foot Spa	Felipe Yang	1/27/2016	2/4/2016	7	
112	Brooks Custom Shoe	Gevorg Tavanyan	1/29/2016	2/4/2016	5	
113	J's Unfadable Cuts	Jason Cobb	1/28/2016	2/4/2016	6	
114	Southern Girl Desserts, LLC	Catarah Coleman	1/28/2016	2/4/2016	6	
115	Smile Hair Salon	Hui Zheng	2/8/2016	2/11/2016	4	
116	New York Floor Covering	Jorge Blanco	2/9/2016	2/11/2016	3	
117	Robeks Juice	Bum-Suk (Tom) Koo	2/15/2016	2/18/2016	4	
118	Cloverdale Market	Yasin Amini	2/8/2016	2/18/2016	9	

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119	Speedy Computer Center	Farhad Vatandoust	2/10/2016	2/18/2016	7	
120	Natural Trends	Jzahunn Echols	2/8/2016	2/18/2016	9	
121	More than Hair Salon	Tracie Smith	2/12/2016	2/18/2016	5	
122	Press Start Games	Jeffrey Bryson	2/17/2016	2/25/2016	7	
123	Candace Green	Candace Green	2/17/2016	2/25/2016	7	
124	Reflections Hair Studio	Corey Hartley	2/16/2016	2/25/2016	8	
125	Crenshaw Industrial Medical Clinic	Dr. Paul Guidry	2/17/2016	2/25/2016	7	
126	Rustyro, Inc.	Ronald Graves	2/19/2016	2/25/2016	5	
127	Family Pharmacy	David Newman	3/1/2016	3/4/2016	4	
128	Lili Wigs	Jerry Song	3/1/2016	3/4/2016	4	
129	Louisiana Fried Chicken	Richard Ny	3/1/2016	3/4/2016	4	
130	Highly Favored Hair Studio	Barrington Edwards	2/29/2016	3/4/2016	5	
131	Dr. Steven Bae, Optometrist	Steven Bae	3/3/2016	3/10/2016	6	
132	The Crepe Kitchen	Yafit Barades	3/3/2016	3/10/2016	6	
133	I Love Lulu LLC	Tallulah Marcelin	3/12/2016	3/17/2016	4	
134	Wilshire Beauty	Nouriel Kohan	3/9/2016	3/17/2016	7	
135	Project Ink Tattoo	Jibrail Hasan	3/9/2016	3/17/2016	7	
136	Auntie Anne's Pretzel Store	Moo Lee	3/18/2016	3/24/2016	5	
137	NT Auto Repair	Noboru Kakuma	3/18/2016	3/24/2016	5	
138	Richard's Auto and Electric Repair	Jose Bermudez	3/29/2016	3/31/2016	3	
139	CoffeeWalk/YogurTalk	Tae Hong Chung	3/21/2016	3/31/2016	9	
140	CA's Nails	Danh Lam	3/25/2016	3/31/2016	5	
141	Little Tokyo Car Wash	Herbert Martinez	3/21/2016	3/31/2016	9	
142	Akimoto Chiropractic Office	Dr. Arthur Akimoto	3/21/2016	3/31/2016	9	
143	Love's Furniture	Chong-Yong Yun	3/28/2016	4/7/2016	9	
144	Maurice Guillmeno	Maurice Guillmeno	3/28/2016	4/7/2016	9	
145	Kato's Sewing Machine Company	Alvin Kato	4/4/2016	4/7/2016	4	
146	The Hob Nob Shop	Song Nam An	4/4/2016	4/7/2016	4	
147	Mona Lisa Lingerie	Janet Cohen	4/6/2016	4/14/2016	7	
148	Comet Cleaners	Fred Nik	4/3/2016	4/14/2016	9	
149	Glamour 'Us	Samir Kher	4/11/2016	4/14/2016	4	
150	Law Offices of Bruce Richland	Bruce Richland	4/11/2016	4/14/2016	4	
151	Chado Tea Room	Tek Mehreteab	4/8/2016	4/14/2016	5	
152	KC Stylist	Glenn Koach	4/8/2016	4/14/2016	5	
153	Quizno's	Andre Bonyadian	4/12/2016	4/14/2016	3	
154	New Image Cleaners	Renato Yescas	4/19/2016	4/21/2016	3	
155	GNC	Sonia Robinson	4/18/2016	4/21/2016	4	
156	John Nibo (Commercial Property)	John Nibo	4/19/2016	4/21/2016	3	
157	Oomasa Restaurant	Otoe Motoyama	4/19/2016	4/21/2016	3	
158	1st Choice Driving and Traffic School	Gilberto Carrillo	4/14/2016	4/28/2016	11	

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159	Miracle Mile Toys & Games	Christine Johnson	4/20/2016	4/28/2016	7	
160	Los Angeles Eye Care	Dr. Gregory Kame	4/25/2016	4/28/2016	4	
161	Little Tokyo Cosmetics	Shintaro Shiono	4/25/2016	4/28/2016	4	
162	Furniture Access	Joseph Sakhai	5/5/2016	5/12/2016	6	
163	Levon's Jewelry	Levon Nazlikian	5/10/2016	5/12/2016	3	
164	Pro Image Sports	Eduardo Varela	5/5/2016	5/12/2016	6	
165	Shinyodo Gift	Yoon (Jason) Lee	5/5/2016	5/12/2016	6	
166	Replika Vintage	Danny Flynn	5/6/2016	5/12/2016	5	
167	Men's Land	Hussam Azzam	5/10/2016	5/19/2016	8	
168	Kevin Williamson - Hair Architects	Kevin Williamson	5/13/2016	5/19/2016	5	
169	Phenomenal Hands	Clauzelle Fredeling	5/13/2016	5/19/2016	5	
170	Brooks Custom Shoe	Gevorg Tavanyan	5/20/2016	5/26/2016	5	
171	Cloverdale Market	Yasin Amini	5/24/2016	5/26/2016	3	
172	Beauty Images	Barbara Spicer	5/24/2016	5/26/2016	3	
173	Wings 'N Stuff	Gee Ikuta	5/18/2016	5/26/2016	7	
174	Mitsuru Café	Rumi Yamaguchi	5/20/2016	5/26/2016	5	
175	Zencu Sushi and Grill	Lawrence Yoo	5/24/2016	5/26/2016	3	
176	Press Start Games	Jeffrey Bryson	5/25/2016	6/2/2016	7	
177	Ryders Tuxedo	Renato Yescas	5/23/2016	6/2/2016	9	
178	Jendayi, Inc.	Monnae Michael	5/27/2016	6/2/2016	5	
179	Shabu Shabu House	Yoshinobu Maruyama	5/26/2016	6/2/2016	6	
180	Shabu Shabuyo	Jung Kim	5/27/2016	6/2/2016	5	
181	Hama Sushi	Tsutomu Iyama	5/27/2016	6/2/2016	5	
182	Komasa Restaurant	Minoru Motoyama	5/27/2016	6/2/2016	5	
183	abeautifullife Desserts	Aja Dawson	5/24/2016	6/2/2016	8	
184	Ms. Gwyns Hair	Gwynard Price	6/6/2016	6/9/2016	4	
185	Lucy's Hair Care	Lucy King	6/7/2016	6/9/2016	3	
186	Phaze II Hair Salon	Karen Butler	6/1/2016	6/9/2016	7	
187	Wanda Williams	Wanda Williams	6/6/2016	6/9/2016	4	
188	Ebisu Restaurant	Takaaki Koyama	6/6/2016	6/9/2016	4	
189	Dale Ogawa	Dale Ogawa	6/6/2016	6/9/2016	4	
190	Speedy Computer Center	Farhad Vatandoust	6/14/2016	6/16/2016	3	
191	Full Out LLC	Marco Bennachio	6/7/2016	6/16/2016	8	
192	Du Japon Hair Club	Yukiko Katatani	6/14/2016	6/16/2016	3	
193	Robeks Juice	Bum-Suk (Tom) Koo	6/17/2016	6/23/2016	5	
194	Wyleen Collins	Wyleen Collins	6/16/2016	6/23/2016	6	
195	Beverly Wilshire Cleaners	Susan Livshin	6/24/2016	6/30/2016	5	
196	MS Jewelry	Jimmy Pak	6/22/2016	6/30/2016	7	
197	Korean Kitchen Hibachi BBQ	Bong Suh	6/27/2016	6/30/2016	4	
198	Little Tokyo Ice Cream & Yogurt	Yong Chan Shin	6/27/2016	6/30/2016	4	

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199	Tokyo Bridal & Tuxedo	Yoshino Yamamoto	6/24/2016	6/30/2016	5	
200	Blue Cube	Brian Holbrook	6/22/2016	6/30/2016	7	
201	Broadway Civic Center	Avi Florentin	6/23/2016	6/30/2016	6	
202	Jasmine Ashley Salon	Jasmine Braud	6/30/2016	7/7/2016	6	
203	Beauty Bar LA	Vy Phan	7/5/2016	7/7/2016	3	
204	Brimberry Barber & Beauty Salon	Earnestine Brimberry	6/30/2016	7/7/2016	6	
205	Akimoto Chiropractic Office	Dr. Arthur Akimoto	7/5/2016	7/7/2016	3	
206	Kato's Sewing Machine Company	Alvin Kato	6/27/2016	7/7/2016	9	
207	Four Leaf	Feng-Chia Lin	6/27/2016	7/7/2016	9	
208	Civic Center Studios	Pete Gallindo	7/1/2016	7/7/2016	5	
209	New York Floor Covering	Jorge Blanco	7/25/2016	7/28/2016	4	
210	Mathnasium of Hancock Park	Sidney Jackson Jr.	7/15/2016	7/28/2016	10	No GAC on 07/21/16
211	I Love Lulu LLC	Tallulah Marcelin	7/22/2016	7/28/2016	5	
212	Miracle Mile Toys & Games	Christine Johnson	7/15/2016	7/28/2016	10	No GAC on 07/21/16
213	Finkelberg & Finkelberg, APC	Louis Finkelberg	7/20/2016	7/28/2016	7	
214	Subway	Shahriar Hashemian	8/2/2016	8/4/2016	3	
215	Auntie Anne's Pretzel Store	Moo Lee	7/27/2016	8/4/2016	7	
216	Thirsty Pockets, LLC	Christian Frizzell	7/30/2016	8/4/2016	4	
217	Coffee Bean	Dong Lee	8/16/2016	8/18/2016	3	
218	Des Kohan	Desiree Kohan	8/15/2016	8/18/2016	4	
219	Kouraku Restaurant	Hiroshi Yamauchi	8/11/2016	8/18/2016	6	
220	NT Auto Repair	Noboru Kakuma	8/10/2016	8/18/2016	7	
221	Los Angeles Eye Care	Dr. Gregory Kame	8/11/2016	8/18/2016	6	
222	Right Choice Caribbean Market	Derrick Harvey	8/9/2016	8/18/2016	8	
223	CA's Nails	Dahn Lam	8/8/2016	8/18/2016	9	
224	Glamour 'Us	Samir Kher	8/3/2016	8/18/2016	12	No GAC 08/11/16
225	Pacific Chiropractic Healthcare	Dr. Gbolahan Olajide	8/9/2016	8/18/2016	8	
226	Albert/Shirley Lee - Property Owner	Albert Lee	8/9/2016	8/18/2016	8	
227	5401 Wilshire, LLC	Nouriel Kohan	8/16/2016	8/25/2016	8	
228	San Wilshire Stationiers	Masoud Kabaizadeh	8/17/2016	8/25/2016	7	
229	Mona Lisa Lingerie	Janet Cohen	8/18/2016	8/25/2016	6	
230	Ever Beauty Acupuncture Clinic	Dr. Diny Park	8/16/2016	8/25/2016	8	
231	Candace Green	Candace Green	8/4/2016	8/25/2016	16	No GAC 08/11/16
232	Crenshaw Boxing Club	Paladin Morgan	8/15/2016	8/25/2016	9	
233	Little Tokyo Car Wash	Herbert Martinez	8/18/2016	8/25/2016	6	
234	Little Tokyo Cosmetics	Shintaro Shiono	8/23/2016	8/25/2016	3	
235	FE Design and Consulting	Edward Navarette	8/19/2016	8/25/2016	5	
236	New Image Cleaners	Renato Yescas	8/24/2016	9/1/2016	7	
237	Xtreme Klean Laundry	Donald Taylor	8/25/2016	9/1/2016	6	
238	Mitsuru Café	Rumi Yamaguchi	8/26/2016	9/1/2016	5	

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239	Shinyodo Gift	Yoon (Jason) Lee	8/26/2016	9/1/2016	5	
240	Centro de Ayuda Legal	Hector Peguero	8/25/2016	9/1/2016	6	
241	Blank Spaces, LLC	Jerome Chang	9/2/2016	9/8/2016	5	
242	Slow Fish	Jong Suk Lee	9/2/2016	9/8/2016	5	
243	Beauty Images	Barbara Spicer	8/31/2016	9/8/2016	7	
244	Color Me Beautiful	Chantal Ossyi-Doh	9/1/2016	9/8/2016	6	
245	Beauty Club Plus	Stacy Lee	9/2/2016	9/8/2016	5	
246	N&S Gifts and Collectibles	Stuart Weinstein	8/29/2016	9/8/2016	9	
247	Keiko Grill	Peter Cho	9/2/2016	9/8/2016	5	
248	KC Stylist	Glenn Koach	9/2/2016	9/8/2016	5	
249	Zencu Sushi and Grill	Lawrence Yoo	9/2/2016	9/8/2016	5	
250	Shabu Shabu House	Yoshinobu Maruyama	9/2/2016	9/8/2016	5	
251	Shabu Shabuyo	Jung Kim	9/2/2016	9/8/2016	5	
252	The Hob Nob Shop	Song Nam An	9/2/2016	9/8/2016	5	
253	Komasa Restaurant	Minoru Motoyama	9/2/2016	9/8/2016	5	
254	Hama Sushi	Tsutomu Iyama	9/2/2016	9/8/2016	5	
255	Cloverdale Market	Yasin Amini	9/7/2016	9/15/2016	7	
256	Marc Foxx Gallery	Rodney Nonaka-Hill	9/12/2016	9/15/2016	4	
257	Speedy Computer Center	Farhad Vatandoust	9/9/2016	9/15/2016	5	
258	Global Network Attorney Services	Gonzalo Ponce	9/8/2016	9/15/2016	6	
259	Café Creole	Eric Lanueville	9/12/2016	9/15/2016	4	
260	Collins Financial Services	Patrick Collins	9/8/2016	9/15/2016	6	
261	Dale Ogawa	Dale Ogawa	9/13/2016	9/15/2016	3	
262	Ebisu Restaurant	Takaaki Koyama	9/12/2016	9/15/2016	4	
263	Candace Jackson	Candace Jackson	9/15/2016	9/22/2016	6	
264	Brooks Custom Shoes	Gevorg Tavanyan	9/13/2016	9/22/2016	8	
265	Perfume Gallery	Munawer Falzahboy	9/15/2016	9/22/2016	6	
266	Vergee's Palace De Bella Donna	Vergie Huddleston	9/19/2016	9/22/2016	4	
267	The New Millennium Beauty & Barber Shop	Desentrie Allen	9/12/2016	9/22/2016	9	
268	Quizno's	Andre Bonyadian	9/12/2016	9/22/2016	9	
269	POP Little Tokyo	Chikara Takizawa	9/14/2016	9/22/2016	7	
270	Dysonna Hair Studio	Donna Dyson	10/6/2016	10/13/2016	6	
271	Press Start Games	Jeffrey Bryson	10/11/2016	10/13/2016	3	
272	Richard's Auto and Electric Repair	Jose Bermudez	10/11/2016	10/13/2016	3	
273	Kevin Williamson - Hair Architects	Kevin Williamson	10/7/2016	10/13/2016	5	
274	Dulan's on Crenshaw	Greg Dulan	10/7/2016	10/13/2016	5	
275	Korean Kitchen Hibachi BBQ	Bong Suh	10/7/2016	10/13/2016	5	
276	Maneki Neko	Yanchi Shen	10/5/2016	10/13/2016	7	
277	Civic Center Studios	Pete Gallindo	10/5/2016	10/13/2016	7	
278	Solouki & Savoy	Shoham Solouki	10/6/2016	10/13/2016	6	

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279	The Crepe Kitchen	Ashraf Korany	10/18/2016	10/20/2016	3	
280	Traps Clothing	Ahn Ji Pack	10/17/2016	10/20/2016	4	
281	Wings 'N Stuff	Gee Ikuta	10/14/2016	10/20/2016	5	
282	Game Force	AJ Singh	10/11/2016	10/20/2016	8	
283	Elegant Chic Purse	Chinyere Jackson	10/17/2016	10/20/2016	4	
284	Louisiana Fried Chicken	Richard Ny	10/20/2016	10/27/2016	6	
285	Kato's Sewing Machine Company	Alvin Kato	10/25/2016	10/27/2016	3	
286	Tokyo Bridal & Tuxedo	Yoshino Yamamoto	10/23/2016	10/27/2016	4	
287	Professional Immigration Services	Maria Nahue	10/20/2016	10/27/2016	6	
288	The Redwood Bar & Grill	Christian Frizzell	10/25/2016	10/27/2016	3	
289	Best Mail Box	Irene Moon	10/28/2016	11/3/2016	5	
290	Voluminous Hair & Extension	Hye Won Kim	10/25/2016	11/3/2016	8	
291	Baskin Robbins	Shabnam Khan	11/1/2016	11/3/2016	3	
292	I Love Lulu LLC	Tallulah Marcelin	11/7/2016	11/10/2016	4	
293	Jendayi, Inc.	Monnae Michael	11/3/2016	11/10/2016	6	
294	Pacific Chiropractic Healthcare	Dr. Gbolahan Olajide	11/3/2016	11/10/2016	6	
295	MS Jewelry	Jimmy Pak	11/4/2016	11/10/2016	5	
296	Edward R. Ortega, ALC	Edward Ortega	11/8/2016	11/10/2016	3	
297	A1 Learning Center	Jung Lim Kim	11/16/2016	11/17/2016	2	
298	Total Body Nutrition	Sonia Robinson	11/14/2016	11/17/2016	4	
299	Little Tokyo Ice Cream & Yogurt	Yong Chan Shin	11/16/2016	11/17/2016	2	
300	Beauty Bar LA	Vy Phan	11/30/2016	12/1/2016	2	
301	Mathnasium of Hancock Park	Sidney Jackson Jr.	11/30/2016	12/1/2016	2	
302	Full Out LLC	Marco Bennachio	11/26/2016	12/1/2016	4	
303	Stone Market	Raphael Thorpe	11/28/2016	12/1/2016	4	
304	Kash & Kash	Jacob Kashanian	11/25/2016	12/1/2016	5	
305	For Show Beauty & Barber	Jamario Gibbs	11/29/2016	12/1/2016	3	
306	Little Tokyo Car Wash	Herbert Martinez	11/23/2016	12/1/2016	7	
307	Little Tokyo Cosmetics	Shintaro Shiono	11/23/2016	12/1/2016	7	
308	Shinyodo Gift	Yoon (Jason) Lee	11/22/2016	12/1/2016	8	
309	Cutey Pie Cafeteria	Mi Rhee	11/29/2016	12/1/2016	3	
310	Horner & Associates	Brenton Horner	11/17/2016	12/1/2016	11	No GAC on 11/24/2016
311	Coffee Bean	Dong Lee	12/7/2016	12/8/2016	2	
312	Blank Spaces, LLC	Jerome Chang	12/6/2016	12/8/2016	3	
313	Café Creole	Eric Lanueville	12/5/2016	12/8/2016	4	
314	Isaiah Gillette - Hair Architects	Isaiah Gillette	12/5/2016	12/8/2016	4	
315	Glamour 'Us	Samir Kher	12/5/2016	12/8/2016	4	
316	'Lette	Gayun Park	12/7/2016	12/8/2016	2	
317	J&J Trade	Alexander Jin	12/2/2016	12/8/2016	5	
318	1301PE, LLC	Brian Butler	12/12/2016	12/15/2016	4	

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319	Apollonia's Pizzeria	Justin DeLeon	12/12/2016	12/15/2016	4	
320	Ever Beauty Acupuncture Clinic	Dr. Diny Park	12/13/2016	12/15/2016	3	
321	DAL Tobacco & Discount Store	Dora Lopez	12/9/2016	12/15/2016	5	
322	Mitsuru Café	Rumi Yamaguchi	12/12/2016	12/15/2016	4	
323	Auntie Anne's Pretzel Store	Moo Lee	1/4/2017	1/12/2017	7	
324	Beauty Club Plus	Stacy Lee	1/5/2017	1/12/2017	6	
325	Dental Playground	Dr. Peter Bae	1/9/2017	1/12/2017	4	
326	Dulan's on Crenshaw	Greg Dulan	1/6/2017	1/12/2017	5	
327	Game Force	AJ Singh	1/3/2017	1/12/2017	8	
328	Hair Architects	Ronald Graves	1/4/2017	1/12/2017	7	
329	Akimoto Chiropractic Office	Dr. Arthur Akimoto	1/9/2017	1/12/2017	4	
330	Keiko Grill	Peter Cho	1/4/2017	1/12/2017	7	
331	FE Design and Consulting	Edward Navarette	1/10/2017	1/12/2017	3	
332	Family Pharmacy	David Newman	1/9/2017	1/12/2017	4	
333	Marc Foxx Gallery	Marc Foxx	1/5/2017	1/12/2017	6	
334	Quizno's	Andre Bonyadian	1/9/2017	1/12/2017	4	
335	Global Network Attorney Services	Gonzalo Ponce	1/5/2017	1/12/2017	6	
336	San Wilshire Stationiers	Masoud Kabaizadeh	1/10/2017	1/12/2017	3	
337	Southern Girl Desserts	Catarah Coleman	1/9/2017	1/12/2017	4	
338	The Redwood Bar & Grill	Christian Frizzell	1/9/2017	1/12/2017	4	
339	Wilshire Beauty	Nouriel Kohan	1/9/2017	1/12/2017	4	
340	Broadway Civic Center	Avi Florentin	1/12/2017	1/19/2017	6	
341	Korean Kitchen Hibachi BBQ	Bong Suh	1/9/2017	1/19/2017	9	
342	Civic Center Studios	Pete Gallindo	1/18/2017	1/19/2017	2	
343	Speedy Computer Center	Farhad Vatandoust	1/18/2017	1/19/2017	2	
344	The Crepe Kitchen	Ashraf Korany	1/17/2017	1/19/2017	3	
345	Jazzin It Up with Denise	Denise Johnson	1/20/2017	1/26/2017	5	
346	Furniture Access	Joseph Sakhai	1/20/2017	1/26/2017	5	
347	Cutey Pie Cafeteria	Mi Rhee	1/25/2017	1/26/2017	2	
348	Miracle Mile Toys & Games	Christine Johnson	1/24/2017	1/26/2017	3	
349	Universal College of Beauty	John Williams	1/19/2017	1/26/2017	6	
350	Daddy Dave's	David Williams	1/27/2017	2/8/2017	9	
351	Levon's Jewelry	Levon Nazlikian	2/6/2017	2/8/2017	3	
352	Lucy's Hair Care	Lucy King	1/26/2017	2/8/2017	10	No GAC on 02/01/17
353	Des Kohan	Desiree Kohan	2/2/2017	2/8/2017	5	
354	Ms. Gwyns Hair	Gwynardia Price	2/3/2017	2/8/2017	4	
355	Phaze II Hair Salon	Karen Butler	1/26/2017	2/8/2017	10	No GAC on 02/01/17
356	Edward R. Ortega, ALC	Edward Ortega	2/6/2017	2/8/2017	3	
357	Press Start Games	Jeffrey Bryson	2/3/2017	2/8/2017	4	
358	Professional Immigration Services	Maria Nahue	2/6/2017	2/8/2017	3	

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359	Wanda Williams - Hair Stylist	Wanda Williams	1/26/2017	2/8/2017	10	No GAC on 02/01/17
360	Shabu Shabuyo	Jung Kim	2/6/2017	2/8/2017	3	
361	Crenshaw Car Wash	Nuriel Zeituni	2/14/2017	2/15/2017	2	
362	Ebony Wigs Beauty Supply	Ki Han	2/14/2017	2/15/2017	2	
363	New York Floor Covering	Jorge Blanco	2/7/2017	2/15/2017	7	
364	Finkelberg & Finkelberg, APC	Louis Finkelberg	2/8/2017	2/15/2017	6	
365	Traps Clothing	Ahn Ji Pack	2/8/2017	2/15/2017	6	
366	Know Split Endz	Tasha Rogers	2/21/2017	2/22/2017	2	
367	Men's Land	Hussam Azzam	2/20/2017	2/22/2017	3	
368	Compro Tax	Olivia Ridgway	2/6/2017	3/2/2017	19	
369	Kevin Williamson - Hair Architects	Kevin Williamson	2/15/2017	3/2/2017	12	
370	Centro de Ayuda Legal	Hector Peguero	2/27/2017	3/2/2017	4	
371	Smile Hair Salon	Hui Zheng	3/1/2017	3/2/2017	2	
372	Reflections Hair Studio	Corey Hartley	3/7/2017	3/9/2017	3	
373	Redwood Shop	Yountae Chung	3/7/2017	3/9/2017	3	
374	Shinyodo Gift	Yoon (Jason) Lee	3/7/2017	3/9/2017	3	
375	1301 PE	Brian Butler	3/13/2017	3/15/2017	3	
376	Blank Spaces	Jerome Chang	3/13/2017	3/15/2017	3	
377	'Lette	Gayun Park	3/10/2017	3/15/2017	4	
378	I Love Lulu	Tallulah Marcelin	3/13/2017	3/15/2017	3	
379	J&J Trade	Alexander Jin	3/14/2017	3/15/2017	2	
380	KC Stylist	Glenn & Yuko Koach	3/16/2017	3/23/2017	6	
381	Kouraku Restaurant	Hiroshi Yamauchi	3/20/2017	3/23/2017	4	
382	MS Jewelry	Jimmy Pak	3/20/2017	3/23/2017	4	
383	NT Auto Repair	Noboru Kakuma	3/22/2017	3/23/2017	2	
384	Law Office of Ara Aznavuryan	Ara Aznavuryan	3/22/2017	3/23/2017	2	
385	Z's Cleaners	Jung (Jane) Chung	3/21/2017	3/23/2017	3	
386	GNC	Sonia Robinson	3/28/2017	3/30/2017	3	
387	Louisiana Fried Chicken	Richard Ny	3/28/2017	3/30/2017	3	
388	Hama Sushi	Tsutomu Iyama	3/22/2017	3/30/2017	7	
389	Coffee Bean	Dong Lee	3/21/2017	3/30/2017	8	
390	Momma Bez	Bronwyn Hardy	3/10/2017	3/30/2017	15	
391	Komasa Restaurant	Minoru Motoyama	3/21/2017	3/30/2017	8	
392	Oomasa Restaurant	Otoe Motoyama	3/30/2017	3/30/2017	1	
393	Shabu Shabu House	Yoshinobu Maruyama	3/30/2017	3/30/2017	1	
394	Professional Immigration Services	Maria Nahue	3/22/2017	3/30/2017	7	
395	Wilshire Optometry	Alexander Kim	3/22/2017	3/30/2017	7	
396	Zencu Sushi and Grill	Lawrence Yoo	3/30/2017	3/30/2017	1	
397	Jazzin It Up with Denise	Denise Johnson	4/4/2017	4/6/2017	3	
398	Beauty Images	Barbara Spicer	4/4/2017	4/6/2017	3	

Attachment A: Application to Grant Turnaround Analysis

399	Footland Sports	Hashem Zadeh	4/3/2017	4/6/2017	4	
400	Full Out Cross Fit	Marco Bennachio	4/4/2017	4/6/2017	3	
401	Mitsuru Café	Rumi Yamaguchi	4/3/2017	4/6/2017	4	
402	Universal College of Beauty	John Williams	4/5/2017	4/6/2017	2	
403	Apollonia's Pizzeria	Justin DeLeon	4/11/2017	4/20/2017	8	
404	Mona Lisa Lingerie	Janet Cohen	4/18/2017	4/20/2017	3	
405	IT IS	Larry Broussard	4/17/2017	4/20/2017	4	
406	Lluis Law, A Professional Corporation	Ramiro Lluis	4/11/2017	4/20/2017	8	
407	Estate of Candido Abellardo Vegas	Brenton Horner	4/18/2017	4/20/2017	3	
408	Wilshire Beauty	Nouriel Kohan	4/24/2017	4/27/2017	4	
409	Cloverdale Market	Yasin Amini	4/25/2017	4/27/2017	3	
410	Mathnasium of Hancock Park	Sidney Jackson Jr.	4/24/2017	4/27/2017	4	
411	Jendayi Collection	Monnae Michael	4/26/2017	4/27/2017	2	
412	Brooks Custom Shoes	Gevorg Tavanyan	5/10/2017	5/11/2017	2	
413	Café Creole	Eric Lanueville	5/9/2017	5/11/2017	3	
414	Mexicano Restaurant	Ramiro Arvizu	5/3/2017	5/11/2017	7	
415	Candace Cohen - Hair Stylist	Candace Cohen	5/1/2017	5/11/2017	9	
416	Navarro Law Firm	Edward Navarro	5/10/2017	5/11/2017	2	
417	Ca Brea	Marine Degrimendgian	5/16/2017	5/18/2017	3	
418	Time Island	Hee Soon Park	5/10/2017	5/18/2017	7	
419	Miracle Mile Toys & Games	Christine Johnson	5/15/2017	5/18/2017	4	
420	Levon's Jewelry	Levon Nazlikian	5/15/2017	5/18/2017	4	
421	Crenshaw Industrial Medical Clinic	Dr. Paul Guidry	5/15/2017	5/18/2017	4	
422	Glamour 'Us	Samir Kher	5/15/2017	5/18/2017	4	
423	Pacific Chiropractic Healthcare	Dr. Gbolahan Olajide	5/12/2017	5/18/2017	5	
424	Law Office of Maryann P. Gallagher	Maryann Gallagher	5/16/2017	5/18/2017	3	
425	Subway	Shahriar Hashemian	5/23/2017	5/25/2017	3	
426	Pro Image Sports	Eduardo Varela	5/24/2017	5/25/2017	2	
427	Right Choice Caribbean Market	Derrick Harvey	5/16/2017	5/25/2017	8	
428	Vergee's Palace De Bella Donna	Vergie Huddleston	5/23/2017	5/25/2017	3	
429	The J Spot Comedy Club	J. Anthony Brown	5/19/2017	5/25/2017	5	
430	Franco Law Firm, APC	Yolanda Franco	5/22/2017	5/25/2017	4	
431	Family Pharmacy	David Newman	5/31/2017	6/1/2017	2	
432	Baskin Robbins	Shabnam Khan	5/30/2017	6/1/2017	3	
433	For Show Beauty & Barber	Jamario Gibbs	5/30/2017	6/1/2017	3	
434	Ramada Inn	Joseph Ghim	6/6/2017	6/8/2017	3	
435	San Wilshire Stationers	Masoud Kabaizadeh	6/6/2017	6/8/2017	3	
436	Lashes by Shigeru	Martin Hanai	6/12/2017	6/22/2017	9	
437	DAL Tobacco & Discount Store	Dora Lopez	6/19/2017	6/22/2017	4	
438	Highly Favored Hair Studio	Barrington Edwards	6/19/2017	6/22/2017	4	

Attachment A: Application to Grant Turnaround Analysis

439	Tafoya & Garcia, Attorneys at Law	Robert Tafoya	6/14/2017	6/22/2017	7	
440	1301 PE	Brian Butler	6/26/2017	6/28/2017	3	
441	Pita Kitchen	Ziad Janah	7/10/2017	7/14/2017	5	
442	Wilshire Fairfax Chiropractic	Scott Onoda	7/11/2017	7/14/2017	4	
443	The New Millennium Beauty & Barber Shop	Desentrie Allen	7/6/2017	7/14/2017	7	
444	Wings 'N Stuff	Gee Ikuta	7/10/2017	7/14/2017	5	
445	Crenshaw Yoga and Dance	Kar Lee Young	7/11/2017	7/14/2017	4	
446	Jordan's Hot Dogs	Cary Jordan	7/11/2017	7/14/2017	4	
447	Dog Lovers	Rosemary Williams	7/10/2017	7/14/2017	5	
448	Quizno's	Andre Bonyadian	7/12/2017	7/14/2017	3	
449	Maneki Neko	Yanchi Shen	7/7/2017	7/14/2017	6	
450	Wilshire Optometry	Alexander Kim	7/17/2017	7/20/2017	4	
451	I Love Lulu	Tallulah Marcelin	7/19/2017	7/20/2017	2	
452	New York Floor Covering	Jorge Blanco	7/18/2017	7/20/2017	3	
453	Hair by Felicia	Felicia Black	7/18/2017	7/20/2017	3	
454	Dale Ogawa	Dale Ogawa	7/18/2017	7/20/2017	3	
455	Ebisu Restaurant	Takaaki Koyama	7/14/2017	7/20/2017	5	
456	Crenshaw Slauson Family Dentistry	Dr. Wiliam Faulkner	7/25/2017	7/27/2017	3	
457	Rajo African Product Market	Abdul Kalejaiye	7/25/2017	7/27/2017	3	
458	Total Woman	Shauna Robinson	7/19/2017	7/27/2017	7	
459	Stone Market	Raphael Thorpe	7/25/2017	7/27/2017	3	
460	Blank Spaces	Jerome Chang	7/31/2017	8/2/2017	3	
461	A&B Appliances	Abel Francisco	8/1/2017	8/2/2017	2	
462	Hair by Sparkle	Sparkle Christopher	7/25/2017	8/2/2017	7	
463	Brooklyn Deli & Mini-Mart	Hakeem Dolphin	7/28/2017	8/2/2017	4	
464	POP Little Tokyo	Chikara Takizawa	7/26/2017	8/2/2017	6	
465	Beautiful Wigs	Keun Tokko	7/27/2017	8/2/2017	5	
466	Bad Hair Gone Good	Jennifer Thomas	8/14/2017	8/17/2017	4	
467	Chile Serrano Discount Store	Arturo Serrano Jr.	8/14/2017	8/17/2017	4	
468	GNC	Sonia Robinson	8/14/2017	8/17/2017	4	
469	Café Creole	Eric Lanueville	8/15/2017	8/17/2017	3	
470	Luxury Tax	Tiffany Zachery	8/16/2017	8/17/2017	2	
471	Waba Grill	Sun Kil Kim	8/14/2017	8/17/2017	4	
472	Elegant Chic Purse	Chinyere Jackson	8/16/2017	8/17/2017	2	
473	Traps Clothing	Ahn Ji Pack	8/15/2017	8/17/2017	3	
474	New World Investments, LLC	Jay Chen	8/16/2017	8/17/2017	2	
475	Apollonia's Pizzeria	Justin DeLeon	8/22/2017	8/23/2017	2	
476	Wilshire Beauty	Nouriel Kohan	8/17/2017	8/23/2017	5	
477	Ca Brea	Marine Degrimendgian	8/21/2017	8/23/2017	3	
478	Know Split Endz	Tasha Rogers	8/16/2017	8/23/2017	6	

Attachment A: Application to Grant Turnaround Analysis

479	N&S Gifts and Collectibles	Stuart Weinstein	8/11/2017	8/23/2017	9	
480	Kevin Williamson - Hair Architects	Kevin Williamson	8/21/2017	8/23/2017	3	
481	Caffe Latte	Sue Chang	8/29/2017	8/31/2017	3	
482	Mona Lisa Lingerie	Janet Cohen	8/28/2017	8/31/2017	4	
483	Miracle Mile Toys & Games	Christine Johnson	8/28/2017	8/31/2017	4	
484	IT IS	Larry Broussard	8/30/2017	8/31/2017	2	
485	Keiko Grill	Peter Cho	8/29/2017	8/31/2017	3	
486	Pacific Beauty College	Margaret Goines	8/24/2017	8/31/2017	6	
487	Meftuna's Jewelry	Meftuna Idris	8/25/2017	8/31/2017	5	
488	Lucy's Hair Care	Lucy King	8/28/2017	8/31/2017	4	
489	Phaze II Hair Salon	Karen Butler	8/21/2017	8/31/2017	9	
490	Des Kohan	Desiree Kohan	9/5/2017	9/7/2017	3	
491	Ever Beauty Acupuncture Clinic	Dr. Diny Park	9/5/2017	9/7/2017	3	
492	Candace Cohen - Hair Stylist	Candace Cohen	9/5/2017	9/7/2017	3	
493	Hair Architects	Ronald Graves	8/31/2017	9/7/2017	6	
494	Beauty Images	Barbara Spicer	9/11/2017	9/14/2017	4	
495	Full Out Cross Fit	Marco Bennachio	9/12/2017	9/14/2017	3	
496	Coffee Bean	Dong Lee	9/11/2017	9/14/2017	4	
497	Game Force	AJ Singh	9/5/2017	9/14/2017	8	
498	Compro Tax	Olivia Ridgway	9/12/2017	9/14/2017	3	
499	Pamela Elleston - Hair Architects	Pamela Elleston	9/11/2017	9/14/2017	4	
500	5401 Wilshire, LLC	Nouriel Kohan	9/19/2017	9/21/2017	3	
501	Wilshire Foot Spa	Dehong Marchtaler	9/20/2017	9/21/2017	2	
502	Dulan's on Crenshaw	Greg Dulan	9/20/2017	9/21/2017	2	
503	Southern Girl Desserts	Catarah Coleman	9/19/2017	9/21/2017	3	
504	Ms. Gwyns Hair	Gwynardia Price	9/19/2017	9/21/2017	3	
505	Wanda Williams - Hair Stylist	Wanda Williams	9/19/2017	9/21/2017	3	
506	New Crenshaw Transmission & Auto	Yang Hwang	9/19/2017	9/21/2017	3	
507	Leticia Portlock - Forever Hair and Nails	Leticia Portlock	9/18/2017	9/21/2017	4	
508	Reflections Hair Studio	Corey Hartley	9/19/2017	9/21/2017	3	
509	MMAKO Insurance Company	Emmanuel Okokwe	9/26/2017	9/28/2017	3	
510	For Show Beauty & Barber	Jamaro Gibbs	9/18/2017	9/28/2017	9	
511	Beverly Hills Design Institute	Thierry Ete	9/26/2017	9/28/2017	3	
512	Marc Foxx Gallery	Marc Foxx	9/26/2017	9/28/2017	3	
513	Dave's Tattoo	David Velazquez	9/25/2017	9/28/2017	4	
514	Beauty Club Plus	Stacy Lee	9/26/2017	9/28/2017	3	
515	Ebisu Japanese Restaurant	Jennifer Kim	10/2/2017	10/3/2017	2	
516	KarLee Young - Property Owner	KarLee Young	10/2/2017	10/3/2017	2	
517	Glamour 'Us	Samir Kher	10/2/2017	10/3/2017	2	
518	Brooks Custom Shoes	Gevorg Tavanyan	10/17/2017	10/19/2017	3	

Attachment A: Application to Grant Turnaround Analysis

519	Cloverdale Market	Yasin Amini	10/17/2017	10/19/2017	3	
520	HD Sportswear	Herman Tinson	10/16/2017	10/19/2017	4	
521	Jordan's Hot Dogs	Cary Jordan	10/10/2017	10/19/2017	8	
522	Kamili Life Services	Kelly Walker	10/24/2017	10/26/2017	3	
523	Best Mail Box	Irene Moon	10/24/2017	10/26/2017	3	
524	Wings 'N Stuff	Gee Ikuta	10/18/2017	10/26/2017	7	
525	Xtreme Klean Laundry	Donald Taylor	10/24/2017	10/26/2017	3	
526	Crenshaw Montessori Academy	Audry Reems	10/24/2017	10/26/2017	3	
527	Lloyd Kemp - Property Owner	Lloyd Kemp	10/25/2017	10/26/2017	2	
528	Wilshire Mailbox	Han Chun Jung	10/31/2017	11/2/2017	3	
529	New York Floor Covering	Jorge Blanco	10/31/2017	11/2/2017	3	
530	Bombay Brow Bar	Mohammed Akhoon	10/30/2017	11/2/2017	4	
531	MS Jewelry	Jimmy Pak	11/1/2017	11/2/2017	2	
532	Kemp Monument Company	Stanley Kemp	10/25/2017	11/2/2017	7	
533	HNJ Coin Laundry	Hee Sook Choi	10/30/2017	11/2/2017	4	
534	San Wilshire Stationiers	Masoud Kabaizadeh	11/8/2017	11/9/2017	2	
535	New Star Accessories	Bilkis Mayet	11/7/2017	11/9/2017	3	
536	Isaiah Gillette - Hair Architects	Isaiah Gillette	11/2/2017	11/9/2017	6	
537	Auntie Anne's Pretzel Store	Moo Lee and Yoon Lee	11/6/2017	11/9/2017	4	
538	Blank Spaces	Jerome Chang	11/13/2017	11/16/2017	4	
539	Press Start Games	Jeffrey Bryson	11/14/2017	11/16/2017	3	
540	Margarita's Café	Maria Bazan	11/14/2017	11/16/2017	3	
541	Doc Popcorn	Nagwa Girgis	11/13/2017	11/16/2017	4	
542	Wilshire Optometry	Alexander Kim	11/21/2017	11/30/2017	8	
543	New Image Cleaners	Renato Yescas	11/28/2017	11/30/2017	3	
544	Ca Brea	Marine Degrimendgian	11/28/2017	11/30/2017	3	
545	Krispy Krunchy Chicken	Kevin Ramsey	11/27/2017	11/30/2017	4	
546	Elegant Chic Purse	Chinyere Jackson	11/27/2017	11/30/2017	4	
547	Beauty Bar LA	Vy Phan	12/5/2017	12/7/2017	3	
548	Family Pharmacy	David Newman	12/5/2017	12/7/2017	3	
549	IT IS	Larry Broussard	11/30/2017	12/7/2017	6	
550	Dog Lovers	Rosemary Williams	11/27/2017	12/7/2017	9	
551	Mytuch Hair Salon	Jeffrey Hubbard	12/5/2017	12/7/2017	3	
552	Michael Purnell - Hair Architects	Michael Purnell	12/1/2017	12/7/2017	5	
553	Kids Land	Paula Kim	12/12/2017	12/14/2017	3	
554	Mona Lisa Lingerie	Janet Cohen	12/12/2017	12/14/2017	3	
555	New World Investments, LLC	Jay Chen	12/4/2017	12/14/2017	9	
556	Tahesia Hall - Mytuch Hair Salon	Tahesia Hall	12/12/2017	12/14/2017	3	
557	Kevin Williamson - Hair Architects	Kevin Williamson	12/11/2017	12/14/2017	4	
558	Meftuna's Jewelry	Meftuna Idris	12/11/2017	12/14/2017	4	

Attachment A: Application to Grant Turnaround Analysis

559	Bong Soonga Hak Dang	Ji Yeon Kim	12/18/2017	12/20/2017	3	
560	All Star Passports and Visas	Kenneth Ripoll	12/19/2017	12/20/2017	2	
561	Beauty Images	Barbara Spicer	12/18/2017	12/20/2017	3	
562	Stone Market	Raphael Thorpe	12/18/2017	12/20/2017	3	
563	Crenshaw Slauson Family Dentistry	Dr. Wiliam Faulkner	12/13/2017	12/20/2017	6	
564	Wilshire Le Doux Medical Pharmacy	Payam Shabboui	12/17/2017	12/20/2017	3	
565	Beverly Hills Design Institute	Thierry Ete	1/9/2018	1/11/2018	3	
566	Via Italia	Nooh Alqudah	1/8/2018	1/11/2018	4	
567	New Crenshaw Transmission & Auto	Yang Hwang	1/8/2018	1/11/2018	4	
568	Yakiniku Grill	Albert Jang	1/8/2018	1/11/2018	4	
569	Fashion Spa and Nail	Ha Nguyen	1/8/2018	1/11/2018	4	
570	Cheaper Tobacco #2	Eden Kassa	1/8/2018	1/11/2018	4	
571	Families United: New Beginnings	Miki Hazzard	1/9/2018	1/11/2018	3	
572	Ms. Gwyns Hair	Gwynardia Price	1/5/2018	1/11/2018	5	
573	Salon H by Sally Styles	Sally Henley	1/16/2018	1/18/2018	3	
574	Full Out Cross Fit	Marco Bennachio	1/12/2018	1/18/2018	5	
575	Café Alexander	Lauren Lee	1/10/2018	1/18/2018	7	
576	Unismog	Don Sharma	1/11/2018	1/18/2018	6	
577	N&S Gifts and Collectibles	Stuart Weinstein	1/12/2018	1/18/2018	5	
578	Candace Cohen - Hair Stylist	Candace Cohen	1/12/2018	1/18/2018	5	
579	Hair by Felicia	Felicia Black	1/12/2018	1/18/2018	5	
580	Wilshire Fairfax Chiropractic	Scott Onoda	1/22/2018	1/25/2018	4	
581	Nirvana	Jagdeep Sethi	1/21/2018	1/25/2018	4	
582	Rasta Smoke Shop and Market	Yohannes Abre	1/22/2018	1/25/2018	4	
583	Pamela Elleston - Hair Architects	Pamela Elleston	1/19/2018	1/25/2018	5	
584	Leticia Portlock - Forever Hair and Nails	Leticia Portlock	1/18/2018	1/25/2018	6	
585	Phaze II Hair Salon	Karen Butler	1/19/2018	1/25/2018	5	
586	Wanda Williams - Hair Stylist	Wanda Williams	1/19/2018	1/25/2018	5	
587	Bad Hair Gone Good	Jennifer Thomas	1/29/2018	2/1/2018	4	
588	Café Americano	Anthony Kim	1/23/2018	2/1/2018	8	
589	Levon's Jewelry	Levon Nazlikian	1/29/2018	2/1/2018	4	
590	Bombay Palace	Jagdeep Sethi	1/22/2018	2/1/2018	9	
591	The Shop Hair Lounge	Tiffany Prophette	1/29/2018	2/1/2018	4	
592	Lloyd Kemp - Property Owner	Lloyd Kemp	1/25/2018	2/1/2018	6	
593	Kemp Monument Company	Stanley Kemp	1/25/2018	2/1/2018	6	
594	MMAKO Insurance Company	Emmanuel Okokwe	1/24/2018	2/1/2018	7	
595	Blan-Well Auto Sales	Amos Wellington	1/30/2018	2/1/2018	3	
596	Lucy's Hair Care	Lucy King	1/29/2018	2/1/2018	4	
597	Pro Image Sports	Eduardo Varela	2/6/2018	2/8/2018	3	
598	Edwards-Lowell	Paul Matsumoto	2/5/2018	2/8/2018	4	

Attachment A: Application to Grant Turnaround Analysis

599	Baskin Robbins	Shabnam Khan	2/6/2018	2/8/2018	3	
600	Hair by Sparkle	Sparkle Christopher	2/4/2018	2/8/2018	4	
601	Kamili Life Services	Kelly Walker	2/12/2018	2/14/2018	3	
602	Smile Hair Salon	Hui Zheng	2/8/2018	2/14/2018	5	
603	Know Split Endz	Tasha Rogers	2/12/2018	2/14/2018	3	
604	Jordan's Hot Dogs	Cary Jordan	2/13/2018	2/14/2018	2	
605	Angela Minor - Reflections	Angela Minor	2/12/2018	2/14/2018	3	
606	Jeremy Collins - Hair Architects	Jeremy Collins	2/2/2018	2/14/2018	9	
607	Coffee Bean	Dong Lee	2/16/2018	2/22/2018	5	
608	Chile Serrano Discount Store	Arturo Serrano Jr.	2/16/2018	2/22/2018	5	
609	Traps Clothing	Ahn Ji Pack	2/16/2018	2/22/2018	5	
610	KS Real Estate	Krystal Adams	2/20/2018	2/22/2018	3	
611	Waba Grill	Sun Kil Kim	2/20/2018	2/22/2018	3	
612	Abraham D. Foruzan Insurance	Abraham Forouzan	2/26/2018	3/1/2018	4	
613	Jonathan Forouzan Insurance	Jonathan Forouzan	2/26/2018	3/1/2018	4	
614	Pony Driving School	Jesung Yoo	2/26/2018	3/1/2018	4	
615	Own It Hair Salon	Ona Dixon	2/27/2018	3/1/2018	3	
616	Doc Popcorn	Nagwa Girgis	2/20/2018	3/1/2018	8	
617	For Show Beauty & Barber	Jamario Gibbs	2/27/2018	3/1/2018	3	
618	Pacific Beauty College	Margaret Goines	2/26/2018	3/1/2018	4	
619	Reflections Hair Studio	Corey Hartley	2/23/2018	3/1/2018	5	
620	New York Floor Covering	Jorge Blanco	3/5/2018	3/8/2018	4	
621	Crenshaw Yoga and Dance	Kar Lee Young	2/28/2018	3/8/2018	7	
622	Beautiful Wigs	Keun Tokko	3/6/2018	3/8/2018	3	
623	Glamour 'Us	Samir Kher	3/6/2018	3/8/2018	3	
624	Jack Clardy - Hair Architects	Jackie Clardy	3/6/2018	3/8/2018	3	
625	Wilshire Optometry	Alexander Kim	3/7/2018	3/15/2018	7	
626	Ca Brea	Marine Degrimendgian	3/13/2018	3/15/2018	3	
627	Wilshire Mobile Inc.	Bijan Radnia	3/12/2018	3/15/2018	4	
628	Wings 'N Stuff	Gee Ikuta	3/8/2018	3/15/2018	6	
629	Beauty Club Plus	Stacy Lee	3/8/2018	3/15/2018	6	
630	Xtreme Klean Laundry	Donald Taylor	3/13/2018	3/15/2018	3	
631	Crenshaw Montessori Academy	Audry Reems	3/12/2018	3/15/2018	4	
632	LA Golden Bicycle Shop	Juan Perez de Paz	3/20/2018	3/22/2018	3	
633	Sonia Mier - Hair Stylist	Sonia Mier	3/19/2018	3/22/2018	4	
634	Kato's Sewing Machine Company	Alvin Kato	3/19/2018	3/22/2018	4	
635	New Star Accessories	Bilkis Mayet	3/20/2018	3/22/2018	3	
636	Kevin Williamson - Hair Architects	Kevin Williamson	3/20/2018	3/22/2018	3	
637	Compro Tax	Olivia Ridgway	3/20/2018	3/22/2018	3	
638	Heads Up	Khadija Bhaimeah	3/20/2018	3/22/2018	3	

Attachment A: Application to Grant Turnaround Analysis

Average Submission Time (in calendar days)	4.98
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Applications Processed Within 9 Business Days:	618
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ATTACHMENT B

QUARTERLY COMMUNITY OUTREACH AND COMMUNICATION ACTIVITIES CALENDAR

Attachment B: Metro BIF Outreach Activities Calendar - Crenshaw/LAX

<u>OUTREACH EVENT NAME</u>	<u>DATE</u>	<u>TIME</u>	<u>LOCATION</u>	<u>BIF STAFF ASSIGNED</u>	<u>Project</u>
BIF Canvassing	Fri., January 12, 2018	9:30 a.m. - 2:30 p.m	Crenshaw Blvd.	Charles	Crenshaw/LAX
Park Mesa Heights Construction Meeting	Wed., January 17, 2018	6:00 p.m. - 7:30 p.m	Crenshaw Yoga and Dance Studio	Angela/Charles	Crenshaw/LAX
BIF Canvassing	Fri., January 26, 2018	9:30 a.m. - 2:30 p.m	Crenshaw Blvd.	Charles	Crenshaw/LAX
CLAX Community Meeting	Wed., January 31, 2018	6:00 p.m. - 7:30 p.m	Crenshaw Yoga and Dance Studio	Angela/Charles	Crenshaw/LAX
BIF Canvassing	Fri., February 9, 2018	9:30 a.m. - 2:30 p.m	Crenshaw Blvd.	Charles	Crenshaw/LAX
BIF Canvassing	Fri., February 23, 2018	9:30 a.m. - 2:30 p.m	Crenshaw Blvd.	Charles	Crenshaw/LAX
Crenshaw/LAX IMPO Meeting	Mon., February 26, 2018	1:30 p.m. - 3:00 p.m	IMPO Office	Angela/Charles	Crenshaw/LAX
BIF Canvassing	Fri., March 9, 2018	9:30 a.m. - 2:30 p.m	Crenshaw Blvd.	Charles	Crenshaw/LAX
CLAX Community Meeting	Thurs., March 22, 2018	6:00p.m. - 7:30p.m.	Inglewood City Hall - 1 Manchester Blvd., Inglewood, CA 90301	Angela/Charles	Crenshaw/LAX
BIF Canvassing	Fri., March 23, 2018	9:30 a.m. - 2:30 p.m	Crenshaw Blvd.	Charles	Crenshaw/LAX
Crenshaw/LAX IMPO Meeting	Mon., March 26, 2018	1:30 p.m. - 3:00 p.m	IMPO Office	Charles/Bryan	Crenshaw/LAX

Attachment B: Metro BIF Outreach Activities Calendar - Purple Line Extension Section 1

<u>OUTREACH EVENT NAME</u>	<u>DATE</u>	<u>TIME</u>	<u>LOCATION</u>	<u>BIF STAFF ASSIGNED</u>	<u>Project</u>
BIF Canvassing	Fri., January 12, 2018	9:30 a.m. - 2:30 p.m.	Wilshire Blvd.	Brian	Purple Line Ext., Section 1
PLE Section 1 Construction Update	Thurs., January 18, 2018	6:00 p.m. - 7:30 p.m.	Petersen Automotive Museum	Angela/Brian	Purple Line Ext., Section 1
BIF Canvassing	Fri., January 26, 2018	9:30 a.m. - 2:30 p.m.	Wilshire Blvd.	Brian	Purple Line Ext., Section 1
BIF Canvassing	Fri., February 9, 2018	9:30 a.m. - 2:30 p.m.	Wilshire Blvd.	Brian	Purple Line Ext., Section 1
BIF Information Session	Tues., February 13, 2018	10:00 a.m. - 11:00 a.m.	Ca'Brea	Angela/Brian	Purple Line Ext., Section 1
BIF Canvassing	Fri., February 23, 2018	9:30 a.m. - 2:30 p.m.	Wilshire Blvd.	Brian	Purple Line Ext., Section 1
PLE Section 1 Community Construction Update	Wed., March 7, 2018	6:30p.m. - 7:30p.m.	Beverly Hills City Hall	Angela	Purple Line Ext., Section 1
BIF Canvassing	Fri., March 9, 2018	9:30 a.m. - 2:30 p.m.	Wilshire Blvd.	Brian	Purple Line Ext., Section 1
BIF Canvassing	Fri., March 23, 2018	9:30 a.m. - 2:30 p.m.	Wilshire Blvd.	Brian	Purple Line Ext., Section 1

Attachment B: Metro BIF Outreach Activities Calendar - Purple Line Extension Section 2

<u>OUTREACH EVENT NAME</u>	<u>DATE</u>	<u>TIME</u>	<u>LOCATION</u>	<u>BIF STAFF ASSIGNED</u>	<u>Project</u>
BIF Canvassing	Fri., January 12, 2018	9:30 a.m. - 2:30 p.m.	Century City	Darrell	Purple Line Ext., Section 2
BIF Canvassing	Fri., January 26, 2018	9:30 a.m. - 2:30 p.m.	Century City	Darrell	Purple Line Ext., Section 2
PLE2 Site Visit w/Metro	Tues., February 6, 2018	12:00 p.m.-2:30 p.m.	PLE2	Angela	Purple Line Ext., Section 2
BIF Canvassing	Fri., February 9, 2018	9:30 a.m. - 2:30 p.m.	Century City	Darrell	Purple Line Ext., Section 2
PLE Section 2 Community Construction Update	Thurs., February 22, 2018	6:30 p.m. - 8:00 p.m.	Century Park East	Angela/Darrell	Purple Line Ext., Section 2
BIF Canvassing	Fri., February 23, 2018	9:30 a.m. - 2:30 p.m.	Century City	Darrell	Purple Line Ext., Section 2
BIF Information Session	Tues., February 27, 2018	10:00 a.m. - 11:00 a.m.	Bru's Wiffle	Angela/Brian	Purple Line Ext., Section 2
PLE Section 2 Community Construction Update	Wed., March 7, 2018	7:30p.m. - 8:30p.m.	Beverly Hills City Hall	Angela/Darrell	Purple Line Ext., Section 2
BIF Canvassing	Fri., March 9, 2018	9:30 a.m. - 2:30 p.m.	Century City	Darrell	Purple Line Ext., Section 2
BIF Canvassing	Fri., March 23, 2018	9:30 a.m. - 2:30 p.m.	Century City	Darrell	Purple Line Ext., Section 2

Attachment B: Metro BIF Outreach Activites Calendar - Little Tokyo Area/Regional Connector

<u>OUTREACH EVENT NAME</u>	<u>DATE</u>	<u>TIME</u>	<u>LOCATION</u>	<u>BIF STAFF ASSIGNED</u>	<u>Project</u>
No Outreach Activity This Quarter					

Attachment B: Metro BIF Outreach Activities Calendar - 2nd and Broadway

<u>OUTREACH EVENT NAME</u>	<u>DATE</u>	<u>TIME</u>	<u>LOCATION</u>	<u>BIF STAFF ASSIGNED</u>	<u>Project</u>
No Outreach Activity This Quarter					

ATTACHMENT C

QUARTERLY
GRANT AWARD MATRIX

Attachment C: BIF Grant Matrix from January 1, 2018 to March 31, 2018

Business Name	Business Owner	Business Address	Council District	Years in Business	Business Type	Grant Approval Date	Grant Payment Date	Rail Corridor
Beverly Hills Design Institute	Thierry Ete	8484 Wilshire Blvd., Suite 730, Beverly Hills, CA 90211	City of Beverly Hills	12	Professional	1/11/2018	1/19/2018	PLE
Via Italia	Nooh Alqudah	3650 W. Martin Luther King Jr. Blvd. #164, Los Angeles, CA 90008	8	3	Retail	1/11/2018	1/19/2018	CLAX
New Crenshaw Transmission & Auto Service	Yang Hwang	5124 Crenshaw Blvd., Los Angeles	8	13	Service	1/11/2018	1/19/2018	CLAX
Yakiniku Grill	Albert Jang	3650 W. Martin Luther King Jr. Blvd. #140, Los Angeles, CA 90008	8	12	Service	1/11/2018	1/19/2018	CLAX
Fashion Spa and Nail	Ha Nguyen	3650 W. Martin Luther King Jr. Blvd. #239, Los Angeles, CA 90008	8	6	Service	1/11/2018	1/19/2018	CLAX
Cheaper Tobacco #2	Eden Kassa	5535 W. Manchester Ave., Inglewood, CA 90045	11	9	Retail	1/11/2018	1/19/2018	CLAX
Families United: New Beginnings	Miki Hazzard	5349 Crenshaw Blvd. Suite 104/105, Los Angeles, CA 90043	8	9	Service	1/11/2018	1/19/2018	CLAX
Ms. Gwyns Hair	Gwynardia Price	4062 Victoria Ave. Los Angeles, CA 90008	8	26	Service	1/11/2018	1/19/2018	CLAX
Salon H by Sally Styles	Sally Henley	8383 Wilshire Blvd., Suite #50-9, Beverly Hills, CA 90211	City of Beverly Hills	2	Service	1/18/2018	1/24/2018	PLE
Full Out Cross Fit	Marco Bennachio	739 South La Brea, Los Angeles, CA 90036	4	5	Service	1/18/2018	1/24/2018	PLE
Café Alexander	Lauren Lee	8670 Wilshire Blvd. #116, Beverly Hills, CA 90211	City of Beverly Hills	2	Service	1/18/2018	1/24/2018	PLE2
Unismog	Don Sharma	1201 W. Manchester Ave., Inglewood, CA 90301	3	9	Service	1/18/2018	1/24/2018	CLAX
N&S Gifts and Collectibles	Stuart Weinstein	3650 W. Martin Luther King Jr. Blvd., #K1 Los Angeles, CA 90008	8	21	Retail	1/18/2018	1/24/2018	CLAX
Candace Cohen - Hair Stylist	Candace Cohen	5330 Crenshaw Blvd., Los Angeles, CA 90043	8	10	Service	1/18/2018	1/24/2018	CLAX
Hair by Felicia	Felicia Black	3650 Martin Luther King Jr. Blvd., Suite 283, Los Angeles, CA 90008	8	7	Service	1/18/2018	1/24/2018	CLAX
Wilshire Fairfax Chiropractic	Scott Onoda	6134 Wilshire Blvd., Los Angeles, CA 90048	5	10	Service	1/25/2018	2/1/2018	PLE
Nirvana	Jagdeep Sethi	8689 Wilshire Blvd., Beverly Hills, CA 90211	City of Beverly Hills	13	Service	1/25/2018	2/1/2018	PLE2
Rasta Smoke Shop and Market	Yohannes Abre	6524 Crenshaw Blvd., Los Angeles, CA 90043	8	11	Retail	1/25/2018	2/1/2018	CLAX

Attachment C: BIF Grant Matrix from January 1, 2018 to March 31, 2018

Business Name	Business Owner	Business Address	Council District	Years in Business	Business Type	Grant Approval Date	Grant Payment Date	Rail Corridor
Pamela Elleston - Hair Architects	Pamela Elleston	3650 W. Martin Luther King Jr. Blvd., Suite 241, Los Angeles, CA 90008	8	5	Service	1/25/2018	2/1/2018	CLAX
Leticia Portlock - Forever Hair and Nails	Leticia Portlock	4064 S. Victoria Ave., Los Angeles	8	10	Service	1/25/2018	2/1/2018	CLAX
Phaze II Hair Salon	Karen Butler	4062 Victoria Ave. Los Angeles, CA 90008	8	16	Service	1/25/2018	2/1/2018	CLAX
Wanda Williams - Hair Stylist	Wanda Williams	4062 Victoria Ave. Los Angeles, CA 90008	8	23	Service	1/25/2018	2/1/2018	CLAX
Bad Hair Gone Good	Jennifer Thomas	8383 Wilshire Blvd., Suite 50-6, Beverly Hills, CA 90211	City of Beverly Hills	22	Service	2/1/2018	2/8/2018	PLE
Café Americano	Anthony Kim	4003 Wilshire Blvd. Unit G, Los Angeles, CA 90010	4	11	Service	2/1/2018	2/8/2018	PLE
Levon's Jewelry	Levon Nazlikian	3650 W. Martin Luther King Jr. Blvd., 236, Los Angeles, CA 90008	8	27	Retail	2/1/2018	2/8/2018	CLAX
Bombay Palace	Jagdeep Sethi	8690 Wilshire Blvd., Beverly Hills, CA 90211	City of Beverly Hills	34	Service	2/1/2018	2/8/2018	PLE2
The Shop Hair Lounge	Tiffany Prophette	4312 Crenshaw Blvd., Los Angeles, CA 90008	10	2	Service	2/1/2018	2/8/2018	CLAX
Lloyd Kemp - Property Owner	Lloyd Kemp	1121 E. Florence Ave., Inglewood, CA 90302	1 - Inglewood	59	Property Owner	2/1/2018	2/8/2018	CLAX
Kemp Monument Company	Stanley Kemp	1121 E. Florence Ave., Inglewood, CA 90302	1 - Inglewood	59	Retail	2/1/2018	2/8/2018	CLAX
MMAKO Insurance Company	Emmanuel Okokwe	5349 Crenshaw Blvd., Los Angeles, CA 90043	8	10	Service	2/1/2018	2/8/2018	CLAX
Blan-Well Auto Sales	Amos Wellington	5900 Crenshaw Blvd., Los Angeles, CA 90043	8	38	Retail	2/1/2018	2/8/2018	CLAX
Lucy's Hair Care	Lucy King	4062 Victoria Ave. Los Angeles, CA 90008	8	4	Service	2/1/2018	2/8/2018	CLAX
Pro Image Sports	Eduardo Varela	3650 W. Martin Luther King Jr. Blvd. #148 Los Angeles, CA 90008	8	6	Retail	2/8/2018	2/14/2018	CLAX
Edwards-Lowell	Paul Matsumoto	8712 Wilshire Blvd., Beverly Hills, CA 90211	City of Beverly Hills	78	Retail	2/8/2018	2/14/2018	PLE2
Baskin Robbins	Shabnam Khan	4066 S. Victoria Ave., Los Angeles, CA 90008	8	11	Service	2/8/2018	2/14/2018	CLAX

Attachment C: BIF Grant Matrix from January 1, 2018 to March 31, 2018

Business Name	Business Owner	Business Address	Council District	Years in Business	Business Type	Grant Approval Date	Grant Payment Date	Rail Corridor
Hair by Sparkle	Sparkle Christopher	3650 Martin Luther King Jr. Blvd., Suite 283, Los Angeles, CA 90008	8	11	Service	2/8/2018	2/14/2018	CLAX
Kamili Life Services	Kelly Walker	5455 Wilshire Blvd., Suite 2139, Los Angeles, CA 90036	4	5	Service	2/14/2018	2/21/2018	PLE
Smile Hair Salon	Hui Zheng	8304 Wilshire Blvd., Beverly Hills, CA 90211	City of Beverly Hills	5	Service	2/14/2018	2/21/2018	PLE
Know Split Endz	Tasha Rogers	3650 W. Martin Luther King Blvd., Unit 283, Los Angeles, CA 90008	8	16	Service	2/14/2018	2/21/2018	CLAX
Jordan's Hot Dogs	Cary Jordan	5960 Crenshaw Blvd., Los Angeles, CA 90043	8	52	Service	2/14/2018	2/21/2018	CLAX
Angela Minor - Reflections	Angela Minor	4637 Crenshaw Blvd., Los Angeles, CA 90043	8	12	Service	2/14/2018	2/21/2018	CLAX
Jeremy Collins - Hair Architects	Jeremy Collins	3650 W. Martin Luther King Blvd., Unit 241, Los Angeles, CA 90008	8	17	Service	2/14/2018	2/21/2018	CLAX
Coffee Bean	Dong Lee	5115 Wilshire Blvd., Unit G, Los Angeles, CA 90036	4	2	Service	2/22/2018	3/1/2018	PLE
Chile Serrano Discount Store	Arturo Serrano Jr.	6622 Crenshaw Blvd., Los Angeles, CA 90043	8	5	Retail	2/22/2018	3/1/2018	CLAX
Traps Clothing	Ahn Ji Pack	3650 W. Martin Luther King Jr. Blvd., Suite 276, Los Angeles, CA 90008	8	14	Retail	2/22/2018	3/1/2018	CLAX
KS Real Estate	Krystal Adams	5441 Crenshaw Blvd., Los Angeles, CA 90043	8	15	Service	2/22/2018	3/1/2018	CLAX
Waba Grill	Sun Kil Kim	5539 W. Manchester Ave., Los Angeles, CA 90045	11	3	Service	2/22/2018	3/1/2018	CLAX
Abraham D. Foruzan Insurance	Abraham Forouzan	8683 Wilshire Blvd. Suite A, Beverly Hills, CA 90211	City of Beverly Hills	38	Service	3/1/2018	3/7/2018	PLE2
Jonathan Forouzan Insurance	Jonathan Forouzan	8683 Wilshire Blvd. Suite B, Beverly Hills, CA 90211	City of Beverly Hills	6	Service	3/1/2018	3/7/2018	PLE2
Pony Driving School	Jesung Yoo	3932 Wilshire Blvd., Suite 209, Los Angeles, CA 90010	10	11	Service	3/1/2018	3/7/2018	PLE
Own It Hair Salon	Ona Dixon	8383 Wilshire Blvd. Suite 50-3, Beverly Hills, CA 90211	City of Beverly Hills	1	Service	3/1/2018	3/7/2018	PLE
Doc Popcorn	Nagwa Girgis	3650 W. Martin Luther King Jr. Blvd. #K-3, Los Angeles, CA 90008	8	3	Service	3/1/2018	3/7/2018	CLAX
For Show Beauty & Barber	Jamaro Gibbs	5330 Crenshaw Blvd., Los Angeles, CA 90043	8	10	Service	3/1/2018	3/7/2018	CLAX

Attachment C: BIF Grant Matrix from January 1, 2018 to March 31, 2018

Business Name	Business Owner	Business Address	Council District	Years in Business	Business Type	Grant Approval Date	Grant Payment Date	Rail Corridor
Pacific Beauty College	Margaret Goines	5343 S. Crenshaw Blvd., Los Angeles, CA 90043	8	26	Service	3/1/2018	3/7/2018	CLAX
Reflections Hair Studio	Corey Hartley	4637 Crenshaw Blvd., Los Angeles, CA 90043	8	24	Service	3/1/2018	3/7/2018	CLAX
New York Floor Covering	Jorge Blanco	6314 Crenshaw Blvd., Los Angeles, CA 90043	8	10	Service	3/8/2018	3/16/2018	CLAX
Crenshaw Yoga and Dance	Kar Lee Young	5426 Crenshaw Blvd., Los Angeles, CA 90043	8	13	Service	3/8/2018	3/16/2018	CLAX
Beautiful Wigs	Keun Tokko	5365 Crenshaw Blvd., Los Angeles, CA 90043	8	16	Retail	3/8/2018	3/16/2018	CLAX
Glamour 'Us	Samir Kher	3650 W. Martin Luther King Jr. Blvd., Suite 176, Los Angeles, CA 90008	8	3	Retail	3/8/2018	3/16/2018	CLAX
Jack Clardy - Hair Architects	Jackie Clardy	3650 W. Martin Luther King Jr. Blvd., Suite 241, Los Angeles, CA 90008	8	3	Service	3/8/2018	3/16/2018	CLAX
Wilshire Optometry	Alexander Kim	3873 Wilshire Blvd., Suite 103, Los Angeles, CA 90010	4	24	Professional	3/15/2018	3/22/2018	PLE
Ca Brea	Marine Degrimendgian	3900 Wilshire Blvd., Los Angeles, CA 90010	4	4	Service	3/15/2018	3/22/2018	PLE
Wilshire Mobile Inc.	Bijan Radnia	8567 Wilshire Blvd., Los Angeles, CA 90211	City of Beverly Hills	11	Retail	3/15/2018	3/22/2018	PLE2
Wings 'N Stuff	Gee Ikuta	3650 Martin Luther King Jr. Blvd., #133 Los Angeles, CA 90008	8	7	Service	3/15/2018	3/22/2018	CLAX
Beauty Club Plus	Stacy Lee	3650 W. Martin Luther King Jr. Blvd., #283 Los Angeles, CA 90008	8	10	Retail	3/15/2018	3/22/2018	CLAX
Xtreme Klean Laundry	Donald Taylor	6522 Crenshaw Blvd., Los Angeles, CA 90043	8	9	Service	3/15/2018	3/22/2018	CLAX
Crenshaw Montessori Academy	Audry Reems	4914 Crenshaw Blvd., Los Angeles, CA 90043	8	40	Service	3/15/2018	3/22/2018	CLAX
LA Golden Bicycle Shop	Juian Perez de Paz	4001 Wilshire Blvd., Suite C, Los Angeles, CA 90010	4	5	Retail	3/22/2018	3/29/2018	PLE
Sonia Mier - Hair Stylist	Sonia Mier	8383 Wilshire Blvd., Suite 50 Studio 62, Beverly Hills, CA 90211	City of Beverly Hills	4	Service	3/22/2018	3/29/2018	PLE
Kato's Sewing Machine Company	Alvin Kato	604 E. 1st Street, Los Angeles, CA 90012	14	54	Service	3/22/2018	3/29/2018	LTRC
New Star Accessories	Bilkis Mayet	3650 W. Martin Luther King Jr. Blvd., #LR-10, Los Angeles, CA 90008	8	17	Retail	3/22/2018	3/29/2018	CLAX

Attachment C: BIF Grant Matrix from January 1, 2018 to March 31, 2018

Business Name	Business Owner	Business Address	Council District	Years in Business	Business Type	Grant Approval Date	Grant Payment Date	Rail Corridor
Kevin Williamson - Hair Architects	Kevin Williamson	3650 Martin Luther King Jr. Blvd., #241 Los Angeles, CA 90008	8	11	Service	3/22/2018	3/29/2018	CLAX
Compro Tax	Olivia Ridgway	5349 Crenshaw Blvd., Los Angeles, CA 90043	8	8	Service	3/22/2018	3/29/2018	CLAX
Heads Up	Khadija Bhaimeah	3650 Martin Luther King Jr. Blvd., #K9 Los Angeles, CA 90008	8	14	Retail	3/22/2018	3/29/2018	CLAX

ATTACHMENT D1

CLIENT SATISFACTION
SURVEY

Metro Business Interruption Fund (BIF) Client Satisfaction Survey

Thank you for your participation in the Metro Business Interruption Fund (BIF). Please take the time to answer a few quick questions regarding your experience.

1. How would you rate your overall satisfaction with us?

Very Satisfied Satisfied Neutral Dissatisfied Very Dissatisfied

2. Please rate us on the following experiences:

Customer Service

Very Satisfied Satisfied Neutral Dissatisfied Very Dissatisfied

Professionalism

Very Satisfied Satisfied Neutral Dissatisfied Very Dissatisfied

Quality of Services

Very Satisfied Satisfied Neutral Dissatisfied Very Dissatisfied

3. How likely would you recommend us to a friend/business owner?

Very Likely Likely Neutral Unlikely Very Unlikely

4. If needed, will you use our services in the future?

Very Likely Likely Neutral Unlikely Very Unlikely

5. Do you have any suggestions for improving our services?

ATTACHMENT D2

CLIENT PROCESS
EVALUATION FORM

Metro Business Interruption Fund (BIF) Client Process Evaluation Form

Dear BIF Client:

The desire of the Metro Business Interruption Fund (BIF) is to make the process of applying to the BIF as meaningful and beneficial as possible for our clients. You can help us by completing this form and returning it to us.

BIF BUSINESS ADVISOR NAME: _____

1. Do you presently own or manage a business? ☐ Yes ☐ No
2. How did you hear about the BIF?

☐ Friend ☐ Business Solutions Center (BSC) ☐ Community Organization: _____ ☐ Community Event: _____ ☐ Workshop: _____ ☐ Other: _____	☐ SBDC ☐ Metro ☐ Newspaper (name): _____ ☐ Radio/TV: _____ ☐ Little Tokyo Small Business Assistance Center ☐ Pacific Coast Regional (PCR)
---	--
3. Was the BIF application form easy to complete and submit? ☐ Yes ☐ No
4. Did you receive an appointment with a BIF Business Advisor in a timely manner? ☐ Yes ☐ No
5. Was your initial contact with the BIF informative and friendly? ☐ Yes ☐ No
 If no, please comment: _____

6. Are you satisfied with the assistance you received? ☐ Yes ☐ No
 If no, please comment: _____

7. Are you getting the assistance you need at this time? ☐ Yes ☐ No ☐ Unsure
 If no or unsure, please explain: _____

8. Did you receive specific recommendations and /or referral services from the BIF Business Advisor? ☐ Yes ☐ No ☐ NA
9. Were there advising areas where we were not able to assist you? ☐ Yes ☐ No
 If yes, please list those areas: _____

10. Was the overall BIF application process smooth? ☐ Yes ☐ No
11. Generally speaking, how would you rate the business advising services you received at the BIF?

☐ Excellent ☐ Fair	☐ Very Good ☐ Poor	☐ Good
---	---	-------------------------------
12. Any additional comments? _____

Thank you for your time and consideration. If you would like us to contact you regarding any of your concerns please check the box and leave a phone number.

☐ Please contact me at _____