

Welcome!

We will begin in a few moments.

**North Hollywood to Pasadena Bus Rapid Transit
Virtual Community Meeting**

August 2026





North Hollywood to Pasadena Bus Rapid Transit

AUGUST 2026



Via Zoom

- > Please click on the **“Interpretation”** icon
- > Choose the language you would like to listen to (***Spanish, Tagalog, Armenian***)
- > Translated presentations will be posted online after the meeting



-
- > Haga clic en el icono de **“Interpretation”**
 - > Escoja la opción para escuchar en español. Haga clicen “Mute Original Audio” para escuchar solo español
 - > Las presentaciones traducidas se publicarán en línea después de la reunión

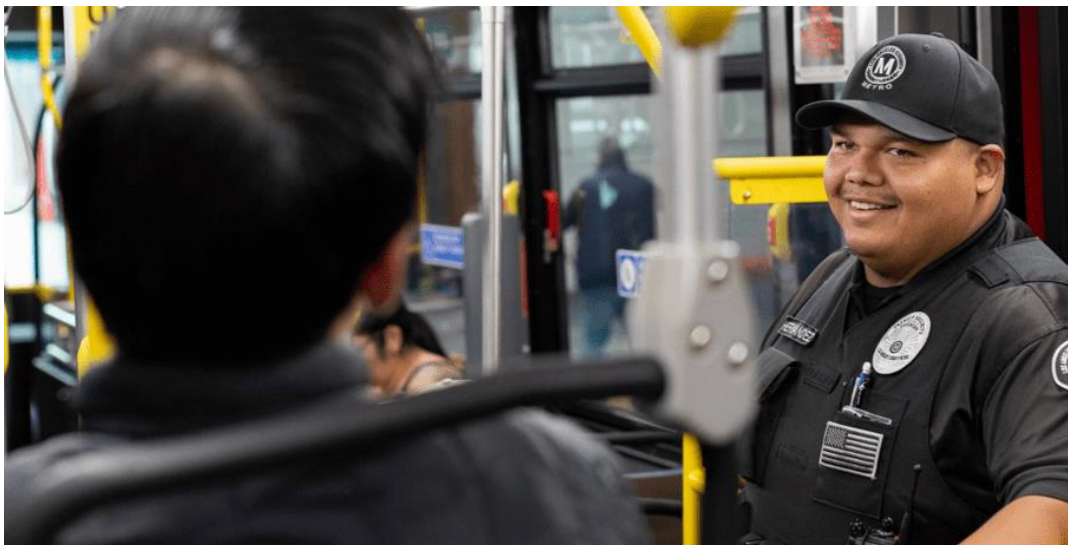
RIDING METRO IS ABOUT TO GET EVEN EASIER.

- Regular fare riders can now tap a credit or debit card, Apple Pay or Google Pay to ride Metro.
- Riders still receive two hours of free transfers and fare-capping benefits when using the same card or device.
- TAP cards remain available and should still be used by Reduced Fare and Go Pass riders.
- Reduced Fare credit/debit payment is expected in 2027.



METRO LAUNCHES NEW PUBLIC SAFETY HUB AND DASHBOARD

- Metro's new Public Safety Hub brings safety information, data and rider resources into one centralized location.
- The dashboard shares regularly updated safety metrics, including reported crime, security activity, ridership and other system trends.
- The hub supports Metro's broader public safety strategy: more visible safety presence, better system access control and stronger partnerships to address issues affecting riders.



Metro Transit Security Officers

Transit Security Officers are trained Metro employees who understand the unique needs of our system and our riders. These officers enforce the code of conduct and fare payment across the transit system, ensuring compliance and maintaining order.

Metro Transit Security Officers focus on:

- Patrolling the system regularly.
- De-escalating situations and maintain order and lawfulness on the system.
- Enforcing the Metro code of conduct and issuing citations.
- Communicating incidents directly with Metro Operations Centers, law enforcement partners, and emergency service providers.
- Fare checks and enforcement.



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Meeting Format

Today's meeting is being recorded.



Attendee cameras are off and microphones are muted.

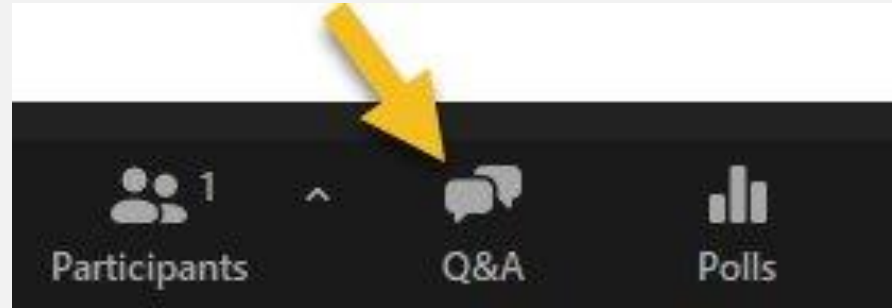


During the presentation, questions can be submitted using the Q&A icon.



Interpretation is available.

Questions and Answers



-
- Questions and feedback may be given using the **Q&A** function in Zoom

Tonight's Project Team

- **Huascar Robles**

Deputy Executive Officer, Community Relations,
Metro

- **Anthony DeFrenza**

Deputy Executive Officer, Project Manager, Metro

- **Matt Evans**

Construction Relations Manager, Metro

- **Susan Ayala**

Construction Relations Manager, Metro

- **Carl Burdick**

Senior Manager - Construction, Metro Art

- **Aileen Parungao**

Principal Community Relations Officer, Metro Eat
Shop Play

- **Rachel Zurita**

Project Information Coordinator, MSJV

Q&A joined by:

Peter Weiss, Construction Manager, MSJV

Mark Christoffels, HDR Design Team



Thanks for joining us!

Tonight's Agenda

- > Project Overview & Schedule
- > Upcoming Construction
- > Eat Shop Play
- > Construction Outreach
- > Questions & Answers



**Metro has a plan to make it easier to get around LA.
It includes creating better transit.**

**This project works to deliver a faster and reliable ride
between San Fernando Valley and San Gabriel Valley.**

Project Background

- > One of the most highly traveled corridors **without a premium transit service**
- > This project was **approved and certified** by the Metro Board with a Final Environmental Impact Report (FEIR) in April 2022
 - Final route selected after multiple rounds of public engagement
- > Measure M Project - \$429 million in Measure M & SB1 funds
- > Project design is being advanced in accordance with the Board approved FEIR

Project Objectives

- > Provide residents, students and workers a **premium way** to connect between the San Gabriel and San Fernando Valleys
 - **Improve bus service** and **reliability** (*BRT offers more frequent service & shorter travel times*)
 - Connect people with **major destinations** and **employment centers**
- > Enhance connectivity to Metro's A, B and G Lines and other regional transit
- > Provide improved passenger comfort and convenience
 - **All-door boarding**
 - **Enhanced bus stations**
 - **Dedicated bus lanes**



BRT Configurations



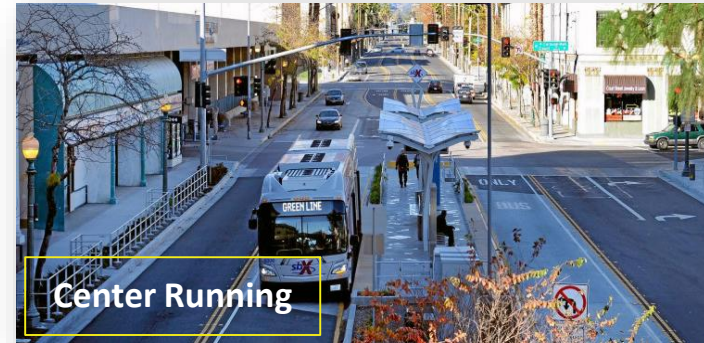
Dedicated Bus Lane Configuration

BRT operates in diverse, dedicated lane configurations

- ↔ **Center-Running:** Dedicated lanes in the middle of the street
- ↔ **Median-Running:** Dedicated lanes along existing or reconstructed center median
- ↔ **Curb-Running:** Dedicated lanes along the curb (replaces any existing curbside parking)
- ↔ **Side-Running:** Dedicated lanes adjacent to traffic (preserves majority of existing curbside parking)
- ↔ **Mixed-Flow:** Buses travel with traffic



In most cases, dedicated bus lanes replace a travel lane



Roadway Capacity

A dedicated BRT lane can move 5 to 6 times the number of people per hour than an auto lane.



PRIVATE MOTOR VEHICLES
600–1,600/HR



MIXED TRAFFIC WITH FREQUENT BUSES
1,000–2,800/HR



DEDICATED BUS LANES
4,000–8,000/HR



*60 People in a bus vs 60
people in their cars*

Dedicated BRT Lanes Increase Roadway Capacity

Project Benefits

BENEFITS OF BUS RAPID TRANSIT (BRT)



Shorter travel times



Better, more reliable service



Increased comfort, safety and security



More options to travel



More livable communities and neighborhoods



44% Travel Time Savings

Faster speeds, fewer stops, shorter wait times between buses, and all door boarding results in shorter travel times



Buses arrive every 10-minutes (peak hours)

30,000 daily Passengers can count on the bus being on time, get them where they need to go, and know exactly when the next bus is coming



Enhanced stations with good lighting, seating, weather protection, makes passengers feel more comfortable, **safe and secure**



Bike lane upgrades BRT encourages more transit, bicycling and walking; improves access to jobs, schools, entertainment, healthcare, and regional transit



Zero-emission electric buses Neighborhoods are more active, eco-friendly, healthy and people-oriented

In the U.S. alone, there are over **250 BRT systems** in operation

Proposed BRT Schedule

Proposed BRT Service

	early	am peak	midday	pm peak	evening	late night	owl
Mon-Thurs	4-6am	6-9am	9am-3pm	3-7pm	7-9pm	9pm- 12am	12-1am
Friday	4-6am	6-9am	9am-3pm	3-7pm	7-9pm	9pm- 12am	12-3am
Saturday	4-6am	6-9am	9am-3pm	3-7pm	7-9pm	9pm- 12am	12-3am
Sun/Holiday	4-6am	6-9am	9am-3pm	3-7pm	7-9pm	9pm- 12am	12-1am

BRT Service Frequencies

	early	am peak	midday	pm peak	evening	late night	owl
Mon-Thurs	20	10	10	10	15	20	20
Friday	20	10	10	10	15	20	20
Saturday	30	15	15	15	15	30	30
Sun/Holiday	30	15	15	15	15	30	30



Project Schedule

- 100% design submitted throughout corridor
- **Construction began in Pasadena in April 2026**
- **Corridor-wide construction expected by late summer/early Fall 2026**
 - Glendale
 - Eagle Rock & North Hollywood
 - Burbank
- Revenue service by 2028 Olympic and Paralympic Games



Construction at Colorado Bl/Lake Av intersection

Metro Art Background



- Began with first Metro Rail project
- 2nd largest transit art collection in country
- Over 1,000 artists & designers
- Internationally and nationally recognized (90+ awards)



Metro Art Program Policy

- The Metro Art Policy allocates 0.5% of transit construction costs for public art for the project.
- All stations will include architecturally integrated, site-responsive artwork.
- Artists are identified through an open competitive process.
- Opportunities:



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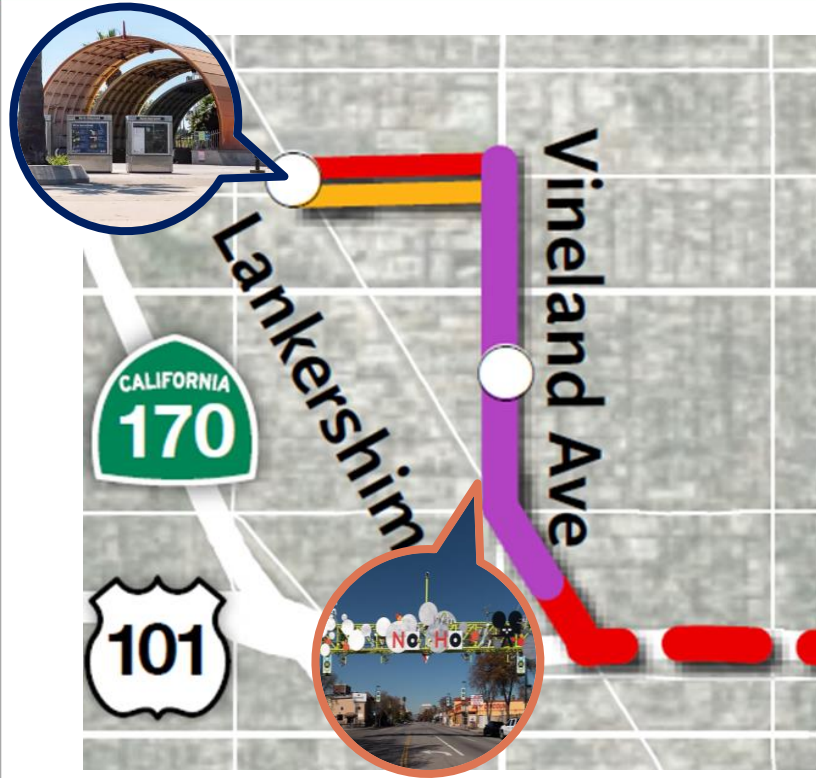
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North Hollywood (City of LA)



- > **2 stations**
 - > North Hollywood Station
 - > Vineland Av/Hesby St
- > Primarily **center-running** bus lanes (*along Vineland Av*)
- > Terminus & charging at NoHo Transit Center
- > Bike lane and safety upgrades
- > Connections to **NoHo Transit Station**, **NoHo Arts District**

North Hollywood



Center-running BRT station rendering at Vineland/Hesby

North Hollywood

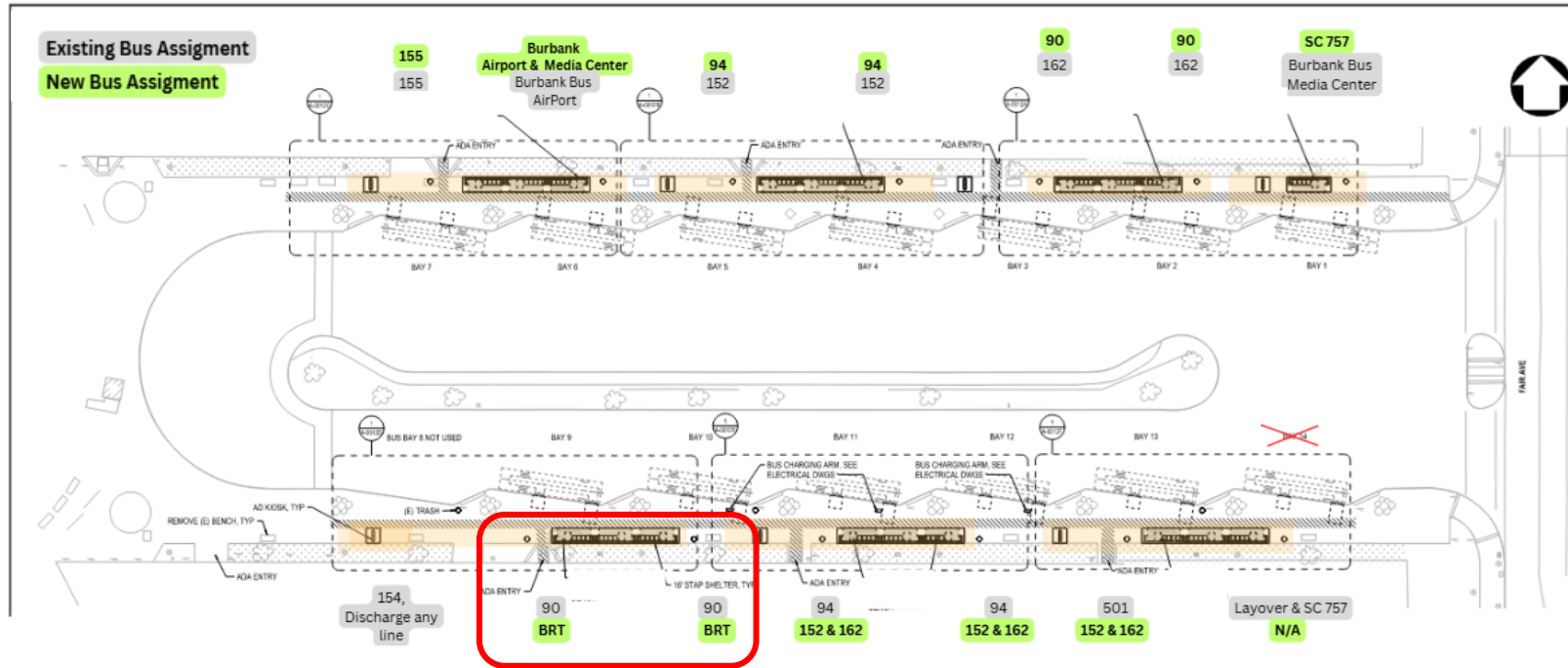


*2-way cycle track on Vineland Av
between Chandler Bl and Hortense St*



*Safety improvements at
Vineland/Lankershim/Camarillo intersection*

North Hollywood



- > 7 new bus shelters
- > Line 501 expected to be discontinued
- > Access to G-Line on opposite side of Lankershim Bl

Bay 9 & 10 to serve NoHo Pasadena BRT

Burbank



- > **6 stations**
- > Route includes **side** and **curb-running** bus lanes
 - > **Side-running** on Olive Av preserves street parking
 - > **Mixed-flow**: Downtown Burbank
 - > **Median-running**: Glenoaks Bl
- > Connections to **Media District**, **Providence Saint Joseph Hospital**, **Metrolink** and Downtown Burbank



Burbank

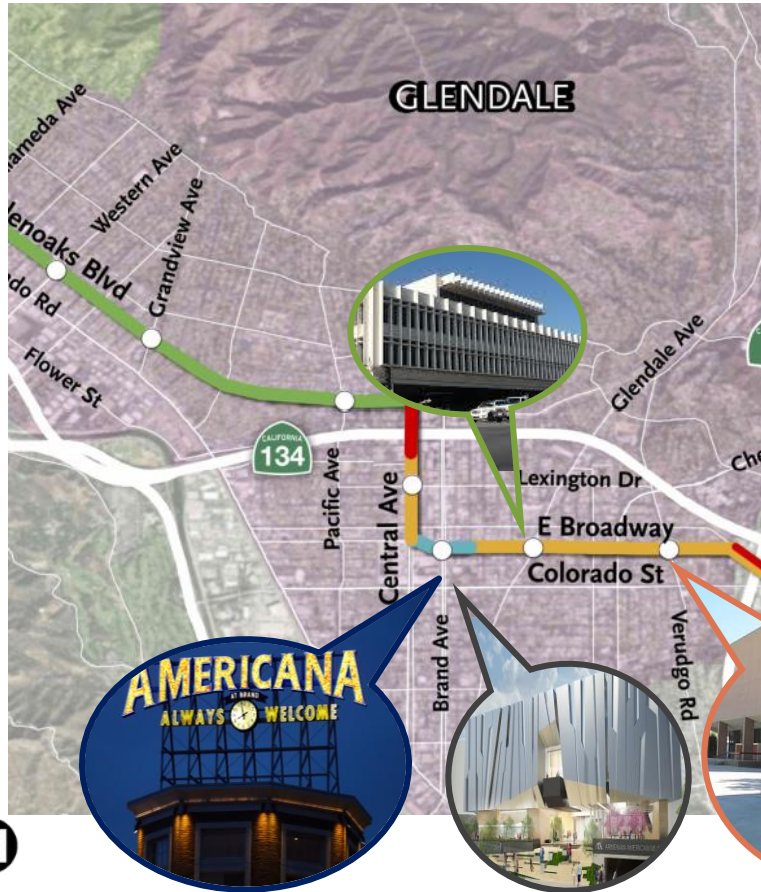


*Station rendering in Downtown Burbank
(Olive Av/San Fernando Bl)*



Side-running BRT lanes preserve parking

Glendale



- > 7 stations
- > Median-running on Glenoaks Bl
- > Side-running on Central & Broadway
- > Bike lane upgrades
- > Connections to Downtown Glendale (Americana, Galleria), Civic Center, Armenian American Museum and Glendale High School

Glendale



Median-running BRT station rendering at Glenoaks Bl/Pacific Av

Glendale



*BRT station concept at
Broadway/Glendale Av*



Enhanced Class II bike lanes on Glenoaks Bl

Dedicated bus lanes on Glenoaks Bl; medians preserved

Eagle Rock (City of LA)



- > **3 stations**
- > **Side-running** bus lanes on Colorado Bl west of Eagle Rock Bl; **median-running** to the east
- > Median reconfigurations
 - > Improvements to left turns and new signalized crosswalks
- > Class IV protected bike lane upgrades
- > Parking preserved along Colorado; reduced at station locations
- > Connections to **Eagle Rock Plaza**, **Occidental College**, small business shopping and residential

Eagle Rock (City of LA)



Median-running BRT station rendering at Colorado Bl/Mt Royal

Eagle Rock (City of LA)

- **Emergency access** always maintained and available and across medians in coordination w/ Fire Station 42
- **Protected Class IV bike lanes** on Colorado Bl (east of Eagle Rock Bl)



Class IV bike lanes protected by parked vehicles

Pasadena



- > 4 stations
- > Terminus: Pasadena City College
 - > Layover & bus charging
- > Connections to **A-Line Memorial Park Station**, **Colorado Bl shopping**, **Pasadena City College**



Pasadena



BRT station rendering at Pasadena City College (Hill Av)

Bus charging & layover



Pasadena

- Better connectivity at Memorial Park Station



BRT station renderings at Memorial Park



BRT station rendering at Colorado Bl/Lake Av

What to Expect During Construction

Type of Construction

- Demolition of sidewalks and streets
- Reconfiguration of medians
- Soil excavation and grading
- Installation of electrical conduit to support bus charging stations and traffic signals
- Concrete pours, asphalt paving and roadway striping
- Noise, dust, and vibration

Mitigation Efforts

- Water-filled pedestrian barriers; Flaggers
- Water trucks, street sweepers, and vacuums
- Green screens on fencing for safety and protection
- Noise monitoring



Saw cutting of sidewalks and roadways

What to Expect During Construction



Concrete pours to form new curbs & gutters



Traffic signal electrical work

What to Expect During Construction

Common Traffic and Pedestrian Impacts

- Temporary parking restrictions in immediate work areas.
- Travel lane reductions and closures to crosswalks and sidewalks.
- Access to driveways, residences, and businesses **remain open** unless notified in advance.
- Water-filled barriers and fencing to separate work areas from traffic and pedestrians to protect workers and the public.
- Traffic cones/channelizers are used to guide drivers through open travel lanes.



Cones and directional signs guide traffic through open lanes near work areas

What to Expect During Construction

Typical Work Hours

- Weekdays, 7am to 4pm
- Weeknights, 9pm to 6am (when needed)

Schedule: **subject to change*

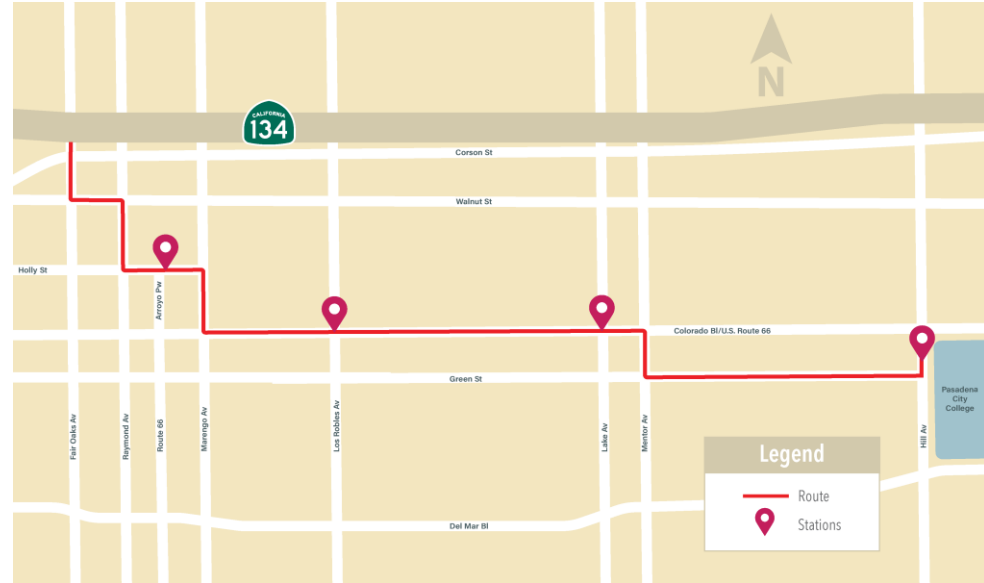
- **Pasadena:** April 2026 – Nov 2026
- **Glendale:** Sep 2026 – Feb 2028
- **Burbank:** Sep 2026 – Jan 2028
- **NoHo:** Oct 2026 – April 2028
- **Eagle Rock:** Oct 2026 – April 2028



Installation of catch basins to support proper drainage

Pasadena

- > **4 stations**
- > **Colorado Bl, Holly St, Hill Av:** Demolition and construction of roadway, new curbs/ADA ramps and extended curbs at intersections, sidewalks, and bus pads.
- > Installation of electrical charging stations.
- > Traffic signal electrical work.
- > Temporary lane reductions, sidewalk, crosswalk closures, and turn restrictions near work zones.

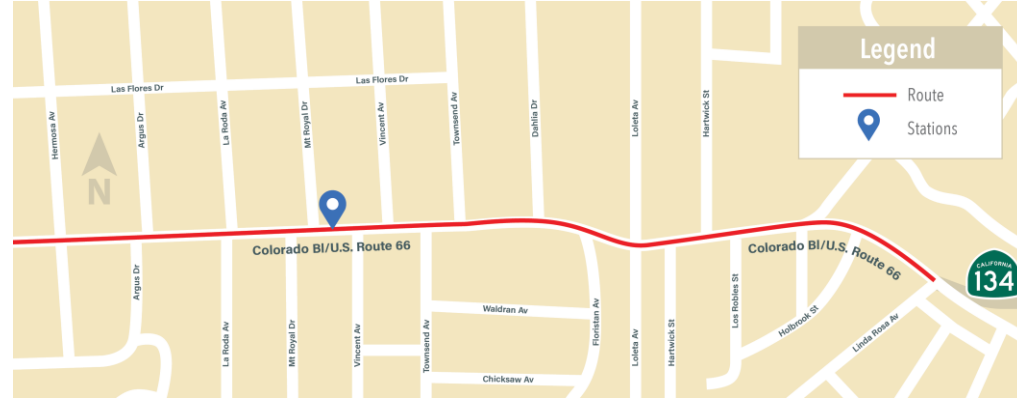


Eagle Rock (City of LA)

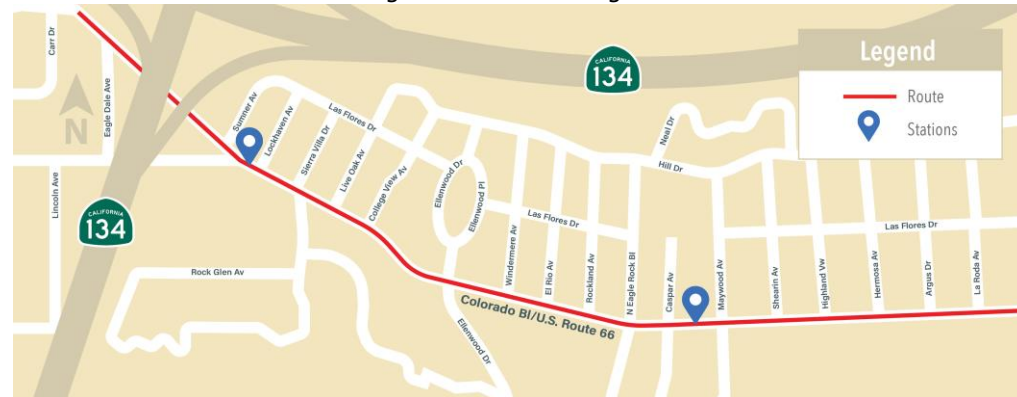
- > **3 stations**
- > **Colorado Bl:** Demolition and construction of roadway, new curbs/ADA ramps and extended curbs at some intersections, sidewalks, bus pads.
- > Installation of Class IV protected bike lanes.
- > Reconfiguration of center median to accommodate dedicated bus lanes.
 - Median is preserved
- > Traffic signal electrical work
- > Temporary lane reductions, sidewalk, crosswalk and turn restrictions along Colorado Bl and Broadway.



Eagle Rock eastern segment

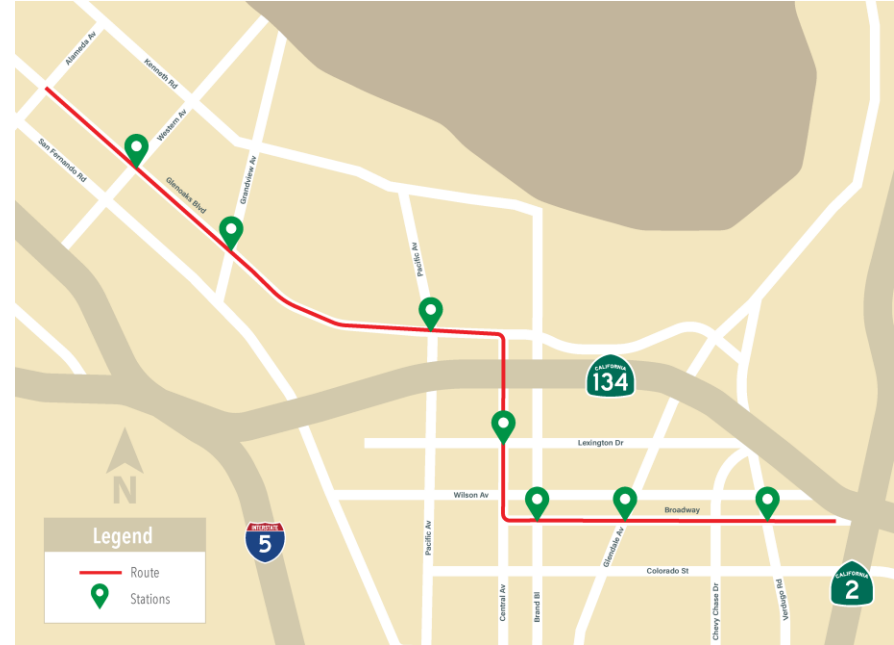


Eagle Rock western segment



Glendale

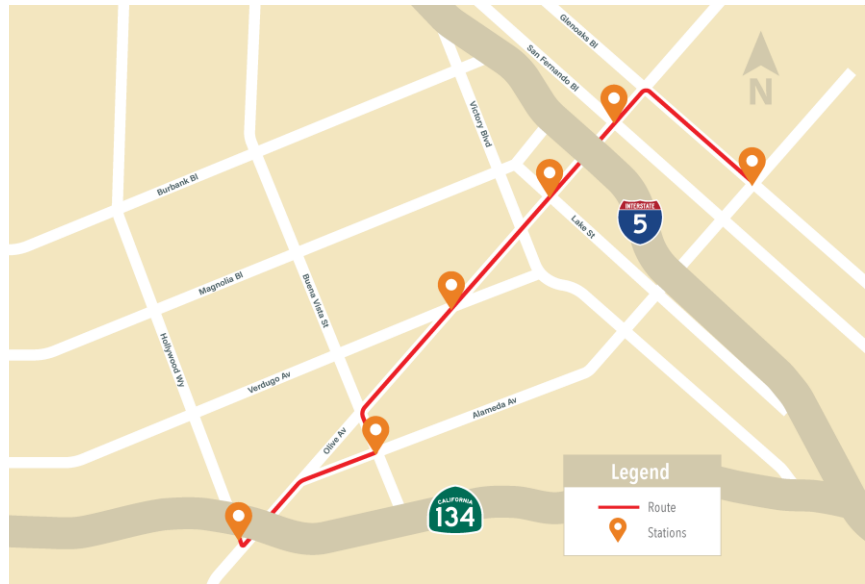
- > **7 stations**
- > **Glenoaks Av:** Demolition and construction of roadway, new curbs/ADA ramps and sidewalks.
- > Reconfiguration of medians at station locations and repaving of roadway
- > New stations will be constructed in the median.
- > **Central Av, Broadway:** Station construction along the side of streets; Demolition and reconstruction of curbs and sidewalks.
- > Traffic signal electrical work.
- > Temporary lane reductions, sidewalk and crosswalk closures and turn restrictions on Glenoaks Bl, Central Av, and Broadway



Burbank

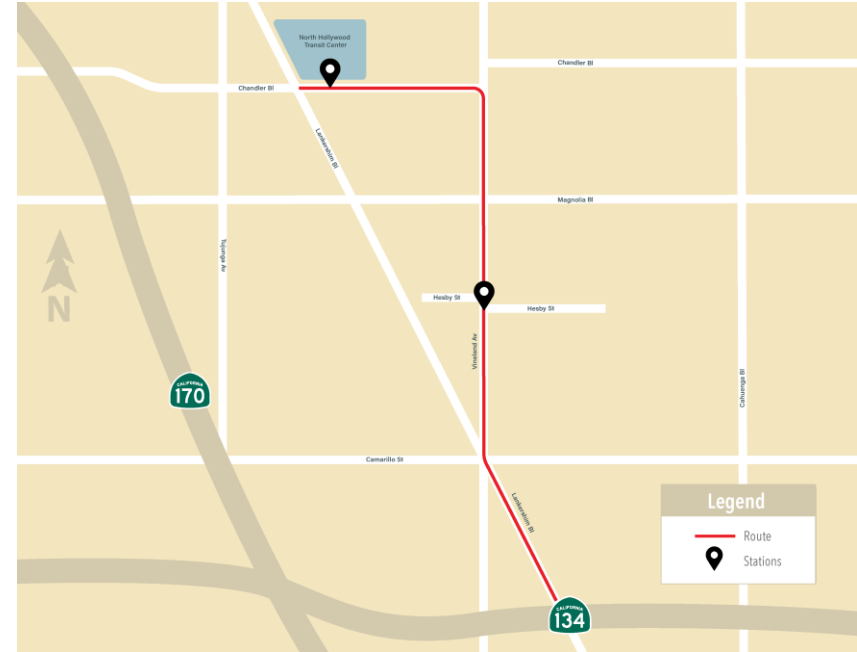
> 6 stations

- > **Olive Av:** Demolition of median near Hollywood Wy, curbs, sidewalks, and roadway. New curbs/ADA ramps, sidewalks and extended curbs at intersections.
- > **Buena Vista St:** Demolition and reconstruction of curbs and sidewalks.
- > **Glenoaks Bl:** Center median reconfiguration at station locations and paving of roadway.
- > Traffic signal electrical work at intersections.
- > Temporary lane reductions, sidewalk and crosswalk closures, and turn restrictions on Olive Av, Hollywood Wy, Buena Vista St, Verdugo Av, and Glenoaks Bl.



North Hollywood (City of LA)

- > **2 stations**
- > **Vineland Av:** Construction of new curbs/ADA ramps, sidewalks and extended curbs at intersections.
- > Removal of center medians. New station at Vineland Av/Hesby St in center of roadway
- > Installation of two-way cycle track and barriers
- > **Lankershim Bl:** Construction and extended curbs/ADA ramps. Median work at Vineland Av intersection.
- > Traffic signal electrical work
- > Temporary lane reductions, sidewalk, crosswalk and turn restrictions along Vineland Av, Lankershim Bl, and Chandler Bl.



Construction Relations and Mitigation Programs

- Quarterly Community Meetings through end of construction
- Project updates sent to email list
 - Sign up at metro.net/nohopasbrt
- Community Events
- Door-to-door business outreach
 - Notices delivered to **1/4-mile** radius of construction activity & to adjacent businesses
- Multilingual Notes | Business Support



Eat Shop Play

Sign up!

Enrolling and participation in Eat Shop Play is FREE to local businesses within a quarter mile of this project

Eat Shop Play supports local business during construction by providing:

Marketing Webinars

Virtual sessions to upskill business owners - flexible scheduling, multilingual options available

1-on-1 Coaching

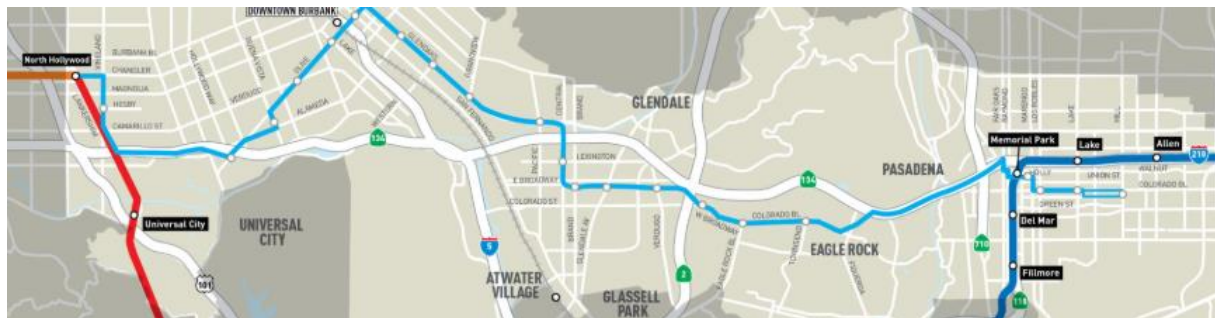
Personalized sessions to set and reach your marketing goals with a dedicated coach

Professional Photo & Video

Onsite shoots to boost your digital presence *(on a case-by-case basis, as opportunities arise)*

Print & Digital Promotion

Additional promotion in campaigns reaching the local community *(as opportunities arise)*



Learn more at metro.net/eatshopplay

Free Monthly Webinar

Places we're loving right now!

North Hollywood to Pasadena



bbad



Daily Catch



Onigiri Time



Annapurna Grill

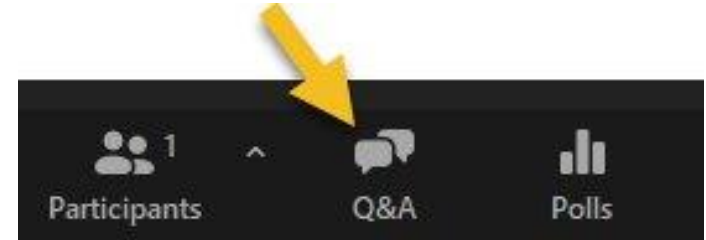


Learn more at metro.net/eatshopplay

Q&A Session

Questions and Answers

- > Questions and feedback may be given using the **Q&A** function in Zoom
- > What are you excited about?
- > Questions and comments should be respectful



August Community Meetings

- Join Metro in-person tomorrow.
- In-person meeting will offer the same information.
- **Open House** format, allowing attendees to speak directly with Metro staff and view displays.

Glendale: Tuesday, August 18: 6-7:30pm

Adult Recreation Center

201 E Colorado St, Glendale, CA 91205

Free parking available



Stay connected to this project.



213.418.3228



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