

Metro

Public Safety Advisory Committee (PSAC)
Thursday, March 5, 2026

Agenda Item #1

Call to Order

- Meeting Protocols
- Membership Attendance
- PSAC Mission & Objectives
- Approval of March 5, 2026 Agenda
- Approval of February 5, 2026 Meeting Minutes
- Announcements

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Meeting Protocols



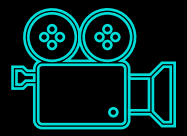
Public attendees may join via Zoom webinar format.
Attendee cameras are off, and microphones are muted.



We will invite your feedback during the public comment period after each agenda item.



During the public comment period, use the ‘raise hand’ icon or submit your comment using the ‘Q&A’ feature.
*Those joining by phone press *9 to raise hand and *6 to Unmute.*



The meeting will be recorded and posted on the Metro PSAC website.

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Community Meeting Guidelines

Metro is committed to ensuring that all participants can fairly and clearly share their ideas, comments, and concerns at this meeting. Help us provide a safe and equitable process.

During this meeting, please:

- Respect the format and protocols of the meeting
- Allow everyone an opportunity to comment
- Treat fellow community members, Metro staff, and PSAC members with respect
- Address all comments to Metro staff and PSAC members
- Maintain a conversational tone

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PSAC Objectives

1. Enhance the Customer Experience by addressing perceptions of safety for riders and employees through infrastructure.
2. Enhance the Customer Experience by addressing perceptions of safety for riders and employees through transparency and the use of data and technology.
3. Enhance the Customer Experience tied to safety for people with disabilities and aging.
4. Monitor strategies to address unhoused people sheltering on the system.
5. Monitor strategies that provide alternatives to law enforcement on the system.

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March 5, 2026 - Agenda Items

1. Call to Order
2. General Public Comment
3. Customer Safety Index
4. SB 707 – Just Cause Review & Information on Teleconferencing Meeting Option
5. Executive Committee Elections and Alternate Order Selection

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Agenda Item #1

Public Comment

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Announcements

Agenda Item #2

General Public Comment

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Agenda Item #3

Customer Safety Index

Mark Vallianatos, Executive Officer

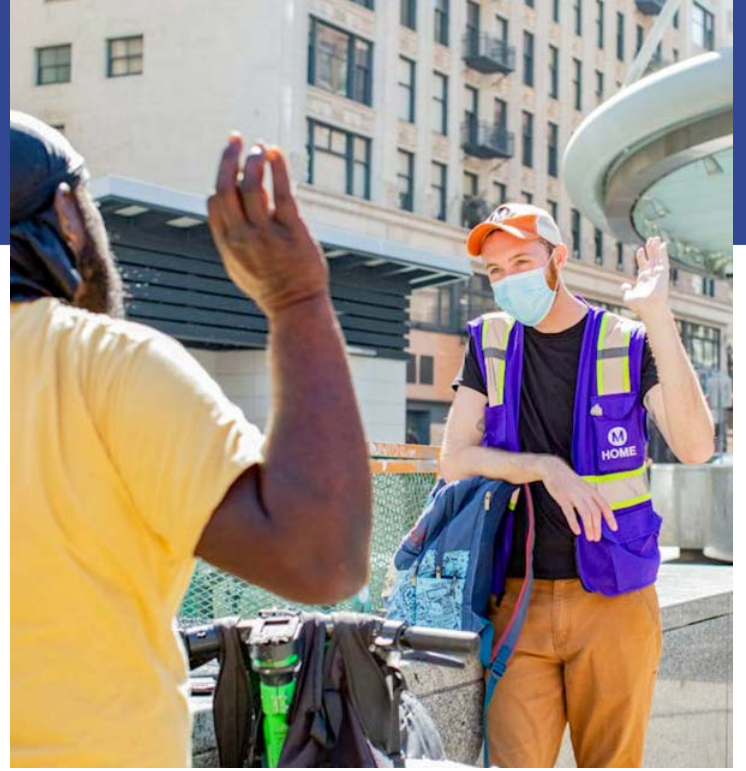
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Blended Customer Safety Index KPI
PSAC



March 2026

Summary



What is a Blended Customer Safety Index KPI and how would Metro use it?

- It is a single number that combines **crime statistics** and perceptions of **safety survey results**
- This could help Metro senior leadership track changes in customer safety at a glance.
- *It would NOT replace the rich and detailed ways that Metro collects and shares safety data with the Board, the public, advisory bodies, and staff.*
- *Instead, it draws from these other data sets, and would be accompanied by qualitative information.*

What is in the Blended Customer Safety Index?

The KPI combines 3 crime incidents and 3 perceptions of safety

Crimes (from incidents reports)

1. Crimes against society per million incidents
2. Crimes against property per million incidents
3. Crimes against persons per million incidents

Perceptions (from surveys)

1. From riders: Safety from crime (% of riders satisfied with)
2. From riders: Behavior of other riders (% of riders satisfied with)
3. From non-riders: It is safe to ride Metro (% of non-riders who agree)

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How are the 6 components of the KPI blended?

1. Get the data from **crime reports** and **CX surveys**
2. Adjust so they are all on the same scale
3. Weigh* the 6 components – some count more
4. Combine to KPI of 1-100 *(higher is better)*



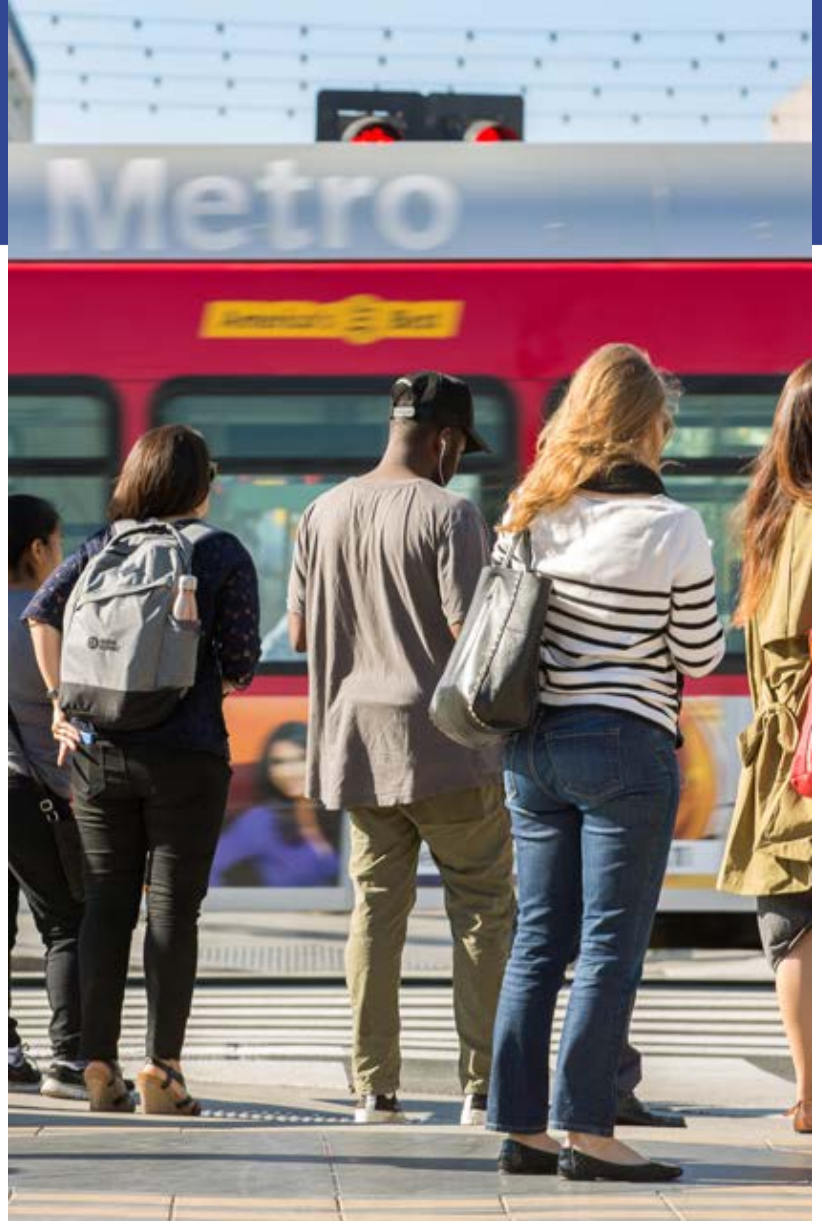
*** Proposed Weights**
(Percent of combined result)

Crimes vs. Persons	**35%**
Safety from crime?	**30%**
Is it safe to ride Metro?	**15%**
Crimes vs. Property	**10%**
Crimes vs. Society	**5%**
Behavior of other riders	**5%**
Total	**100%**

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Questions and Discussion

- Does this type of blended KPI seem useful?
- Do the components and weights seem on the right track?



Thank you

Mark Vallianatos, Executive Officer
vallianatosm@metro.net

Agenda Item #3

Public Comment

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Agenda Item #4

SB 707 – Just Cause Review & Information on Teleconferencing Meeting Option

Danielle Valentino, Manager, Customer Engagement Integration

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Senate Bill 707 Overview

Governor Newsom signed Senate Bill 707 into law on October 3, 2025. SB 707 both restores and restructures various provisions (Brown Act modifications) that expired on December 31, 2025 (AB 2449).

SB 707 also makes permanent some transparency-related reforms and establishes new requirements regarding public access and participation in local government proceedings. Some of the amendments became effective January 1, 2026, while others will become effective July 1, 2026.

Under SB 707, before subsidiary advisory bodies (i.e., Public Safety Advisory Committee (PSAC)) can adopt some of the provisions, the legislative body (Metro Board) had to adopt findings authorizing their subsidiary bodies to consider holding teleconference meetings.



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SB 707 Metro Board Findings

On January 22, 2026, the Metro Board adopted the following findings on behalf of eligible subsidiary bodies as defined by SB 707:

(i) The Board of Directors has considered the circumstances of the eligible subsidiary body.

(ii) Teleconference meetings of the eligible subsidiary body would enhance public access to meetings of the eligible subsidiary body, and the public has been made aware of the type of remote participation, including audio-visual or telephonic, that will be made available at a regularly scheduled meeting and has been provided the opportunity to comment at an in-person meeting of the legislative body authorizing the subsidiary body to meet entirely remotely.

(iii) Teleconference meetings of the eligible subsidiary body would promote the attraction, retention, and diversity of eligible subsidiary body members.

The Board has power to authorize or revoke the remote meeting option.



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SB 707 All Legislative Bodies, updates

- Public must have access via either two-way audio-visual platform (like Teams/Zoom) or two-way telephonic PLUS live webcasting
    - both when using relaxed teleconferencing, under “just cause” or proclaimed state of emergency
- Any members who are teleconferencing (under relaxed teleconferencing rules, just cause, or as a reasonable accommodation):
    - must use both audio and video, or audio if a physical condition related to their disability results in a need to participate off camera
    - must announce whether anyone 18 or older in the room with them
    - must announce the reason prior to turning off their camera due to challenges with internet connectivity

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SB 707 Just Cause Teleconferencing Requirements

SB 707 allows virtual participation for "just cause"

- Members must notify the legislative body at the earliest opportunity possible (including at the start of a meeting) of the need to participate remotely and their "just cause" reason
  - The member is not required to disclose specifics: medical diagnosis or disability, or personal medical information that is otherwise exempt under existing law
- At least a quorum of the members (i.e., for PSAC General Meetings this would be a majority of PSAC members, per the PSAC Bylaws), must participate in person from a single physical location open to the public within the boundaries of the agency's territory
- The member participating remotely must use audio and visual technology
- The minutes for the meeting shall identify the specific provision that each member relied upon to participate remotely
- "Just cause" remote appearance limits based on regular meeting schedules:
  - ✓ **two meetings per year, if the body regularly meets once per month or less**



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SB 707 Just Cause Reasons for Teleconferencing

"Just cause" reasons include:

- Childcare or caregiving needs of a child, parent, grandparent, grandchild, sibling, spouse, or domestic partner;
- Contagious illness preventing the member from attending;
- Physical or mental conditions not subject to reasonable accommodation;
- Official travel on behalf of the legislative body or another state/local agency;
- Needs related to an immunocompromised child, parent, grandparent, grandchild, sibling, spouse, or domestic partner;
- Physical or family medical emergency; or
- Military service obligations

Remote appearance for just cause is effective January 1, 2026, through December 31, 2029.

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SB 707 Relaxed Teleconferencing Rules

- The Metro Board authorized eligible subsidiary bodies to meet via teleconference, by either audio-visual or telephonic means, ***if they choose***, subject to SB 707 requirements; and updating relaxed teleconferencing rules as stated in SB 707
  - ***Subsidiary bodies must vote to adopt relaxed teleconferencing rules at their respective meetings by vote***
  - The key difference is that eligible subsidiary bodies will have the ability to meet remotely ***without*** just cause, ***if they choose***
  - If the subsidiary body ***does not*** adopt relaxed teleconferencing rules for their respective meetings, they would still be able to use the just cause/emergency rules or during a proclaimed a state of emergency
  - Findings must be made every 6 months by the Metro Board after the initial adoption for eligible subsidiary bodies to continue to meet under relaxed teleconferencing rules

SB 707 Relaxed Teleconferencing Rules

- Eligible subsidiary bodies can meet by teleconference **entirely remotely:**
  - Without identifying all teleconferencing locations on the agenda or posting agendas at them
  - One physical meeting location within the boundaries of the legislative body that created it must be designated so members and the public can physically attend the meeting;
    - at least one of staff member is present at the physical meeting location during the meeting
    - The meeting agenda is posted at the physical meeting location (not required at remote locations)
    - Meeting agenda specifies the means of public access and allows for public comment, including a call-in or internet-based option, in real time
    - Public comments shall not be required to be submitted in advance of the meeting
  - Quorum not required to be in the room
  - Two-way audio/visual platform or telephonic service with live webcasting is provided for remote public access
    - If service is disrupted, no further action can be taken until phone or internet-based option is restored
    - Members participating remotely visibly appear on camera (subject to connectivity or disability)

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To Adopt or Not to Adopt: Relaxed Teleconferencing

Just Cause: already in effect. Allows members to participate virtually up to twice per year for just cause or due to a locally declared emergency.

Relaxed Teleconferencing: requires vote for members to be able to meet entirely virtually, without limits (except for elected officials)

To Adopt Relaxed Teleconferencing:

Motion: The Metro Board of Directors having made the requisite findings under Government Code section 54953.8.6, the Metro PSAC hereby approves the use of teleconferencing authorized for eligible subsidiary bodies pursuant to Government Code 54953.8.6.

If PSAC does not want to adopt:

No action needs to be taken. The PSAC can reconsider at any time as long as the Metro Board continues to adopt the required findings twice per year.

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Questions?

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Agenda Item #4

Public Comment

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Agenda Item #5

Executive Committee Elections and Alternate Order Selection

Erica Boatman-Dixon, Facilitator

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Alternate Members Selection, per the Bylaws

Article III: Membership & Structure, Section A: Community Members, Subsection i: Alternate Members

A random draw will determine the order in which the alternates step into a vacated voting member role. To be eligible, alternates must maintain good standing regarding attendance and punctuality. Vacant positions shall be filled by the next eligible alternate (Alternate 1, Alternate 2, or Alternate 3) at the next meeting of PSAC following the vacancy, based on the established order of succession. The order of alternates will be documented and maintained by MAS at the time of appointment. When an alternate advances to a voting position or resigns, the appointing authority may nominate a new alternate to fill the vacancy, who will be added to the end of the existing order unless MAS establishes a new random order. Alternate members may also be considered for advancement to voting positions at the start of each new cohort term, as determined by MAS or the Executive Committee.

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Order of Alternate Members

Current PSAC alternate members:

- Foster Adzraku
- Marcos Molina
- Melanie Wolske

Alternate Member Selection:

1. Melanie Wolske
2. Marcos Molina
3. Foster Adzraku

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Thank you, Chair Oliver-Ronceros.

Los Angeles Daily News
https://www.dailynews.com › la-metro...

LA Metro volunteer ‘safety advisory committee’ role got …

Aug 9, 2024 · When North Hollywood resident Jeremy Oliver-Ronceros joined the …

Author: Steve Scauzillo









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Upcoming Executive Committee Mandatory Meetings

- CEO Read Ahead – **3/17/26 from 3-3:45 p.m.**
- Executive Committee Training – **3/18/26 from 12-1 p.m.**
- (Chair Only) Operations, Security & Customer Experience Committee – **4/16/26 at 1 p.m.**

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Executive Committee Positions

Time commitment for the **1-year term**: 2-4 additional hours a month

1. Chair
2. Vice Chair
3. Secretary

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Chairperson Duties per the Bylaws

The Chairperson (Chair) shall preside at all meetings of PSAC and shall exercise and perform the functions and duties assigned by PSAC, including participation in PSAC's Executive Committee and facilitating PSAC general assembly meetings. (In the absence of the Chair, the Vice-Chairperson will preside at all meetings and/or can assist the Chair in this function as requested.)

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PSAC 2026-2027 Executive Committee Candidates

Please select the name of the candidate who is most qualified to fill the duties of this position.

Chair Candidate(s):

1. **Leslie Ridings**
2. Shantal Anderson

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Vice Chair Duties per the Bylaws

The Vice-Chairperson shall perform the duties of the Chairperson in their absence, and when acting shall have all the Chair's powers and be subject to all the same restrictions. The Vice-Chairperson shall also participate in and support functions assigned by the Executive Committee.

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PSAC 2026-2027 Executive Committee Candidates

Please select the name of the candidate who is most qualified to fill the duties of this position.

Vice Chair Candidate(s):

1. Skye Price
2. Edward Cervantes
3. **Jack Inman**

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Secretary Duties per the Bylaws

The Secretary shall perform the duties of roll-taking at the general membership meetings, establishing that meeting quorum has been met to commence meetings, and tallying votes for any actions and motions. Attendance shall be taken in person only, unless the general meeting is held virtually. In the absence of the Secretary, the Vice-Chairperson shall assume responsibility for roll-taking and quorum certification. In the event that both the Secretary and the Vice Chair are absent, the Facilitator shall take attendance. The Secretary shall also record and maintain the meeting minutes for all Executive Committee meetings.

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PSAC 2026-2027 Executive Committee Candidates

Please select the name of the candidate who is most qualified to fill the duties of this position.

Secretary Candidate(s):

1. **Dorit Dowler-Guerrero**

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Chair Emeritus duties

The Chair Emeritus is an honorary title conferred to recognize distinguished past service as Chair and continued dedication to the PSAC's mission. The role is non-voting, advisory, and ceremonial in nature, carrying no formal governance authority or decision-making power. The Chair Emeritus will serve as a respected ambassador, offering mentorship and strategic counsel to current leadership when requested.

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PSAC 2026-2027 Executive Committee Candidates

Please select the name of the candidate who is most qualified to fill the duties of this position.

Chair Emeritus Candidate:

1. Jeremy Oliver-Ronceros

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Chair Pro Tempore duties per the Bylaws

If the Chairperson, Vice Chairperson, and Secretary are all unavailable to preside over a meeting, a Chair Pro Tempore shall be appointed to ensure continuity. If the Chair Pro Tempore is filling the role of Chair and Vice Chair, then the Facilitator shall take over the Secretary role. The Chair Pro Tempore shall be selected by the Executive Committee and will receive training, as needed, to fulfill the duties of the office. The Executive Committee may designate a Chair Pro Tempore in advance for anticipated absences or appoint a standing Chair Pro Tempore to serve in the event of unexpected absences.

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Congratulations to the 2026-2027 PSAC Executive Committee!

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Agenda Item #5

Public Comment

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Thank You

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Next PSAC Meeting
Thursday, April 9, 2026