



*Public Safety Advisory Committee (PSAC)
Thursday, January 8, 2026*

Agenda Item #1

Call to Order

- Meeting Protocols
- Membership Attendance
- PSAC Mission & Objectives
- Approval of January 8, 2026 Agenda
- Approval of November 6, 2025 Meeting Minutes
- Announcements

Meeting Protocols



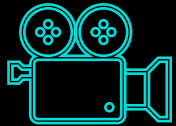
Attendees are joining via Zoom webinar format.
Attendee cameras are off, and microphones are muted.



We will invite your feedback during the public comment period
after each agenda item.



During the public comment period, use the 'raise hand'
icon or submit your comment using the 'Q&A' feature.
*Those joining by phone press *9 to raise hand and *6 to Unmute.*



The meeting will be recorded and posted on the Metro PSAC website.

Community Meeting Guidelines

Metro is committed to ensuring that all participants can fairly and clearly share their ideas, comments, and concerns at this meeting. Help us provide a safe and equitable process.

During this meeting, please:

- Respect the format and protocols of the meeting
- Allow everyone an opportunity to comment
- Treat fellow community members, Metro staff, and PSAC members with respect
- Address all comments to Metro staff and PSAC members
- Maintain a conversational tone

Agenda Item #1

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PSAC Objectives

1. Enhance the Customer Experience by addressing perceptions of safety for riders and employees through infrastructure.
2. Enhance the Customer Experience by addressing perceptions of safety for riders and employees through transparency and the use of data and technology.
3. Enhance the Customer Experience tied to safety for people with disabilities and aging.
4. Monitor strategies to address unhoused people sheltering on the system.
5. Monitor strategies that provide alternatives to law enforcement on the system.



January 8, 2026 - Agenda Items

1. Call to Order
2. General Public Comment
3. Presentation for World Cup – Safety and Security Approach
4. Executive Committee Positions Overview
5. Bylaws Revisions and Potential Vote

Agenda Item #1

Public Comment

Announcements



Fall 2025 Outreach and Engagement Recap – Events & Community Listening Sessions

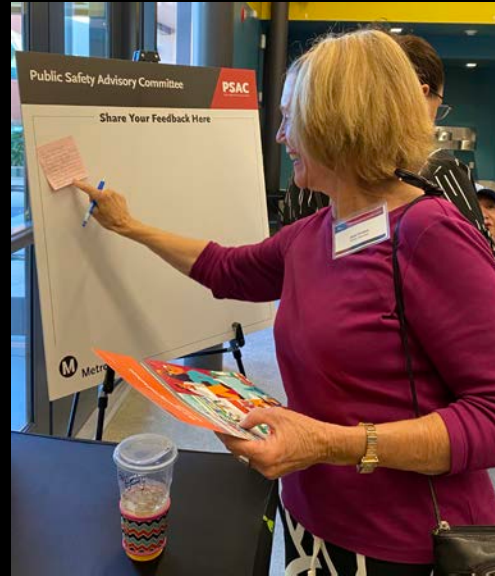
Taste of Soul - October 18, 2025



Korean Festival - October 19, 2025

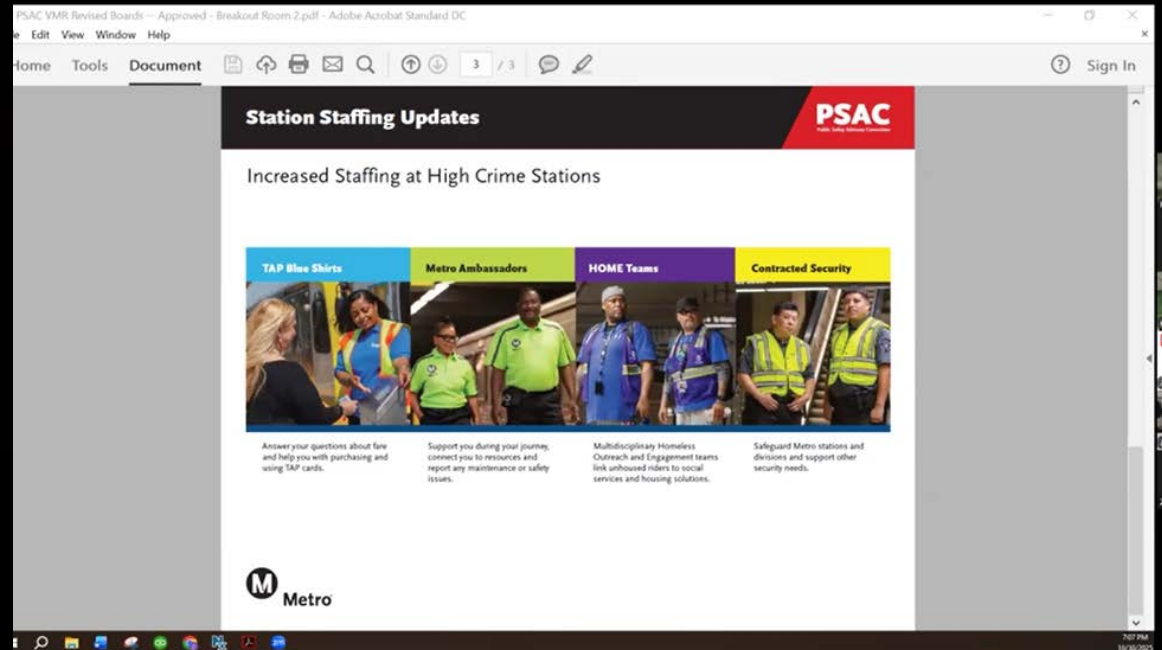


CLS #1 Riders with Disabilities - October 24, 2025



CLS #2 Virtual - October 25, 2025

Welcome & Opening Remarks



Virtual Meeting Room - October 23 – November 24, 2025



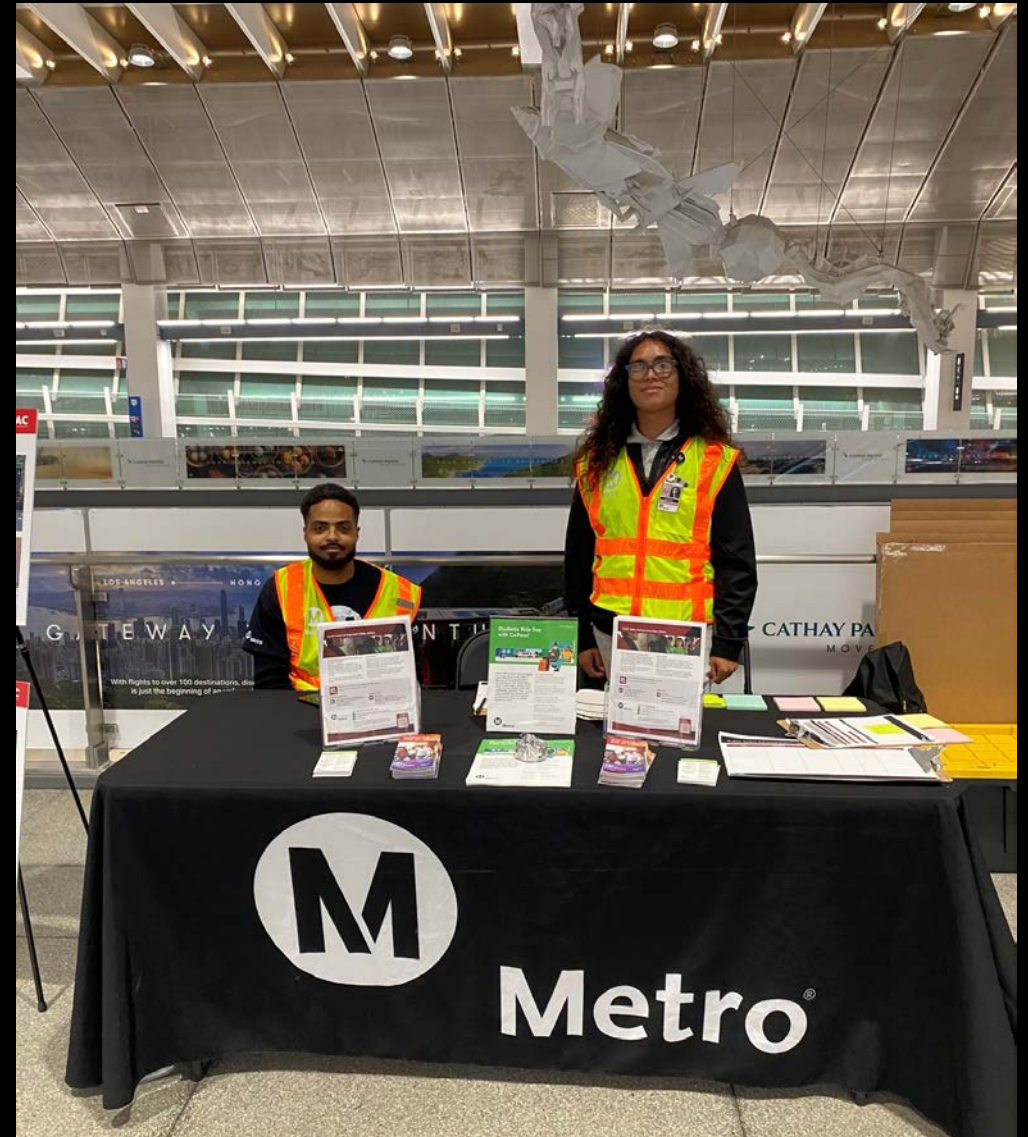
Virtual Meeting Room - October 23 – November 24, 2025

Virtual Meeting Room
Open through November 20
Share your feedback today!

Visit the
Virtual
Meeting Room



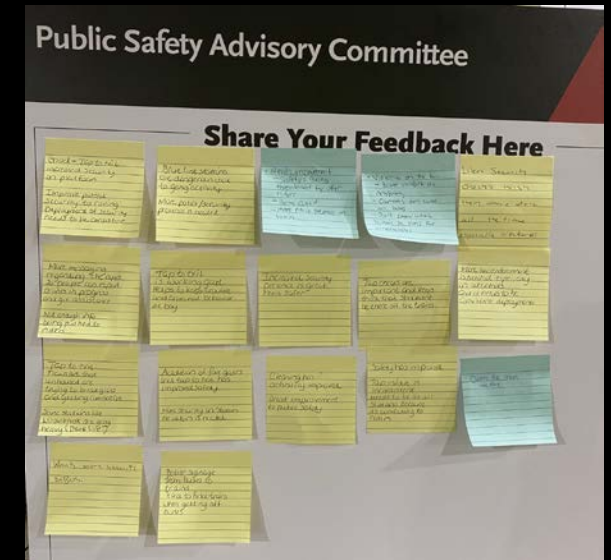
CLS #3 Pop Up - LAX Metro Transit Center – November 3, 2025



CLS #3 Pop Up – Westlake/MacArthur Park – November 4, 2025



CLS #3 Pop Up – North Hollywood Station – November 14, 2025



2025 CLS Events & Meetings

CLS #3 Riders with Disabilities – November 18, , 10:00–11:00 AM

- Focus Group format

CLS #4 APIFM Chinatown – November 20, 2:00–3:30 PM

- Asian Pacific Islander Forward Movement - Food Distribution event



Save the Date – Cohort 3 & 4 Onboarding and Orientation

Saturday, January 24, 2026
9:00 AM – 3:00 PM

- Welcome and meet Cohort 4 members
- Review PSAC rules and regulations
- Align on committee responsibilities for the year ahead

Important Notes

- Attendance is essential for all PSAC members
- Please RSVP via the calendar invite

Agenda Item #2

General Public Comment



Agenda Item #3

Presentation for World Cup – Safety and Security Approach

Conan Cheung, Chief Operations Officer

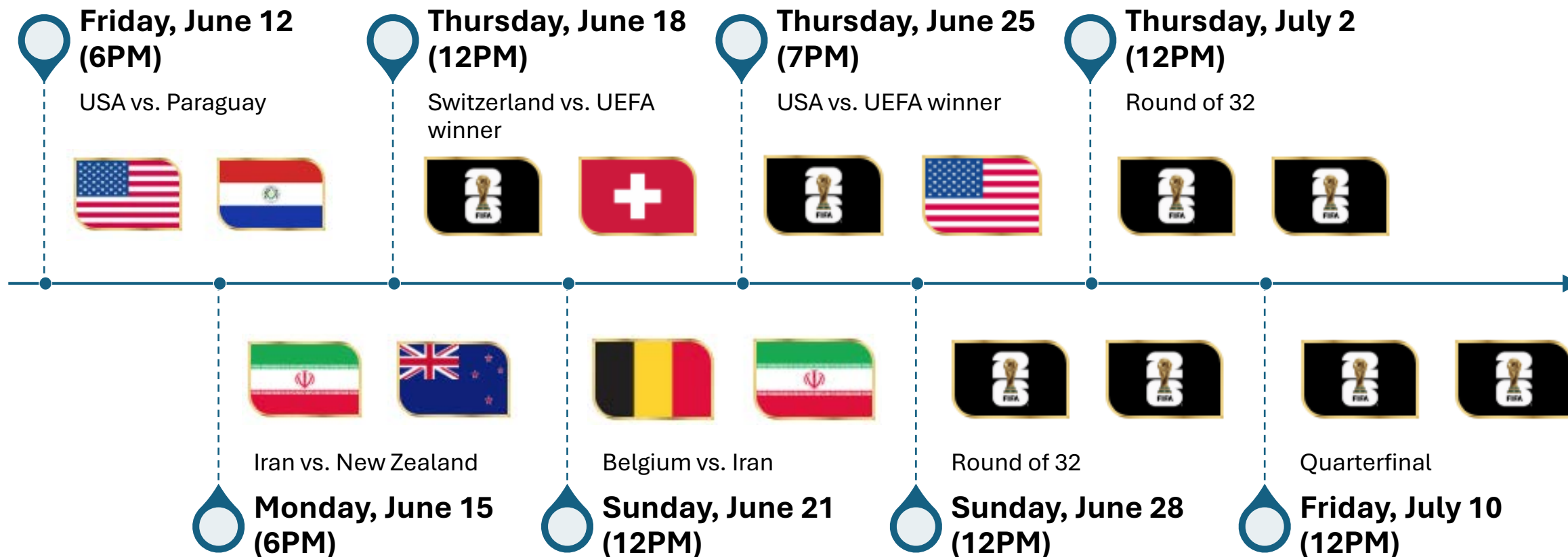


World Cup Update

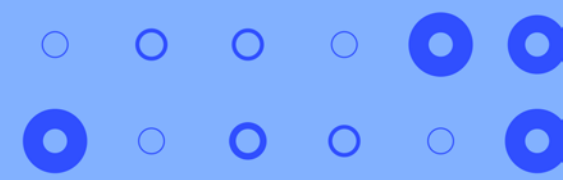
Metro Public Safety Advisory Committee (PSAC)

January 8, 2026

Who's Playing in LA

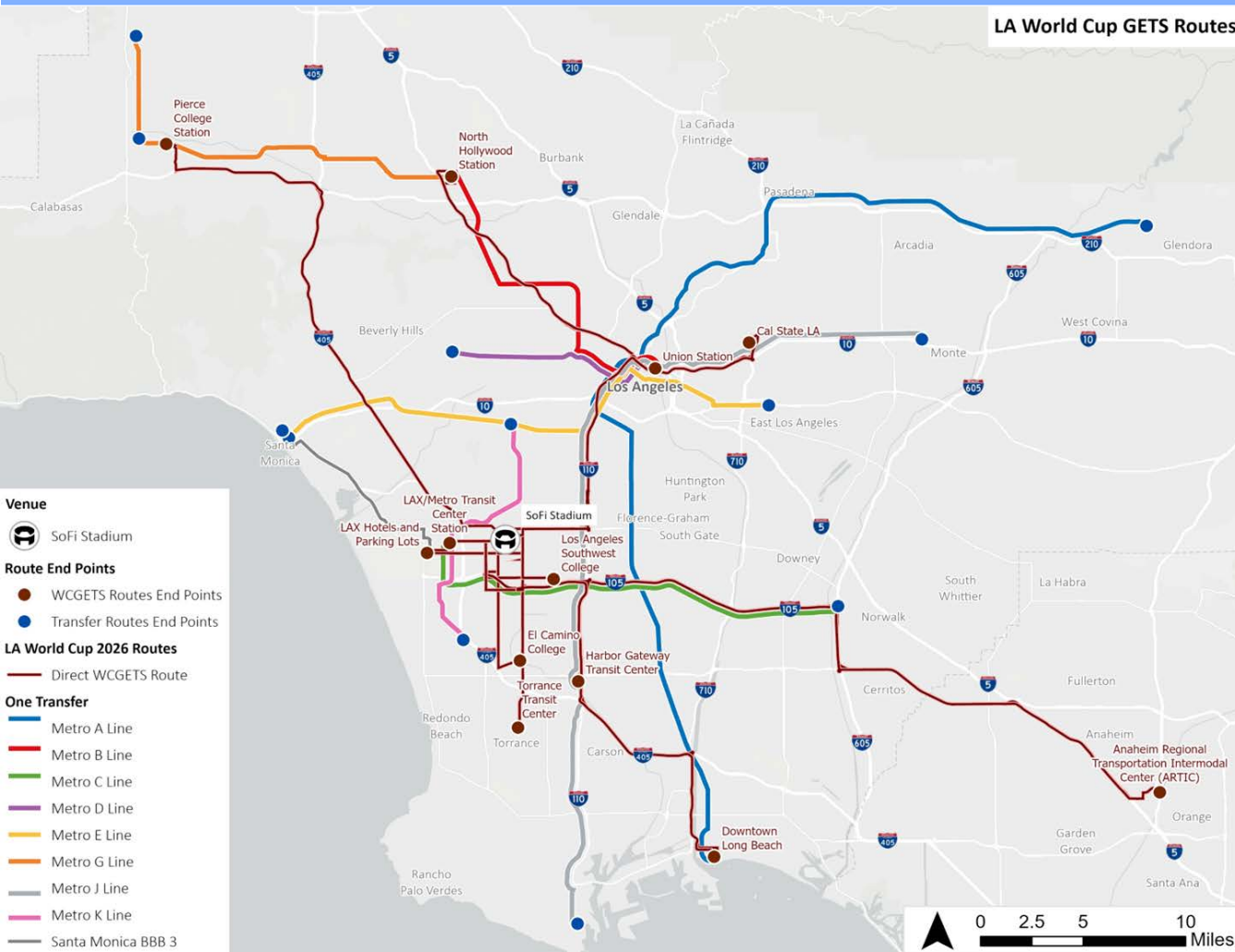


World Cup Workstreams



Service	WCGETS Service Planning
	WCGETS Fleet Enhancements
	WCGETS Operations
	Safety & Security
	Speed and Reliability
	Temporary Park & Ride Facilities
Access	Infrastructure
	Customer Info/Signage/Wayfinding
	Accessibility/Universal Mobility
	Marketing/Communications
	Fare Payment/Integrated Ticketing/TAP
	Finance & Budget
Experience	Metro Station Events and Activations
	Metro VIP Program
	Surprise and Delight
	Heat Mitigation

World Cup Games Enhanced Transit Service (WCGETS)



WCGETS Providers:

Transit Connections -

- 120 LA Metro buses
- 100 SoCal Operator buses

Parking Connections -

- 130 Charter buses

This is a team event...

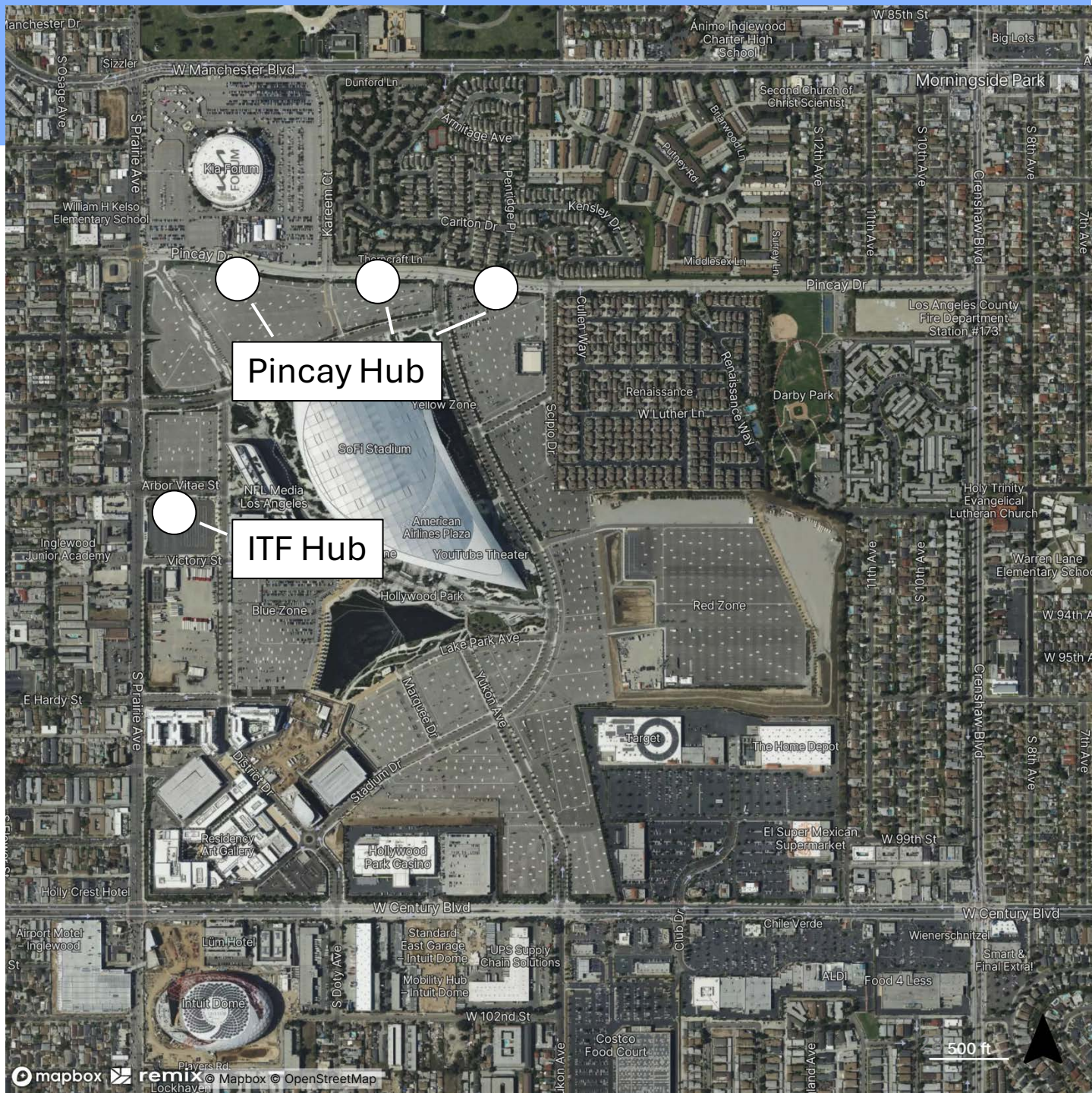


WCGETS Terminal Operations

SoFi Stadium WCGETS Hubs

- Intermodal Transit Facility (ITF)
- Pincay Drive

Terminal	GETS Routes	Bus Bays	Ridership
ITF	4	10	7,800
Pincay Drive	11	30	21,200
Total	15	40	29,000



Safety and Security

- **Key Transit Hubs Planned Deployment**

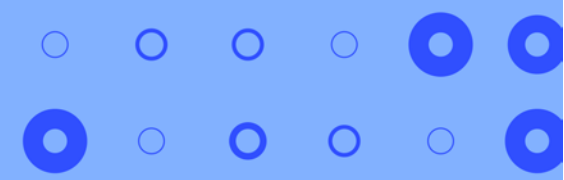
- (9) Park and Ride/Bus Shuttle Locations
- (31) Rail Stations
- (5) Major Transit Connections to GETS
- (3) Stations – Coliseum Fan Zone
- (3) Union Station Fan Zone
- (TBD) Planned Events
- (TBD) Unplanned Events – Unknown

- **Multi-layer Resources**

- LAPD, LASD, MTS, Contract Security, Ambassadors, TSA Air Marshals, PnR Security, Blue Shirts, Inglewood PD, Hawthorne PD, SoFi Security, FIFA Security, LAWA PD, BOC/ROC/ESOC

- **2026 FIFA W/C Grant Program - \$625M**

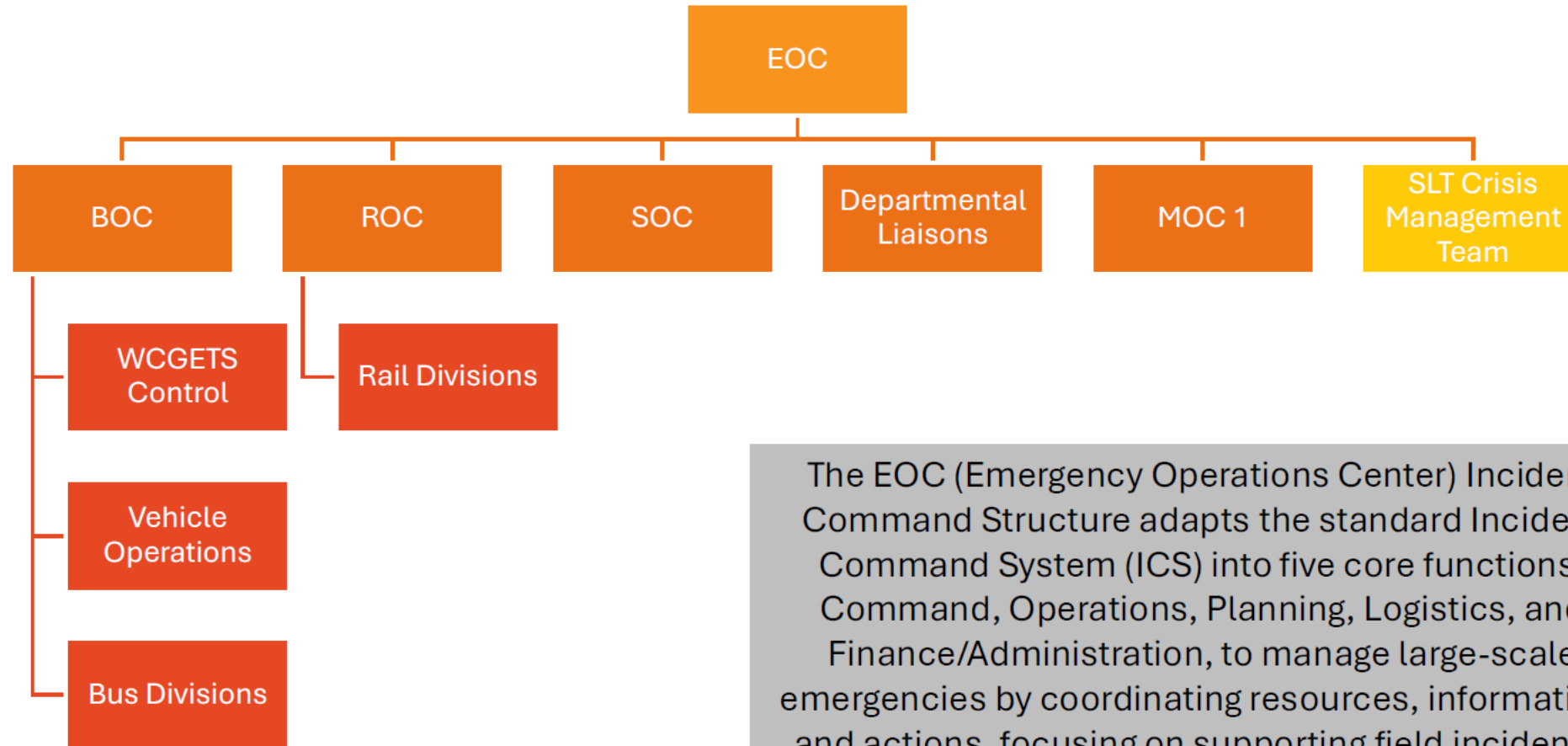
- Budget Submittal to Host Committee - \$10.2M **(Submitted 11/20)**
 - Multi-Layer Deployments (Law Enforcement, Security, PnR Security, Ambassadors, Blue Shirts, Homeless Outreach)
 - Metro Emergency Operations Center
 - Drone Surveillance
 - Training & Exercises for FIFA
 - Planned Events
 - Unplanned Regional Events
 - Security Awareness/Signage/Wayfinding
- Timeline
 - Application Period (1/26 – 2/6)
 - Estimated Time of Subrecipient Awards (Mid-March)



The **World Cup** is a major special event, designated by the Department of Homeland Security as a Special Event Assessment Rating One (SEAR-1). The SEAR-1 event is the highest level of a national or international event requiring the highest level of federal support and security coordination. As the regional transit provider serving many national and international fans, Metro plays a significant role in providing safe, secure, and reliable transportation. Activating the Emergency Operations Center (EOC) supports this mission.

Metro's Emergency Operations Center (EOC) is activated for major special events to centralize coordination, manage potential risks (security, medical, weather), and ensure seamless communication across inter-departments and external stakeholder agencies when routine resources might be overwhelmed, preventing chaos, implementing contingency plans, and ensuring rapid response to any incident, from minor issues to mass casualty events.

Incident Command Structure



The EOC (Emergency Operations Center) Incident Command Structure adapts the standard Incident Command System (ICS) into five core functions: Command, Operations, Planning, Logistics, and Finance/Administration, to manage large-scale emergencies by coordinating resources, information, and actions, focusing on supporting field incidents, not directing them.

Readiness Reviews

The Metro World Cup Internal Task Force and Senior Leadership Team conducted two half-day workshops to prepare and encourage collaboration in preparation for 2026.

Table-top exercises on service disruptions and unplanned crowd surges were used to work through potential scenarios.



FIFA World Cup 2026™

**Every goal scored. Every cheer echoed.
Every heart touched. Metro connects you
to something extraordinary.**



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Agenda Item #3

Public Comment



Agenda Item #4

Executive Committee Positions Overview

Danielle Valentino, Community Relations Manager

Erica Boatman-Dixon, Facilitator

Executive Committee Positions

Time commitment: 2-4 additional hours a month

1. Chair
2. Vice Chair
3. Secretary
4. (Pending PSAC Vote) Chair Pro Tempore

Be a driving force for positive change, champion the needs of public transit users, and make a lasting impact on our collective future!

Chair Duties per the Bylaws

The Chairperson (Chair) shall preside at all meetings of PSAC and shall exercise and perform the functions and duties assigned by PSAC, including participation in PSAC's Executive Committee and facilitating PSAC general assembly meetings. (In the absence of the Chair, the Vice-Chairperson will preside at all meetings and/or can assist the Chair in this function as requested.)

Vice Chair Duties per the Bylaws

The Vice-Chairperson shall perform the duties of the Chairperson in their absence, and when acting shall have all the Chair's powers and be subject to all the same restrictions. The Vice-Chairperson shall also participate in and support functions assigned by the Executive Committee.

Secretary Duties per the Bylaws

The Secretary shall perform the duties of roll-taking at the general membership meetings, establishing that meeting quorum has been met to commence meetings, and tallying votes for any actions and motions. Attendance shall be taken in person only, unless the general meeting is held virtually. In the absence of the Secretary, the Vice-Chairperson shall assume responsibility for roll-taking and quorum certification. In the event that both the Secretary and the Vice Chair are absent, the Facilitator shall take attendance. The Secretary shall also record and maintain the meeting minutes for all Executive Committee meetings.

(Pending PSAC Vote) Chair Pro Tempore Duties per the Bylaws

If the Chairperson, Vice Chairperson, and Secretary are all unavailable to preside over a meeting, a Chair Pro Tempore shall be appointed to ensure continuity. If the Chair Pro Tempore is filling the role of Chair and Vice Chair, then the Facilitator shall take over the Secretary role. The Chair Pro Tempore shall be selected by the Executive Committee and will receive training, as needed, to fulfill the duties of the office. The Executive Committee may designate a Chair Pro Tempore in advance for anticipated absences or appoint a standing Chair Pro Tempore to serve in the event of unexpected vacancies.

Agenda Item #4

Public Comment



Agenda Item #5

Bylaws Revisions and Potential Vote

Danielle Valentino, Community Relations Manager
Erica Boatman-Dixon, Facilitator

Suggested PSAC Bylaw Updates

Article III: Membership & Structure, Section A: Community Members, Subsection i: Alternate Members

“MAS selects a group of non-voting 'alternate members' consisting of three community members and three Metro employee ex officio (non-voting) members who will support PSAC membership in the event of vacancies due to resignation or removal from PSAC.”

- **Suggested Addition:** “At the start of each new term, MAS shall recruit alternate members during the annual PSAC recruitment process to ensure coverage for potential vacancies.”

Suggested PSAC Bylaw Updates

Article III: Membership & Structure, Section A: Community Members, Subsection i: Alternate Members

“The three ex officio Metro employees are required to regularly ride Metro's system. One of the three ex officio members shall be a frontline employee so they can provide meaningful, experiential input to PSAC conversations.”

- **Suggested Addition:** “Each ex officio member shall serve a two-year term and may serve no more than two consecutive terms.”

Suggested PSAC Bylaw Updates

Article III: Membership & Structure, Section A: Community Members, Subsection i: Alternate Members

- **Suggested Addition:** “Vacant positions shall be filled by the next eligible alternate, Alternate 1, Alternate 2, or Alternate 3 **at the next meeting of PSAC following the vacancy**, based on the established order of succession. The order of alternates will be documented and maintained by MAS at the time of appointment.”

Suggested PSAC Bylaw Updates

Article III: Membership & Structure, Section A: Community Members, Subsection i: Alternate Members

- **Suggested Addition:** “When an alternate advances to a voting position or resigns, the appointing authority may nominate a new alternate to fill the vacancy, who will be added to the end of the existing order unless MAS establishes a new random order. Alternate members may **also** be considered for advancement to voting member positions at the start of each new cohort term, as determined by MAS or the Executive Committee.”

Suggested PSAC Bylaw Updates

Article III: Membership & Structure, Section C: Attendance & Tardiness

- **Suggested Update:** “If a PSAC member has more than two unexcused absences, the Facilitator shall notify MAS. An unexcused absence occurs when a member fails to notify the Facilitator or MAS prior to a scheduled meeting. Extenuating circumstances may be considered when determining whether an absence remains unexcused. Members with **more than two** unexcused absences will be considered to have resigned from PSAC, and MAS will appoint the next eligible alternate to fill the vacancy.”

Suggested PSAC Bylaw Updates

Article III: Membership & Structure, Section C: Attendance & Tardiness

- **Suggested Update:** “Tardiness is defined as **joining the meeting** more than fifteen minutes after the scheduled meeting start time. Two instances of tardiness shall be recorded as one unexcused absence.”

Suggested PSAC Bylaw Updates

Article IV: PSAC Executive Committee Officers

- Suggested Removal: “Executive Committee members shall serve a term of one year ~~and may serve no more than two consecutive terms in the same position. After completing two consecutive terms, a member must observe at least one full term before being eligible to serve again in that position.~~”

Suggested PSAC Bylaw Updates

Article IV: PSAC Executive Committee Officers

- **Suggested Addition:** “All newly elected Executive Committee members shall complete an annual training course to ensure familiarity with PSAC governance, roles, responsibilities, and procedures. The training shall be conducted within 30 days of appointment.”

Suggested PSAC Bylaw Updates

Article IV: PSAC Executive Committee Officers, Secretary

“The Secretary shall perform the duties of roll-taking at the general membership meetings, establishing that meeting quorum has been met to commence meetings, and tallying votes for any actions and motions.”

- **Suggested Addition:** “Attendance shall be taken in person only, unless the general meeting is held virtually. In the absence of the Secretary, the Vice-Chairperson shall assume responsibility for roll-taking and quorum certification. **In the event that both the Secretary and the Vice Chair are absent, the Facilitator shall take attendance. The Secretary shall also record and maintain the meeting minutes for all Executive Committee meetings.”**

Suggested PSAC Bylaw Updates

Article IV: PSAC Executive Committee Officers

- Suggested Addition:

“Chair Pro Tempore: If the Chairperson, Vice Chairperson, and Secretary are all unavailable to preside over a meeting, a Chair Pro Tempore shall be appointed to ensure continuity. **If the Chair Pro Tempore is filling the role of Chair and Vice Chair, then the Facilitator shall take over the Secretary role.** The Chair Pro Tempore shall be selected by the Executive Committee and **will** receive training, as needed, to fulfill the duties of the office. The Executive Committee may designate a Chair Pro Tempore in advance for anticipated absences or appoint a standing Chair Pro Tempore to serve in the event of unexpected vacancies.”



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Suggested PSAC Bylaw Updates

Article VI: Meetings, Section A: Ralph M. Brown Act

“All Public comments will be limited to one (1) minute per person,”

- **Suggested Addition:** “unless determined by the PSAC Chair based on meeting time constraints and the number of speakers. **Each individual will be limited to three (3) minutes total per agenda item.**”

Suggested PSAC Bylaw Updates

Article VI: Meetings, Section B: Meetings, Agenda Notices, and Quorum

- **Suggested Addition:**

“Additional Meetings: Ad Hoc Committees may be established by PSAC to address specific topics, projects, or issues that require focused attention. Each Ad Hoc Committee shall include the PSAC members who motioned and seconded its creation. At the time of formation, the committee must define its purpose, scope of work, and a completion deadline. The committee will automatically dissolve upon fulfilling its purpose or reaching the established deadline, unless formally extended by the Executive Committee.”



Metro

Suggested PSAC Bylaw Updates

Article VI: Meetings, Section B: Meetings, Agenda Notices, and Quorum

- Suggested Addition:

“v. An Ad Hoc Committee dissolves automatically if the issue is resolved.

vi. An Ad Hoc Committee does not constitute standing committee subject to separate noticing requirements.”

LCS Suggested Bylaw Changes

Clarified Terms for ex officio

- **Article III: Membership & Structure, Section A: Community Members, Subsection i: Alternate Members**
 - **Alternate members:** MAS selects a group of non-voting 'alternate members' consisting of three community members and three Metro employee ex officio (non-voting) members who will support PSAC membership in the event of vacancies due to resignation or removal from PSAC. At the start of each new term, MAS shall recruit alternate members during the annual PSAC recruitment process to ensure coverage for potential vacancies. The three ex officio Metro employees are required to regularly ride Metro's system. One of the three ex officio members shall be a frontline employee so they can thus provide meaningful, experiential input to PSAC conversations. **Each ex officio member shall serve a two-year term and may serve no more than two consecutive terms.**

LCS Suggested Bylaw Changes

Provided Information on Ad Hoc Committees

- **Article VI: Meetings, Section B: Meetings, Agenda Notices, and Quorum**

“Additional Meetings: Ad Hoc Committees may be established by PSAC to address specific topics, projects, or issues that require focused attention. Each Ad Hoc Committee shall include the PSAC members who motioned and seconded its creation. At the time of formation, the committee must define its purpose, scope of work, and a completion deadline. The committee will automatically dissolve upon fulfilling its purpose or reaching the established deadline, unless formally extended by the Executive Committee.

v. An Ad Hoc Committee dissolves automatically if the issue is resolved.

vi. An Ad Hoc Committee does not constitute a standing committee.

Standing committees, per Robert’s Rules, are subject to separate noticing requirements.

LCS Suggested Bylaw Changes

MAS to Provide Clear Communication on PSAC Recommendations

- **Article IX: Recommendations**

- “All PSAC recommendations shall be consistent with established Metro Policies and Procedures, and PSAC’s Mission and Values Statement; and must comply with the scope of the Metro Board Motion 2024-0429 that established PSAC and PSAC’s five objectives (listed in Article II). Recommendations must comply with all laws and regulations that govern Metro and shall be risk-averse in the interest of Metro’s patrons, employees, and assets. Recommendations will be developed as part of a documented and deliberative process with a majority vote recorded and submitted by the Facilitator, who will transmit them in a written report to MAS. The implementation of recommendations will be evaluated by MAS, who will assess their feasibility, applicability, challenges, and piloting and/or testing opportunities, in alignment with Metro’s strategic priorities. **MAS will provide a written response back to PSAC on the recommendations that are advanced.** PSAC’s final recommendations will go to the CEO for consideration.”

Agenda Item #5

Public Comment



Thank You



*Next PSAC Meeting
Thursday, February 5, 2026*