



MINUTES

Thursday, January 8, 2026

6:00PM

Metro Public Safety Advisory Committee

MEMBERS PRESENT:

Jeremy Oliver-Ronceros, Chair

Misty Wilks, Vice Chair

Shantal Anderson, Secretary

Angela La Riva

David Sanchez

Edward Cervantes

Edward Duong

Estar (Hyeonjin) Park

Jack Inman

Jean Hooper

Leslie Ridings

Skye Price

Troy Pierce

Daniel De La Cruz, Ex Officio

Michael Sweeney, Ex Officio

Stephanie Bunker, Ex Officio

ATTENDED VIRTUALLY:

Dorit Dowler-Guerrero

MEMBERS ABSENT:

Candis Welch

CALLED TO ORDER: 6:02PM

Agenda Item #1: Call to Order

1. Virtual Meeting Protocols
 - a. Attendees can join via Zoom webinar format with the Zoom link posted on the published PSAC Agenda. Attendee cameras are off and microphones are muted. During the meeting, we will invite your feedback during our public comment period after each agenda item.
 - b. During the public comment period, use the 'raise hand' icon or submit your comment using the 'Q&A' feature in the chat section. The meeting will be recorded and posted on the Metro PSAC website for future reference.
 - c. Two attendees were present on Zoom.
2. Community Meeting Guidelines
 - a. Metro is committed to ensuring that all participants can fairly and clearly share their ideas, comments, and concerns at this meeting. Help us provide a safe and equitable process.
3. Roll call was conducted by Secretary Anderson. A quorum was established.
 - a. Committee member Dowler-Guerrero attended virtually from Los Angeles, California.
4. PSAC Objectives
 - a. Enhance the Customer Experience by addressing perceptions of safety for riders and employees through infrastructure.
 - b. Enhance the Customer Experience by addressing perceptions of safety for riders and employees through transparency and the use of data and technology.
 - c. Enhance the Customer Experience tied to safety for people with disabilities and aging.
 - d. Monitor strategies to address unhoused people sheltering on the system.
 - e. Monitor strategies that provide alternatives to law enforcement on the system.
5. Approval of Meeting Agenda and Minutes
 - a. Agenda Items
 - i. Call to Order
 - ii. General Public Comment
 - iii. Presentation for World Cup – Safety and Security Approach
 - iv. Executive Committee Positions Overview
 - v. Bylaws Revisions and Potential Vote

ALR = A. La Riva	DDG = D. Dowler-Guerrero	EP = E. Park	JOR = J. Oliver-Ronceros	SA = S. Anderson	DLC = D. De La Cruz
CW = C. Welch	EC = E. Cervantes	JL = J. Inman	LR = Leslie Ridings	SP = S. Price	MS = M. Sweeney
DS = D. Sanchez	ED = E. Duong	JH = J. Hooper	MW = M. Wilks	TP = T. Pierce	SB = S. Bunker

LEGEND: Y=YES, N=NO, A/C=ABSENT/CONFLICT, C=CONFLICT, ABS=ABSTAIN, A=ABSENT, P=PRESENT

- b. Committee member Inman motioned to approve the January General Meeting agenda. Committee member La Riva seconded the motion.

APPROVED - January Agenda

ALR	CW	DS	DDG	EC	ED	EP	JL	JH	JOR	LR	MW	SA	SP	TP	DLC	MS	SB
Y	A/C	Y	Y	Y	Y	Y	Y	Y	ABS	Y	Y	Y	Y	Y	ABS	ABS	ABS

- c. Committee member Sanchez motioned to approve the meeting minutes. Committee member Inman seconded the motion.

APPROVED - November Meeting Minutes

ALR	CW	DS	DD G	EC	ED	EP	JI	JH	JOR	LR	MW	SA	SP	TP	DLC	MS	SB
Y	A/C	Y	Y	Y	Y	Y	Y	Y	ABS	Y	Y	Y	Y	Y	ABS	ABS	ABS

6. Announcements

- a. Outreach events and Community Listening Sessions (CLS) were held this fall to connect with riders and community members, gather feedback, and strengthen regional engagement. Activities included community festivals, in-person and virtual sessions, and pop-up events at key transit locations. Thank you to the PSAC members who volunteered their time.
- b. The PSAC Orientation and Onboarding Session will take place on Saturday, January 24, 2026, from 9:00 AM to 3:00 PM. The session will welcome Cohort 4 members and include a review of PSAC rules and responsibilities. Attendance is essential. Please RSVP to the calendar invite sent to PSAC and personal email addresses.
- c. Appreciation is extended to the seven voting members and two ex officio members who are concluding their PSAC terms. Their dedication and leadership have strengthened PSAC's work and impact. Certificates of appreciation were presented in recognition of their service.
- d. Cohort 4 Round 2 interviews will conclude on Friday, January 9. Final selections will be made in the coming weeks. Thank you to everyone involved in the recruitment process.
- e. Additional feedback is being collected through the Satisfaction Survey. Please complete the survey by tomorrow, Friday, January 9, if you have not already. Thank you to those who have participated.

7. PSAC Members Discussion

- a. A Committee member asked how many members are terming out. Facilitator Boatman Dixon shared there are seven voting members and two ex officios exiting, for a total of nine Committee members.
 - i. Another Committee member asked if the Executive Committee will still be in place for the February meeting when new members join. Facilitator Boatman-Dixon confirmed the Executive Committee will still be serving their roles during the February meeting.

8. One comment was presented by the public in-person.

- a. IN-PERSON PUBLIC COMMENT BY L. KASHANI: "Good evening, members of the board. My name is Laila Kashani, and I am a hopeful prospective member of this board. I just wanted to come here and introduce myself tonight, express my gratitude for the team that keeps LA moving safely. Thank you to all of you. And if selected, it would be such a huge honor to join that team. Again, I'll keep it short and sweet. It was lovely to meet you all tonight, Leila Kashani. And thank you so much for everything that you do. Thank you, good night."

Agenda Item #2: General Public Comment

1. PSAC Members Discussion

- a. Committee members appreciated the Community Listening Session (CLS) targeting unhoused people and requested better outreach for future events,

noting that the session for people with disabilities had a low number of attendees. Facilitator Boatman-Dixon noted that an online follow-up session was offered for those unable to attend in person.

- b. Committee members reported that late night rides lacked visible security or TSOs and requested increased night patrols.
 - c. Committee members thanked outgoing members, highlighted improvements to metal detector screenings at stations, and new wayfinding signs at stations.
 - d. A Committee member asked if weapons screenings were in response to incidents or prescheduled. Deputy Chief Gummer explained that screenings were part of a preplanned schedule.
 - e. A committee member encouraged reporting safety issues quickly using the Transit Watch app or customer service so Metro can respond faster.
 - f. Chair Oliver-Ronceros thanked the Committee, public, and staff, emphasizing the importance of listening, collaboration, and being challenged to make the work meaningful.
2. One comment was presented in person by a member of the public.
 - a. IN-PERSON PUBLIC COMMENT BY A. DAVIS: "Hi everyone. My name's Alex Davis. I'm here representing a group of Metro riders who penned the November op-ed that I know a lot of people here have read called *How L.A. Metro Quietly Stopped Enforcing Fares*. And one thing that's kind of been a bit taken aback is that since publication, CEO Wiggins, Chief Scott, and Mr. Gummer have all read it. They publicly denounced it. They said our research was erroneous, and actually fare checks are happening all the time. So maybe they're telling the truth. Just to check, everyone, raise your hand if a TSO has physically placed a scanner on your TAP card in the last three months. We had a couple, okay, okay. So here's the thing, like they're only issuing about 10 citations systemwide per day. It's essentially no enforcement and that is not a win for equity. It is a slap in the face for the hundreds of thousands of working-class commuters who just wanna be safe. So let's use the change making power of PSAC to try to chart a different course. Thank you."

Agenda Item #3: Presentation for World Cup – Safety and Security Approach

1. Conan Cheung, Chief Operations Officer, presented on Metro's World Cup preparations, covering service planning, security, accessibility, and customer experience. He outlined VIP support programs, heat mitigation strategies, and measures to ensure a safe and comfortable experience for attendees. He also described enhanced transit services with 13 to 15 bus lines, temporary Park-and-Ride operations, and coordination with multiple transit operators.
2. PSAC Members Discussion
 - a. Committee members asked about integration with apps for scheduling and navigation. COO Cheung explained real-time feeds will go to Google Maps, Apple Maps, and Waze, and wayfinding tech for visually impaired users will be deployed. Staff will be stationed at key locations to support customers and employees.
 - b. A Committee member asked how the Transit Watch app will work for international visitors and noted potential language barriers. Deputy Chief Gummer explained the app now supports 14 languages, with ongoing accessibility efforts.

- c. A Committee member asked about transportation plans for staff and volunteers. Cheung explained Metro will provide transit for spectators and workforce, while FIFA will reserve some parking for accredited staff.
 - i. The Committee member further inquired if more safety officers or brand ambassadors would be needed. Cheung said Metro will use current staff, overtime, and contract security to cover key locations.
 - d. Committee members asked whether World Cup planning affects other parts of the city. COO Cheung said planning focuses on SoFi Stadium and Inglewood traffic control, while Metro has added 71 miles of bus lanes since the pandemic to improve key routes.
 - e. Committee members asked if third-party apps will reflect transit updates and if weapons detection planning will be applied. Cheung confirmed GTFS feed updates are sent to other apps. Deputy Chief Gummer noted the weapons detection pilot ends in April and may be applied at critical stations.
 - f. Committee members asked about heat mitigation and trash service at stations. COO Cheung explained site visits are being made to determine facilities needed, including tents, water stations, misters, and trash service, tested at previous events.
 - g. A Committee member asked about grants and surveillance for drones. Cheung noted funding is in the FY26 budget and could be backfilled with grants. Deputy Chief Gummer added the drone program is still being built with no operators or contracts yet.
 - h. A Committee member asked about test activations for larger events. COO Cheung explained the new station activation department recently ran a community event and plans similar activations before the World Cup.
 - i. The same Committee member asked why certain stations were used for bigger events. Cheung explained service moved to LAX MTC for better amenities, but Hawthorne, Lennox, and Crenshaw stations will have shuttles for the World Cup.
 - i. A Committee member asked about collaboration with ICE for an event. Chief Scott responded that there is no collaboration, emphasizing Metro's focus on rider safety and providing accurate information.
3. No comments or questions were presented by the public in-person or online.

Agenda Item #4: Executive Committee Positions Overview

- 1. Facilitator Boatman-Dixon explained that with upcoming openings, members interested in the Chair, Vice Chair, or Secretary positions should review the position ('job') descriptions and learn about the roles. The same information will be introduced during onboarding and orientation and so committee members prepare to run at the March meeting.
 - a. Chair Oliver-Ronceros explained that the Chair's role has required duties, like running meetings, attending executive leadership meetings, and delivering quarterly board reports, but also offers flexibility to make the role one's own. He emphasized taking notes, understanding committee decisions, managing time, and adding personal touches to improve effectiveness.
 - b. Vice Chair Wilks shared that serving as Vice Chair was a valuable experience, especially engaging regularly with CEO Wiggins. She encouraged members seeking deeper involvement and a stronger voice beyond the room to consider running for the role.

- c. Secretary Anderson outlined the secretary's responsibilities under the Bylaws and shared that the role offers a valuable way to learn, build confidence, and contribute beyond the room while supporting meetings, voting, and records.
- d. Vice Chair Wilks clarified meetings with the CEO are about sharing the collective perspectives of the committee and communities.
- e. Facilitator Boatman-Dixon noted that elections will be held in March and encouraged interested members to begin preparing to run.
- 4. No comments or questions were presented by the PSAC Members.
- 5. One comment was presented by the public online.
 - a. ONLINE PUBLIC COMMENT BY E. BRAXTON: "Good evening, Ed Braxton, a prospective PSAC member. I just want to extend my appreciation for the great work of the PSAC and am feeling really energized by tonight's meeting. Greatly appreciate everything that was shared."

Agenda Item #5: Bylaws Revisions and Potential Vote

- 1. Facilitator Boatman-Dixon summarized the Bylaws revisions, now up for final vote. Key updates include recruiting alternate members each term, clarifying ex officio term limits, and filling vacancies in order. Attendance rules now define resignation after two unexcused absences, with two late arrivals counting as one. Executive Committee members serve one-year terms and must complete training within 30 days. The Secretary records votes and minutes, with the facilitator covering absences, and a Chair Pro Temp can lead if Chair, Vice Chair, and Secretary are unavailable. Public comments are limited to one minute per person and three minutes per agenda item, unless extended by the Chair. Ad Hoc Committees must include the members who made the motion. Metro staff will provide written responses to PSAC recommendations, which then go to the CEO.
- 2. PSAC Members Discussion
 - a. A Committee member asked why the language specifies filling a vacancy at the next PSAC meeting. Facilitator Boatman-Dixon explained this is meant to avoid leaving seats vacant for multiple months while ensuring alternates move into voting roles quickly.
 - b. Committee members asked if the one-year term for Executive Committee members prevents them from serving in another role. Facilitator Boatman-Dixon confirmed it does not and noted some Bylaws language is intentionally broad.
 - c. Chair Oliver-Ronceros suggested a technical adjustment to Article IV to allow the Executive Committee to designate a Chair Pro Tempore in advance or appoint a standing Chair Pro Tempore for unexpected absences.
 - d. A Committee member suggested modifying Article VI: Meetings to limit public comments to "up to three minutes" per agenda item. Another Committee member explained this allows the Chair discretion, and Chair Oliver-Ronceros noted that overall agenda time limits would still control total discussion.
 - e. A Committee member questioned why the person who made a motion must join an Ad Hoc Committee. Committee members agreed, noting that members sometimes join committees based on interest rather than the motion they voted for.
 - f. A Committee member asked about meeting locations and Brown Act compliance. Facilitator Boatman-Dixon explained that ad hoc committees set their own schedules, while Chair Oliver-Ronceros noted all meetings must be approved and coordinated with MAS.

- g. Committee members suggested leaving Ad Hoc Committee membership to the discretion of the Chair or Executive Committee to ensure committees remain functional. Other Committee members supported this approach to maintain productivity, while another Committee member noted that discretion prevents work from being undone by members who did not participate.
 - h. Parliamentarians recommended technical adjustments to clarify Ad Hoc Committee formation, membership, purpose, scope, deadlines, and automatic dissolution, while allowing flexibility in assigning members.
 - i. A Committee member asked for clarification on voting on the revisions and raised concerns about discouraging motions. The Parliamentarians explained that changes can be voted on individually, with minor wording tweaks made later.
 - j. Chair Oliver-Roncero motioned to approve Bylaws updates with technical adjustments, except for Article VI, Section B, which will be discussed at the next meeting. Committee member Inman seconded the motion.
 - k. Before the final vote and public comment, a committee member offered a final comment that one-year term limits help rotate members and bring in new voices.
3. One comment was presented by the public in-person.
- a. IN-PERSON PUBLIC COMMENT BY A. DAVIS: "Alex Davis. This is actually pretty related, but who is staying into the next cohort? OK, thank you."
4. A committee member asked if Bylaws changes require a 2/3 majority vote.
- a. The Parliamentarians confirmed it is a 2/3 vote.

APPROVED - Bylaws revisions, excluding Article VI: Meetings, Section B: Meetings, Agenda Notices, and Quorum

ALR	CW	DS	DD G	EC	ED	EP	JI	JH	JOR	LR	MW	SA	SP	TP	DLC	MS	SB
Y	A/C	Y	Y	Y	Y	Y	Y	Y	ABS	Y	Y	Y	Y	Y	ABS	ABS	ABS

- 5. Committee member Sanchez motioned to adjourn the meeting. Committee member Inman seconded the motion.
- 6. Vice Chair Wilks shared that her mother, Patricia Vasser, passed away on December 8 and had virtually attended every PSAC meeting for the past three years.
- 7. Committee member Sanchez modified the motion to adjourn in honor of Vice Chair Wilks' mother, Patricia Vasser. Committee member Inman seconded the motion.

APPROVED - Meeting Adjournment

ALR	CW	DS	DD G	EC	ED	EP	JI	JH	JOR	LR	MW	SA	SP	TP	DLC	MS	SB
Y	A/C	Y	Y	Y	Y	Y	Y	Y	ABS	Y	Y	Y	Y	Y	ABS	ABS	ABS

- 8. The next PSAC Meeting is scheduled for 6PM, Thursday, February 5, 2026.

MEETING ADJOURNED: 8:27PM