



We're bringing you
a better bus experience.



GRAND AV AND OLIVE ST BUS PRIORITY LANES PROJECT
Virtual Community Meeting

August 2021

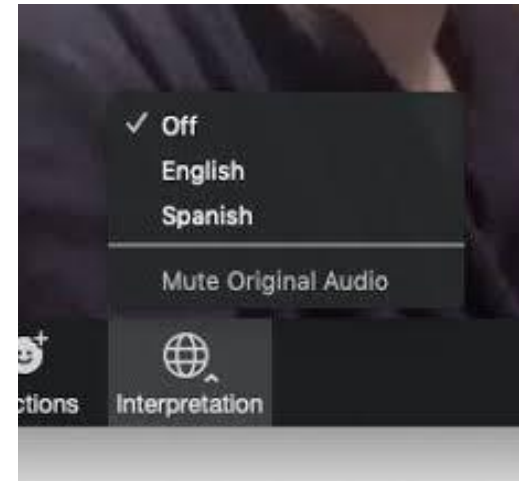
Agenda

- I. Welcome
- II. Agenda
- III. Meeting Format
- IV. Team Introductions
- V. Community Guidelines
- VI. Presentation
- VII. Question & Answer Session
- VIII. Adjournment

*This meeting is being recorded for distribution by Metro as part of the outreach process.

Meeting Format

- > Community Meeting – August 31 scheduled from 6pm to 8pm
- > *Reunión comunitaria - 17 de marzo programada de 6pm a 8pm*
- > Audience mics and cameras will remain off and will be turned on as you are called upon during the Q&A (if you raise your hand for a question)
- > Spanish interpretation is available / Disponible en español
- > *Para escuchar en español, haga clic en el icono "Interpretation" y seleccione el canal en español*
- > *Línea telefónica para escuchar en español:*
 - *Por teléfono en español: 646-749-3335*
 - *Contraseña: 572 467 893*



Project Team Members & Partners

- > **Stephen Tu**—Director, Service Planning (Metro)
- > **James Shahamiri**—Senior Manager, Engineering (Metro)
- > **Joe Forgiarini**—Senior Director, Service Performance & Analysis (Metro)
- > **Julia Brown**—Senior Manager, Community Relations (Metro)
- > **Jon Gordon**—Transit Security Community Liaison (Metro)
- > **Kevin Ocuillo**—Acting Transportation Planning Associate II (LADOT)

Community Guidelines

To provide a safe, comfortable and equitable space during this meeting, we are asking for your help.

- > Treat fellow community members and our presenters with respect
- > Maintain a conversational tone
- > Address all questions to today's presenters – not to other attendees

Metro is committed to ensuring that all participants can fairly and clearly ask questions and share ideas, comments and concerns.

We reserve the right to end the meeting at any point, if we are unable to continue the meeting consistent with these guidelines.

Any participants that do not follow these guidelines or post/verbalize inappropriate content will be removed from the meeting.

Metro has a plan to make it easier for you to get around LA.

Our plan weaves efforts across four areas.

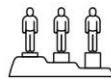
**Better
Transit**

**Less
Congestion**

**Complete
Streets**

**Access to
Opportunity**

**We're intentionally focused on
eliminating racial and socioeconomic disparities and
advancing sustainable practices in everything we do.**



Equity



Sustainability

This project works to improve public transit.

Better Transit

Transit Projects

Bus Improvements

*New Mobility
Options*

Less Congestion

Roadway Improvements

Congestion Management

*Improved and Efficient
Goods Movement*

Complete Streets

*Bike and Pedestrian
Projects*

*Local Street
Improvements*

*Station and Stop Access
Enhancements*

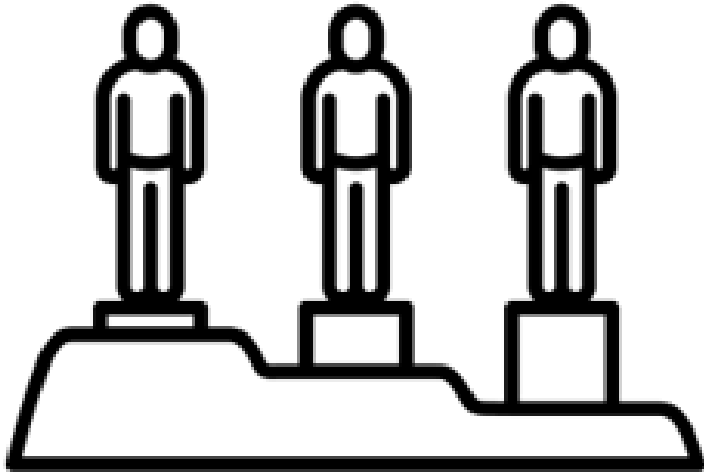
Access to Opportunity

Workforce Initiatives

*Support for Local
Businesses*

*Transit Oriented
Communities*

What is Equity?



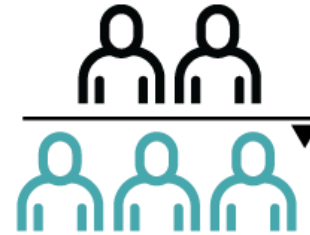
Equity is both an **outcome** and a **process** to address racial, socio-economic, and gender **disparities**, to ensure fair and just access – with respect to where you begin and your capacity to improve from that starting point – to **opportunities**, including jobs, housing, education, mobility options, and healthier communities.

Average Metro Bus Rider

Customer Survey Results (Fall 2019)



Over 50%
Are female



Nearly 60%
Are below the poverty line



80% are people of color



< \$50,000

Nearly 90% live in households with total annual earnings below \$50,000

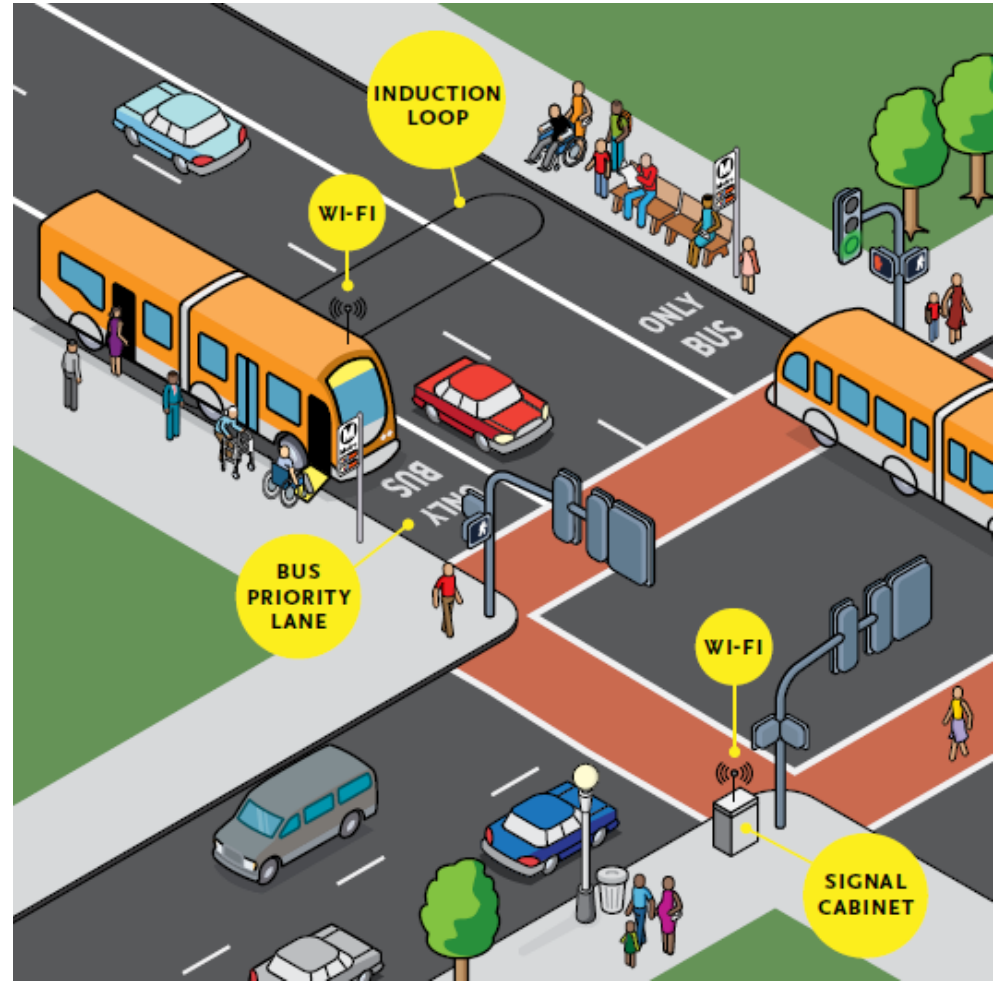
Improving Bus Service in LA

- > Partnering with City of LA to improve speed, frequency, and reliability of bus service
- > NextGen Bus Plan approved by the Metro Board in October 2020
- > First round of NextGen service changes implemented in December 2020
- > Second round of NextGen service changes implemented in June 2021
- > Third round of NextGen service changes will be implemented in September 2021



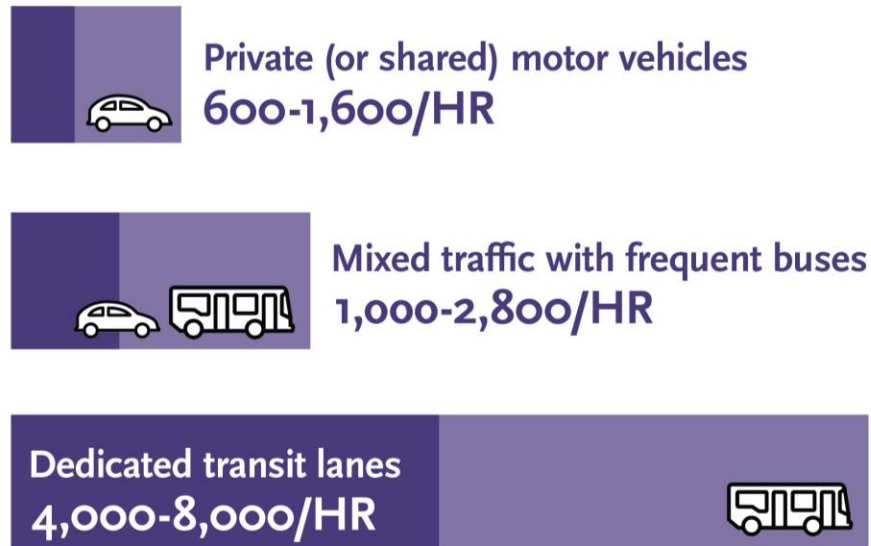
Support NextGen Bus Plan Implementation

- > Priority bus supportive infrastructure projects
- > Working Group with Metro and LADOT staff
- > Opportunities for coordination where bus delay hotspots exist
- > Quarterly updates to Operations, Safety and Customer Experience Committee



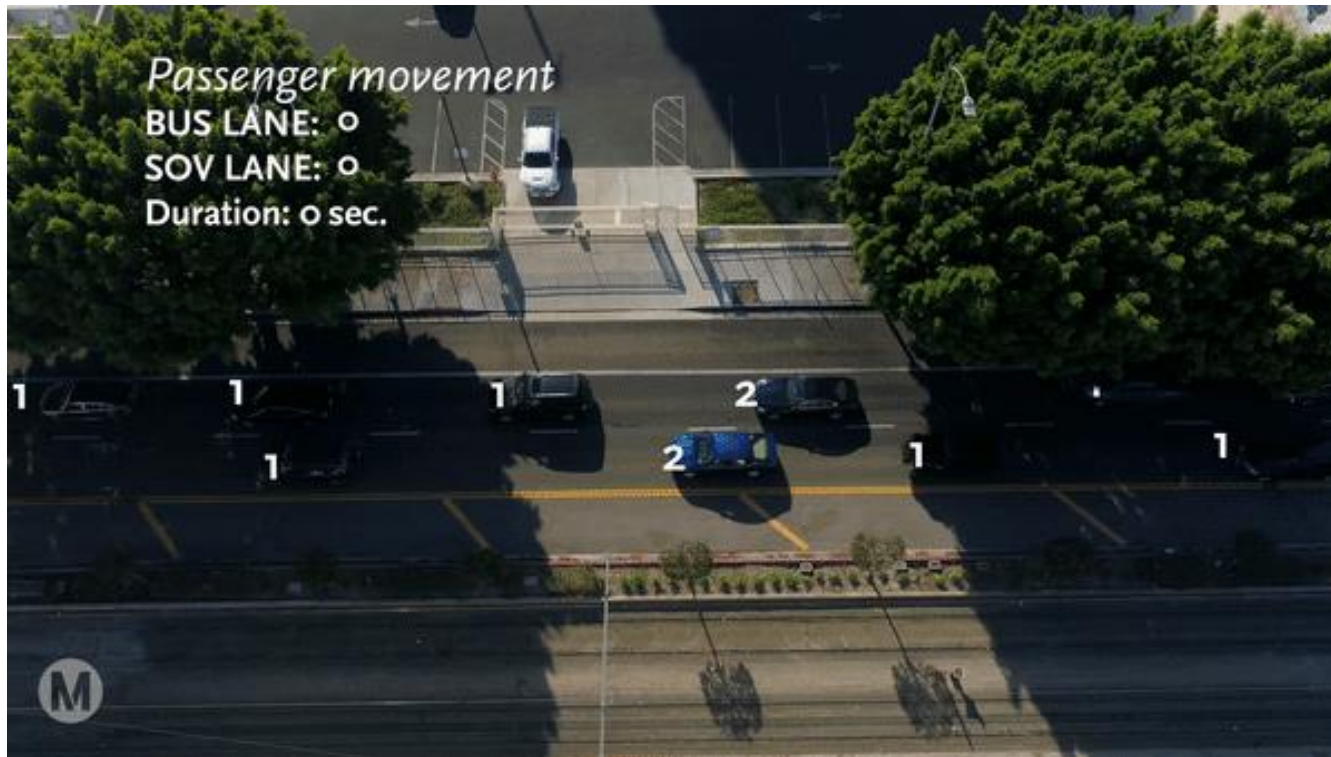
People Moving Capacity

- > **Increase capacity** to move more people without expanding local streets and roadways
- > **Improve efficiency** by prioritizing high occupancy modes of travel



Bus Priority Lanes

- > Bus priority lanes improve bus speeds by 15% or more, increase service frequency and reliability, and move more people without adding more infrastructure



Project Overview

Grand Av & Olive St

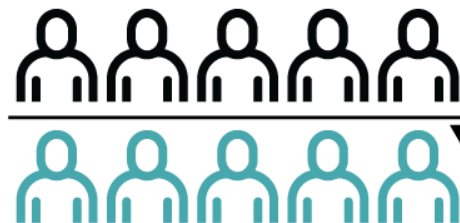
Transit Riders on Grand Av & Olive St

Customer Survey Results (Fall 2019)



90% are people of color

Nearly 50%



Are below the poverty line



< \$50,000

Nearly 80% live in households with total annual earnings below \$50,000

Project Overview

- > 1-mile segment of southbound Grand Av, between Hope Pl & Pico Bl
- > 1.4-mile segment of northbound Olive St, between 2nd St & Pico Bl
- > Would add bus priority lanes on M-F from 7am-7pm
- > Would maintain existing protected bike lanes on Grand Av & Olive St



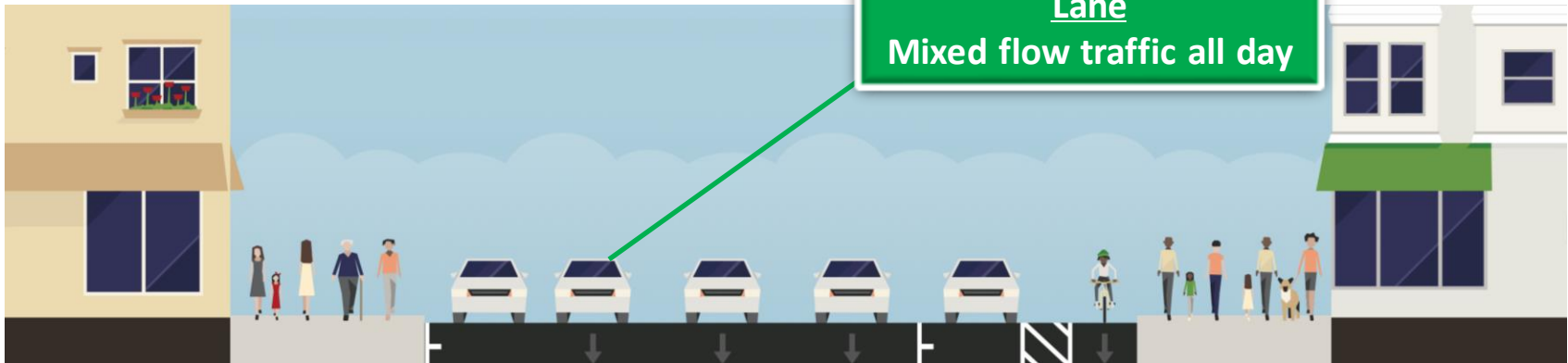
How Bus Lanes Would Work

- > Convert **rightmost traffic lane** into bus priority lane on both southbound Grand Av & northbound Olive St
- > Existing protected bike lane would remain on left side of the street on both corridors
- > Buses would run every minute along both corridors
- > Nearly all existing curbside parking would remain available



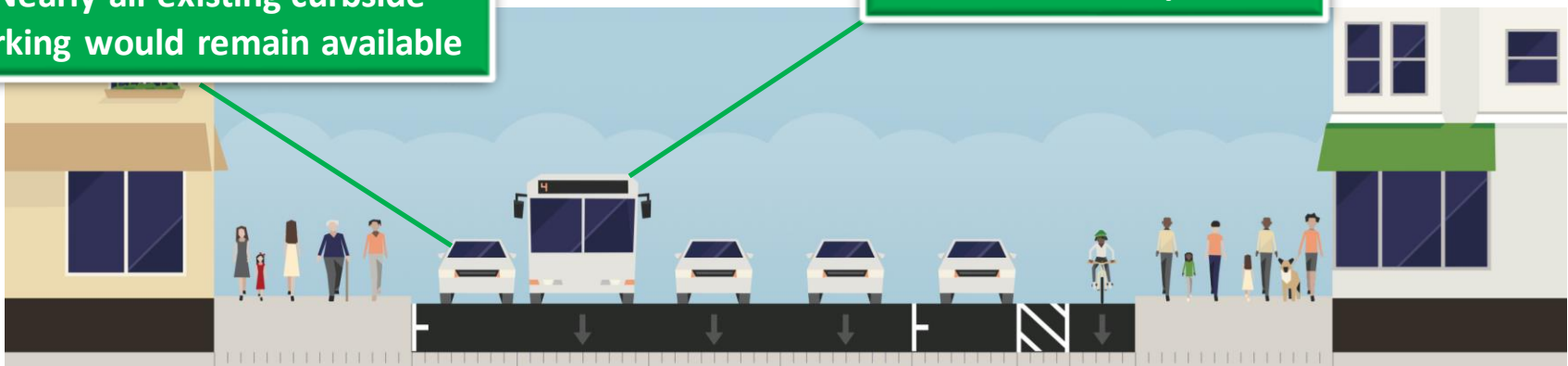
Existing & Future Conditions

Today's Rightmost Travel Lane
Mixed flow traffic all day

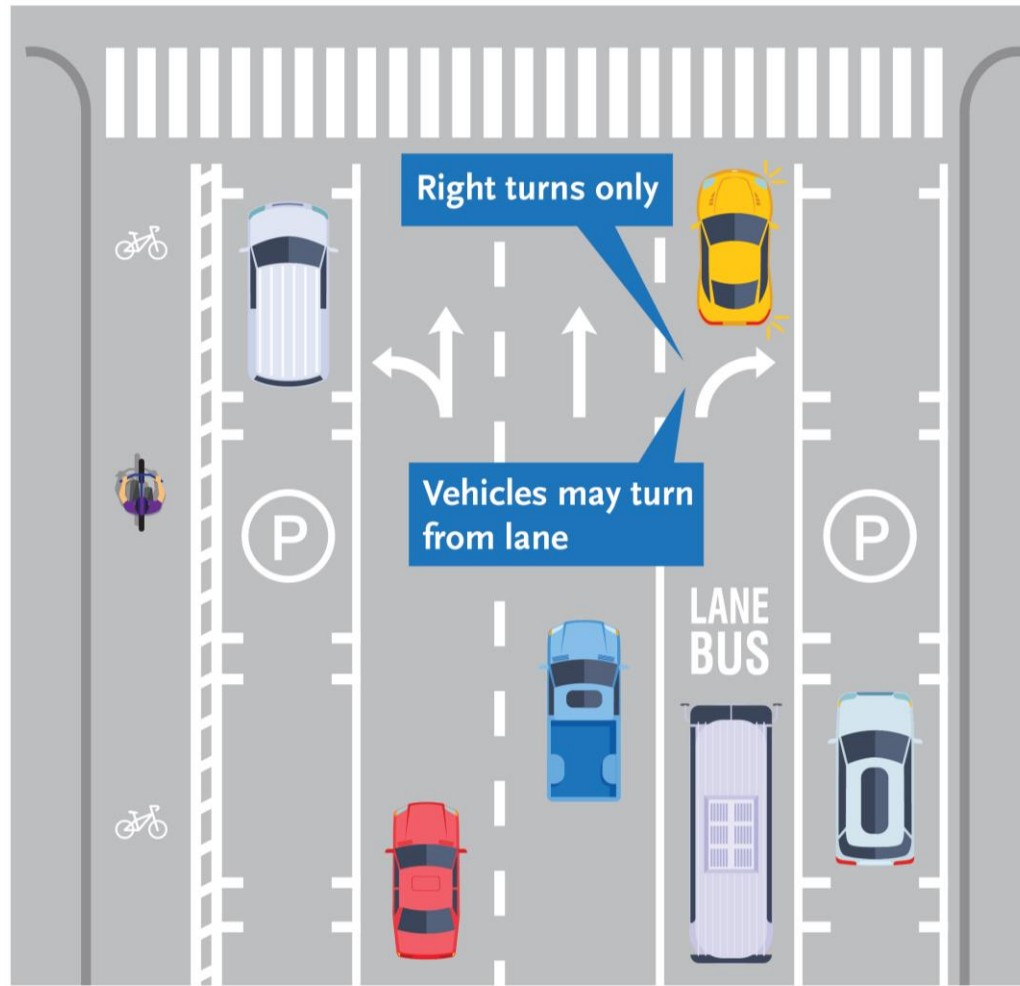


Proposed Bus Priority Lane
Buses & right turns only
from 7am-7pm

Nearly all existing curbside parking would remain available



Interacting with a Bus Lane



Benefits to Street Users

- > **Transit Riders:** Improves speed, frequency & reliability of bus service on these corridors
- > **Pedestrians:** Improves safety by making it easier to cross the street & reach nearby bus stops
- > **Drivers:** Maintains nearly all existing street parking and reduces the need for buses to mix with vehicles in travel lanes
- > **Cyclists:** Maintains existing protected bike lanes on Grand Av & Olive St

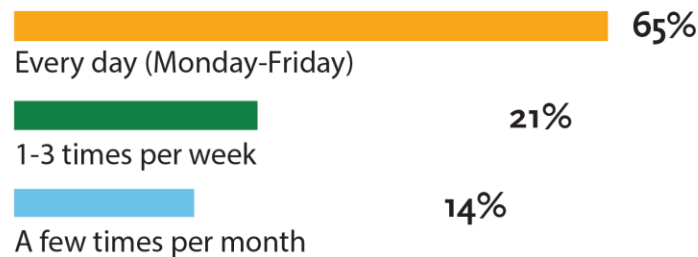


Bus Rider Survey Results

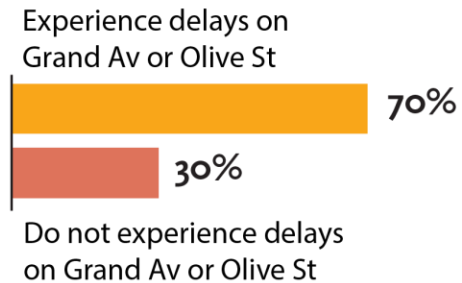
Outreach staff surveyed bus riders along the Grand Av / Olive St Corridors between August 23-27



How often do you ride a bus along this corridor?



How often do you experience delays due to traffic congestion on Grand Av or Olive St?

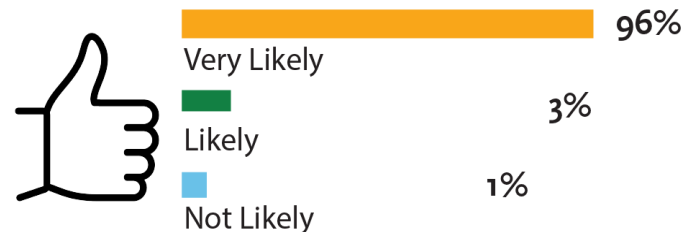


Bus Rider Survey Results

Please rank which benefits of a bus priority lane are most important to you.

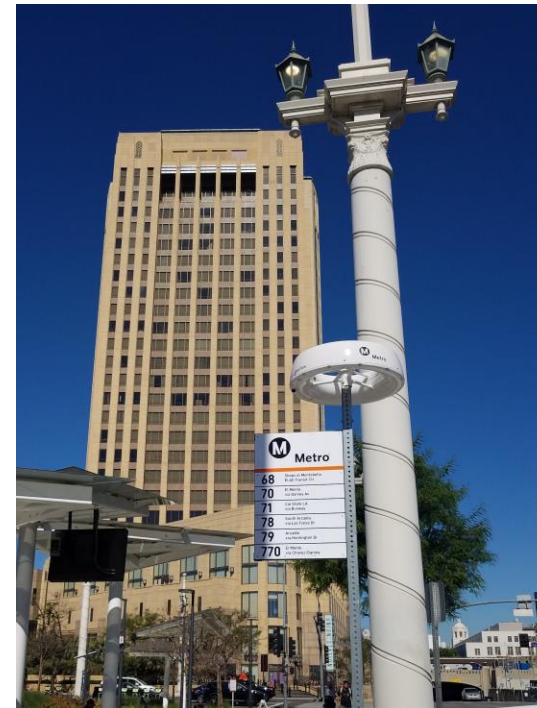
- 1 The bus showing up on time more often
- 2 More reliable trip times
- 3 Safety by reducing opportunities for speeding and unsafe lane changes

Would having a more reliable trip time on this line encourage you to use the bus more?
(Pick one)



Pilot Testing Improvements at Bus Stops

- > Metro is also partnering with the City of LA and other bus operators to pilot* and test new amenities (**this is a temporary pilot subject to change*)
- > Amenities include real-time information displays and lighting (wind and solar)
- > Testing will occur at several bus stops along Grand Av and Olive St



Project Schedule



Fall 2020

Traffic Analysis

Summer 2021

Stakeholder Briefings
& Presentations
Community Meeting
Prepare Final Design
Plans

Fall 2021

Implementation



ONGOING PUBLIC PARTICIPATION

Stay connected to this project.



Julia Brown, *Senior Community Relations Manager*

Metro

One Gateway Plaza, MS 99-13-1

Los Angeles, CA 90012



213.922.4869



dtlaimprovements@metro.net



metro.net/grand-av-olive-st



@metrolosangeles



losangelesmetro



metro.net/busoperator

Questions & Comments



We will now respond to questions and gather input from the public.



If joining by computer, enter your questions in the chat or 'raise your hand' to join queue.



If joining by phone, press *9 to 'raise your hand' to join queue. When your phone number is called, press *6 to unmute.

Metro is hiring over 300 bus operators.

We'll train you how to drive and you get plenty of experience and opportunities to build a great career in public transit.

APPLY NOW AT
metro.net/drivela



Great hourly pay

Start at \$16.90 per hour as a bus operator, with incremental pay rate increases up to \$26.01.



Full benefits

Metro offers medical and dental insurance, plus pension and retirement plans.



Part time

Part time with potential to become full time.



Unionized

Your safety and stability are union-represented.



Room to grow

Opportunities for trainings and to move up in your career.

Thank You!