

Metro Rewards Q & A for Commuters

Q: What is new about the Metro Rewards program?

A: Metro is now offering Metro Rewards participants a \$25 gift certificate to one of hundreds of restaurants listed at *Dine.Restaurant.com*. Participants will receive a promo code via e-mail in order to download and print a \$25 gift certificate that can then be used at any participating Metro Rewards restaurant. Some restrictions apply, visit metro.net/rewards for details.

Q: How do I qualify?

A: It's easy. You must rideshare a minimum of eight workdays a month, for three months or longer, and work for a company enrolled in the Metro Rewards program. If your company is not enrolled, contact your employer representative or Human Resources department about enrolling in Metro Rewards.

Q: Who is considered a ridesharer?

A: Anyone who doesn't drive to work alone. If you walk, bike, carpool, vanpool, telecommute, or take public transit to work, you are considered a ridesharer.

Q: Does taking my kids to school count as ridesharing?

A: No. For this program, commuters must share the ride to work with other working adults.

Q: How do I get my gift certificate?

A: If your company qualifies for the program, your employer representative will ask you to fill-out a Metro Rewards application. The information will then be sent to Metro and you will receive a promo code via e-mail to access and print your \$25 gift certificate. You must have a valid e-mail address (either at work or home) to participate in this program.

Q: How often can I apply for a \$25 gift certificate?

A: You may apply for a \$25 gift certificate once a year, between January and November. The program is not active in December to allow for end-of-year distribution.

Q: Does the promo code or printed gift certificate expire?

A: No, the promo codes and gift certificates do not have an expiration date.

Q: How do I use the gift certificate?

A: You will receive an e-mail with instructions to go to *Dine.Restaurant.com*. There you will select the restaurant of your choice.

Q: What if the restaurant of my choice refuses my gift certificate?

A: You will need to contact *Dine.Restaurant.com* directly.

Q: What if I lose my promo code or the printed copy of my gift certificate?

A: Lost promo codes or gift certificates will not be replaced. Be sure to save your e-mail.

Q: Can the promo code be redeemed for a value other than \$25?

A: No. The promo code you receive can only be redeemed for the maximum amount of a \$25 gift certificate. If you would like to purchase a gift certificate for more than the face value of \$25 you will have the option of providing your credit card information for the purchase.

