

# Disabled Identification Card Application

LOS ANGELES COUNTY TRANSIT OPERATORS ASSOCIATION (LACTOA)



The LACTOA Disabled Identification Card Program makes it easier for qualified patrons with disabilities to demonstrate eligibility for reduced fares on all Los Angeles County transit operators (except Dial-a-Ride services).

## APPLICATION INSTRUCTIONS

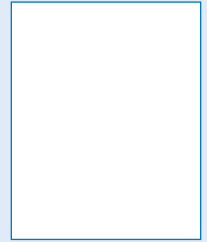
- > All applicants are required to complete **SECTIONS I, II and III** of this application.
- > If applicant has a qualifying medical disability (see **SECTION III**), then applicant is also required to complete **SECTION IV** and must request a doctor or other certifying professional to complete and sign **SECTION V**.

## SECTION I – PHOTO SPECIFICATIONS

- > All applications with photos that do not adhere to the guidelines listed (at right) will not be processed.

### STAPLE PHOTO INSIDE BOX

- > Full face photo only
- > Photo size 1" x 1.25"
- > No hats or sunglasses
- > Photo must fit in space provided (cut to size)



## SECTION II – APPLICANT INFORMATION (TO BE COMPLETED BY APPLICANT)

|                             |                     |                              |
|-----------------------------|---------------------|------------------------------|
| _____<br>Last Name          | _____<br>First Name | _____<br>Middle Name/Initial |
| _____<br>Street Address     |                     | _____<br>Apt #               |
| _____<br>City   State   Zip | _____<br>Birth Date | _____<br>Telephone Number    |

I declare under penalty of perjury under the State of California that the information I have given is true.

|                              |               |
|------------------------------|---------------|
| _____<br>Applicant Signature | _____<br>Date |
|------------------------------|---------------|

## SECTION III – ELIGIBILITY CRITERIA AND MEDICAL RELEASE

Applicants are eligible for the LACTOA Disability Identification Card if one of the following criteria listed below applies to the applicant.  
*Note: Applicants who qualify in one of the first four categories must supply a photocopy of the document proving your eligibility and a current CA driver's license or CA ID card.*

- \_\_\_\_\_ I have a Medicare Identification Card (Medi-Cal Card not acceptable)
- \_\_\_\_\_ I have a valid California DMV Placard receipt [must have current "valid through" date to be accepted or Disabled Veterans ID (service connected)]
- \_\_\_\_\_ I receive Supplemental Security Income [SSI] or Social Security Disability Insurance [SSDI] benefits (copy of award letter, benefit adjustment letter, benefit check)
- \_\_\_\_\_ I am a Special Education Student in a Los Angeles County program (certification letter on school letterhead signed by the Special Education teacher)

### ----- IF YOU MEET THE ABOVE REQUIREMENTS, YOU CAN STOP HERE -----

- \_\_\_\_\_ I have a qualifying medical disability according to *Social Security Disability* (**Requires completion of SECTION IV and v**)

### ----- CONTINUE TO SECTION IV AND V -----



See back for more information.

**THIS SIDE TO BE COMPLETED FOR QUALIFYING MEDICAL DISABILITY CRITERIA ONLY**

**SECTION IV – MEDICAL RELEASE CONSENT (REQUIRED FOR MEDICAL DISABILITY CRITERIA ONLY)**

In connection with my application for a LACTOA Disabled Identification Card, I hereby authorize Dr. \_\_\_\_\_ to release to the appropriate agency, medical or other pertinent information regarding my disability. The information released will only be used to verify my patient status and the designation of my disability category.

I realize that I have a right to receive a copy of this authorization. I understand that I may revoke this authorization at any time. Unless revoked, this form will permit the health care professional certifying my disability to release pertinent information for up to 60 days after the date appearing below.

Applicant Name (Print)

Applicant Signature

Date

**SECTION V – MEDICAL PROFESSIONAL CERTIFICATION (FOR DOCTOR'S USE ONLY)**

Qualified health care professionals who may certify disabilities listed in **SECTION VI**:

**M.D. & D.O. – ALL IMPAIRMENTS, ALL CATEGORIES**

**CHIROPRACTORS – MOBILITY IMPAIRMENTS A, B, D ONLY**

**OPTOMETRIST – VISUAL IMPAIRMENTS K, L ONLY**

**AUDIOLOGIST – HEARING IMPAIRMENTS O, P ONLY**

**PODIATRIST – MOBILITY IMPAIRMENTS A, B, C, D ONLY**

**CLINICAL PSYCHOLOGISTS – MENTAL IMPAIRMENTS M, N ONLY**

In order to certify an individual for the LACTOA Disabled Identification Card you must:

- > Agree to only certify, as eligible, those individuals who meet the criteria in **SECTION VI**.
- > Upon request, provide verification of the information contained on this application to qualifying agency.
- > Possess the proper professional degree and be licensed in California.

I hereby certify that the applicant's Medical Disability Criteria defined in **SECTION VI** is/are **(CIRCLE ALL LETTERS THAT APPLY)**

**A B C D E F G H I J K L M N O P**

In the space provided below, doctor must indicate in detail applicant's disability. **(REQUIRED)**

In my professional judgment the applicant's disability is expected to continue for ( # ) years, ( # ) months.

(Note: Identification Cards will not be issued for less than 3 months or more than 3 years.)

I understand that failure to certify applicant disabilities in accordance with the above guidelines will result in cancellation of my certification privileges. I am legally licensed as a ( **ENTER TITLE OF QUALIFIED PROFESSION** ) in the State of California and under the penalty of perjury, I hereby declare that the information provided is true and correct.

**MEDICAL PROFESSIONAL INFORMATION**

Doctor's Full Name

License No.

Address

Suite

City | State | Zip

Telephone Number

Fax Number

Signature

Date of Execution

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## SECTION VI – MEDICAL DISABILITY CRITERIA

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### MOBILITY IMPAIRMENTS

- A** Non-ambulatory: requires use of a wheelchair.
- B** Mobility-Aided: requires use of an AFO or larger leg brace, walker, or crutches to achieve mobility.
- C** Arthritis: Therapeutic Grade III or worse, Functional Class III or worse, Anatomical Grade III or worse.
- D** Amputation/Deformity: Traumatic loss of muscle mass or tendons or x-ray evidence of bony or fibrous ankylosis, joint subluxation or instability of both hands, one hand and foot, or amputation at or above tarsal region.
- E** Stroke: causing Pseudobulbar Palsy, sustained functional motor deficit of gross/dexterous movement or gait, ataxia affecting two extremities.

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### PHYSICAL IMPAIRMENTS

- F** Respiratory: Class III or greater.
- G** Cardiac: Vascular impairments of Functional Class III or IV and Therapeutic Class C, D or E.
- H** Dialysis: Individuals who require kidney dialysis to live.
- I** Neurological Impairments: as contained in *Disability Evaluation Under Social Security Publication*.
- J** Chronic Progressive Debilitating Disorders: Diseases that are characterized by chronic symptoms such as fatigue, weakness, weight loss, pain and changes in mental status which interfere in daily living activities and significantly impair mobility.
  - > Progressive and uncontrollable malignancies
  - > Advanced connective tissue disease such as Lupus Erythematosus, Scleroderma or Polyarteritis Nodosa
  - > Symptomatic HIV: (AIDS or ARC) in CDC defined clinical group IV, Subgroups A-E

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### VISUAL IMPAIRMENTS

- K** Legally Blind
- L** Visual Acuity: No better than 20/200 after correction in best eye, or visual field is contracted to 10 degrees or less from point of fixation or subtends to angle no greater than 20 degrees.

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### MENTAL IMPAIRMENTS

- M** Mental/Emotional: Individual with a mental or emotional impairment listed in Diagnostic and Statistical Manual IV of the American Psychiatric Association, the severity of which meets or exceeds standards outlined in the *Disability Evaluation Under Social Security Publication*. Disability must have been present for at least 3 months and be expected to continue for at least 3 months past the application date.
- N** Autism: Syndrome consisting of withdrawal, inadequate social relationships, language disturbance and monotonously repetitive motor behavior.

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### HEARING IMPAIRMENTS

- O** Total deafness.
- P** Persons whose hearing loss is 70 dba or greater in the 1000 and 2000 Hz ranges.

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## SUBMITTING YOUR APPLICATION

A completed application ready for submission contains the following:

- > A non-refundable \$2 application fee. If applying by mail, please send check or money order made payable to Metro (or to other accepting agency).
- > A current 1" x 1.25" full-face photo (no hats or sunglasses) attached to box in **SECTION I**.
- > A completed application form: **SECTIONS I, II, III** for all applicants and **SECTION IV, V** for qualifying medical disability applicants.
- > Photocopy of CA drivers license or CA ID card, and documents proving eligibility in **SECTION III** for all applicants except qualifying medical disability applicants.

Submit your completed application packet in person to any of the following agencies issuing LACTOA ID cards listed below or mail to:

- > Metro Reduced Fare Office  
Mail Stop 99-PL-4  
One Gateway Plaza  
Los Angeles, CA 90012-2952

LACTOA Disabled Identification Cards will be mailed to eligible applicants within 20 business days after verification has been completed. The LACTOA agencies reserve the right to make final determination of eligibility of Disabled Identifications Cards. Applications are for internal use only and will not be subject to public review. The card is not transferable.

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## METRO AGENCIES ACCEPTING APPLICATIONS FOR LACTOA ID CARDS

|  |  |  |  |
|--|--|--|--|
| <b>Metro Customer Center<br/>Baldwin Hills</b><br>3650 Martin Luther King Bl,<br>Ste 101B<br>Los Angeles, CA | <b>Metro Customer Center<br/>East Los Angeles</b><br>4501 B Whittier Bl<br>Los Angeles, CA | <b>Metro Customer Center<br/>Union Station/Gateway Plaza</b><br>One Gateway Plaza<br>Los Angeles, CA 90012 | <b>Metro Customer Center<br/>Wilshire</b><br>5301 Wilshire Bl<br>Los Angeles, CA |
| <b>Metro – Gateway Cities</b><br>7878 Telegraph Rd<br>Downey, CA   | <b>Metro – San Fernando Valley</b><br>9760 Topanga Canyon Rd<br>Chatsworth, CA             | <b>Metro – San Gabriel Valley</b><br>3369 Santa Anita Av<br>El Monte, CA                                   | <b>Metro – South Bay</b><br>680 Knox St, Ste 150<br>Torrance, CA                 |

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## MUNICIPAL AGENCIES ACCEPTING APPLICATIONS FOR LACTOA ID CARDS

|  |   |   |  |
|--|---|---|--|
| <b>Antelope Valley Transit</b><br>42210 6th Street West<br>Lancaster, CA 93534<br>661.945.9445       | <b>Culver City Bus</b><br>4343 Duquesne Av<br>Culver City, CA 90232<br>310.253.6500                   | <b>Foothill Transit</b><br>Puente Hills Mall<br>1600 Azusa Av<br>City of Industry, CA 91748<br>800.743.3463 | <b>Foothill Transit Store</b><br>Pomona Regional Transit Center<br>100 W Commercial St<br>Pomona, CA 91768<br>800.743.3463 |
| <b>Gardena Municipal Bus lines</b><br>15350 S Van Ness Av<br>Gardena, CA 90249-4100<br>310.217.9547  | <b>Montebello Bus Lines</b><br>400 S Taylor Av<br>Montebello, CA 90640<br>323.887.4600                | <b>Norwalk Transit</b><br>12650 E Imperial Highway<br>Norwalk, CA 90650<br>562.929.5533                     | <b>Santa Clarita Transit</b><br>28250 Constellation Road<br>Santa Clarita, CA 91355<br>661.295.6300                        |
| <b>Santa Monica's Big Blue Bus</b><br>1660 7th Street<br>Santa Monica, CA 90401-2521<br>310.451.5444 | <b>Torrance Transit System</b><br>3031 Torrance Bl W Annex<br>Torrance, CA 90503-3690<br>310.618.2536 |   |  |

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## FOR QUESTIONS, MORE INFORMATION OR TO SUBMIT APPLICATIONS BY MAIL

Metro Reduced Fare Office  
Mail Stop 99-PL-4  
One Gateway Plaza  
Los Angeles, CA 90012  
213.680.0054

For more information, visit [metro.net/reducedfares](http://metro.net/reducedfares).