

# Contracted Metro Bus Service



**Metro**

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- **22 Metro Bus Lines**
- **185 Buses from 20-40 ft**
- **552,249 Annual Revenue Service Hours (approx 7% of Metro Bus Service)**
- **Service divided among three regions:**
  - **First Transit operates the South Region**
  - **Southland Transit operates the East Region**
  - **Veolia Transportation operates the North Region**

# Contracted Lines Operating in Gateway Cities Sector

**Line 125 – El Segundo – Norwalk/I-605 Sta via Rosecrans Av**

**Line 128 – Compton Station – La Mirada via Alondra Bl**

**Line 130 – Redondo Beach – Los Cerritos Center via Artesia Bl**

**Line 205 – Imperial/Wilmington Sta – San Pedro**

**Line 214 – Broadway/Main Street Loop**

**Line 232 – Long Beach – LAX via Sepulveda Bl**

**Line 254 - Boyle Heights – 103<sup>rd</sup> St Station via Lorena St & Boyle Av**

**Line 266 – S Madre Villa Sta – Lakewood Ctr Mall via Rosemead**

**Line 270 – Monrovia – Norwalk/I-605 Station via Peck Rd**

**Line 577X – El Monte Sta – Downtown Long Beach via I-605 Fwy**



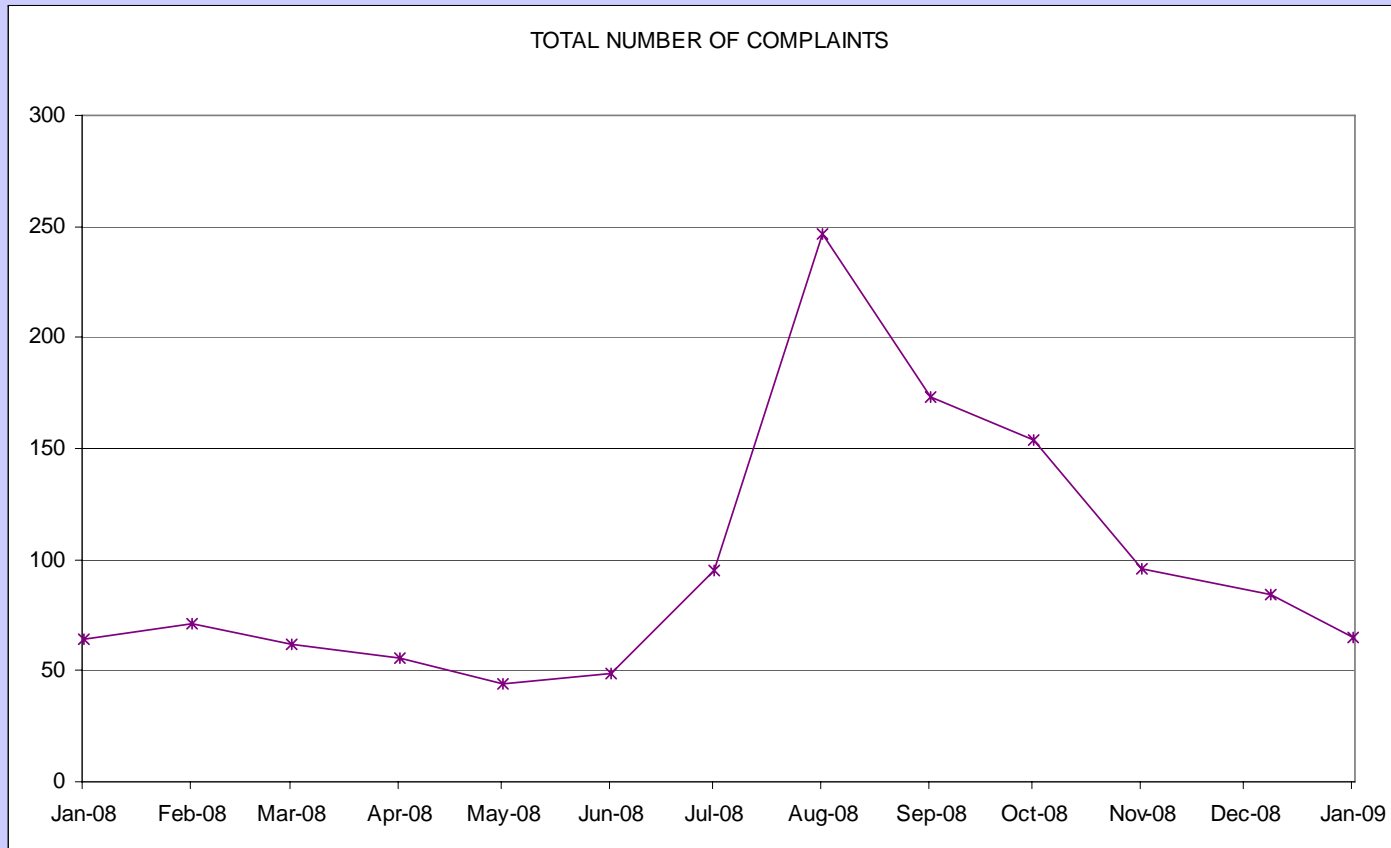
## Contracted Services - 2009 Major Initiatives

- **Award a contract to purchase up to fifty-three (53) 32' low-floor CNG replacement buses**
- **Complete installations of ATMS networks and dispatch workstations at North and East contract divisions**
- **Issue new RFP for five-year contracts for East and South Regions**

# Contracted Services – 2008 Ride Check Data

Weekday Boardings				On-Time Performance			
Line #	2007	2008	Change %	Line #	2007	2008	Change %
125	6,869	6,969	1.5%	125	58%	71%	22.4%
128	1,734	1,802	3.9%	128	67%	77%	14.9%
130	3,937	4,102	4.2%	130	47%	67%	42.6%
205	5,113	5,053	-1.2%	205	70%	69%	-1.4%
214	453	520	14.8%	214	84%	93%	10.7%
232	7,106	7,420	4.4%	232	65%	78%	20.0%
254	701	758	8.1%	254	91%	91%	0.0%
266	4,387	4,477	2.1%	266	78%	79%	1.3%
270	2,097	2,456	17.1%	270	69%	71%	2.9%
577	773	1,020	32.0%	577	87%	78%	-10.3%
Total	35,177	36,585	4.0%	Avg	72%	77%	8.1%

# Contract Lines – 2008 Complaint Trend



# Next Steps

- **Continue to improve service management and oversight strategies for contract divisions**
- **Proceed with bus procurement to replace older equipment**
- **Ensure technology upgrades are completed at contract divisions**
- **Develop and issue new RFP for 5-year contracts for South and East regions**

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